



UTILITIES DEPARTMENT

Wes Byne, P.E.
Director

TO: Andy Penick
Director, Procurement Department

THRU: Wes Byne, P.E. *Sub*
Director, Utilities Department

FROM: Dean Meyer

CC: Steve Little

DATE: September 18th, 2026

SUBJECT: JUSTIFICATION FOR SOLE SOURCE

AUD is required to complete an annual renewal of our payment processing software, InvoiceCloud, provided by InvoiceCloud. InvoiceCloud is the only provider of this payment processing solution, and there are no alternatives available to AUD to use other software for this purpose. This software is required in order for AUD to process customer payments for their water consumption.