



Public Safety Committee

Meeting Date: April 14, 2026

Approval of Service Level Agreement between Augusta Fire Department and Inspection Reports Online (IROL)

Department:	Fire
Presenter:	Antonio Burden, Fire Chief
Caption:	Motion to request approval of a three (3) year Service Level Agreement between the Augusta Fire Department and Inspection Reports Online (IROL) at no cost to Augusta, with participation in a revenue-sharing program to support Fire Prevention Bureau operations.
Background:	<p>Inspection Reports Online (IROL) is a third-party software provider that facilitates the collection, processing, and management of fire inspection, testing, and maintenance reports for fire protection systems such as fire extinguishers, sprinkler systems, fire alarms, and suppression systems.</p> <p>The agreement allows Augusta Fire Department to utilize IROL's platform to track inspections, ensure compliance, and improve coordination with contractors and property owners. The proposed agreement term is three (3) years and automatically renews unless terminated.</p>
Analysis:	<p>The use of IROL will enhance operational efficiency by ensuring timely inspections, improving compliance with fire safety codes, and reducing the administrative burden on fire inspectors. It will allow inspectors to focus on enforcement and prevention efforts while providing early identification of non-compliance issues.</p> <p>Additionally, the agreement establishes a structured reporting system and provides data analytics, reporting capabilities, and workflow customization to meet the department's needs.</p> <p>There is no cost to the City of Augusta for this agreement.</p> <p>The department will receive revenue through a fee-sharing structure, with IROL paying approximately \$5.00 per report submitted.</p> <p>Based on current estimates, this program could generate approximately \$88,000 to \$100,000 annually.</p> <p>These funds will be used to support the Fire Prevention Bureau, including salaries, benefits, and necessary vehicles for additional personnel.</p>
Financial Impact:	There is no cost to the City of Augusta for this agreement.

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Alternatives:

None at this time.

Recommendation:

Approve the Motion to approve the Service Level Agreement between Augusta Fire Department and IROL to enhance fire prevention operations, improve compliance, and generate revenue to support staffing and resources within the Fire Prevention Bureau.

Funds are available in the following accounts:

N/A

REVIEWED AND APPROVED BY:

Antonio Burden, Fire Chief