Level 9 Bar & Grill

Voncellies Allen 3054 Damascus Road Augusta, GA 30909 706-495-3100 voncellies06@hotmail.com

April 27, 2023

The Plan of Action at Level 9 Bar and Grill improvements consist of the following effective March 27th:

Staffing: I have added three additional security guards to the staff on March 27th, 2023, two of them are armed and license to carry a gun. I have a total of 9 security guards on staff, Head of Security is Nick McGlond. The specials, police officers we have on staff is William McClure and Dontavion Jones.

Safety Measures: Four new security cameras have been installed, 2 on the the outside and 2 on the inside; the total number of cameras on the premises is 11. During the hours of operation a security guard is station to guard the back door at all times and rotate out for breaks. In addition, bartenders and bottles girls are on high alert to report any suspicious activity to security guards, police officers, or business owner. Also, any altercations with Patrons will results in a minimum of 2 weeks to 1 month suspension from the club. If this is a continuous behavior, it will result in a permanent ban from the establishment. Lastly, I am still searching to purchase a Metal Detector. However, we currently have two metal detector wands and we still do pat downs on each patron coming inside or re-entering the establishment.

Hours of Operation: Level 9 is currently opened on Mondays and Saturdays from 11pm til 2am. The owner, security, and bartenders are there at 945pm to set up club operations and check for safety issues. We have "last call" 20 minutes before closing and Richmond County Sheriff Department specials help, along with security, in clearing out the parking lot.

Building Improvements: The Bar has been resurfaced and painted with lights installed on top and around the bottom. The women and men restrooms have been fully remodeled (remodel dates April 11th-April 24th) with tile on the floor, tile on the walls, new stalls and sink vanities have been built, and new toilets added in the women restrooms. Lastly, I have hired Cintas effective April 24th, to provide automatic soap dispensers, paper towel, trash can dispensers, and air fresher dispensers monthly.

Sincerely yours,

Voncellies Allen