

CITY OF AUGUSTA
EMPLOYEE RECOGNITION COMMITTEE

January 14, 2026

Mayor Johnson:

The Employee Recognition Committee has selected **Alex Ferrand** as the **2025 Employee of the Year** for Augusta, Georgia. Mr. Ferrand has been employed with Augusta for almost six (6) years and currently serves in our Information Technology Department as the GIS Project Coordinator.

With the untimely loss of a couple of team members in IT, Alex stepped up and unselfishly filled in with exceptional initiative and unwavering dedication. Even though many of the tasks at hand were unfamiliar to him, he researched, sought assistance, or simply 'figured it out' to make sure that the work was completed, and customers were taken care of.

Alex regularly brings fresh perspectives and creative solutions to the table. His innovation was in full display when Augusta's 911 dispatch system needed to be offline for server upgrades. When approached by 911 personnel about accessing GIS data during this downtime, Alex jumped into action. Within 48 hours, he created an online application with the necessary capabilities so 911 dispatchers could route emergency calls when their regular system was being upgraded. The solution was an overwhelming success, and the server downtime came and went without a glitch.

He took on more responsibility than ever last year, doing so with grace and efficiency. The reliability and integrity that he brings to work every day are deeply appreciated by everyone he works with.

Based on this nomination, Alex's outstanding contribution to IT, and service to Augusta, Georgia, the Employee Recognition Committee would appreciate you joining us in recognizing **Alex Ferrand** as the 2025 Employee of the Year.

Thank you,

The Employee Recognition Committee

ShaDonasty Palmer, Human Resources
Johrdan Johnson, Human Resources
Carla Moore, Tax Assessors
Dinah Dempsey, Compliance
Linda A. Jones, Utilities
Robert W. Silas, Sheriff's Office
Kelli Walker, 311