

Sole Source Justification (Reference Article 6, Procurement Source Selection Methods and Contract Awards, § 1-10-56 SOLE SOURCE PROCUREMENT

Vendor:	Hopthru	E-Verify Number:	
Commodity:Data	Management Software		
Estimated annual expen	diture for the above commodity	or service:	\$90,450
Initial all entries below justification and suppor sole source products/ser	w that apply to the proposed of documentation as directed in rvices requested).	purchase. Attach a mem initialed entry. (More tha	norandum containing complete in one entry will apply to most
X1.		L DISTRIBUTORS. (A	ANUFACTURER OR PROVIDER, ttach the manufacturer's written must be completed.)
2.		GINAL MANUFACTURE ributor's — written certification.	AUGUSTA GEORGIA AREA OR PROVIDER. (Attach the ication that identifies all regional
3.	THE PARTS/EQUIPMENT ARI ANOTHER MANUFACTURER.		BLE WITH SIMILAR PARTS OF randum.)
X4.		NT OR PERFORM THE	WILL MEET THE SPECIALIZED INTENDED FUNCTION. (Attach on.)
5.	THE PARTS/EQUIPMENT A STANDARDIZATION. (Attach i		THIS SOURCE TO PERMIT is for standardization request.)
6.			ANATION AND JUSTIFICATION ATTACHED MEMORANDUM.
	sts that competitive procurement al described in this sole source j		
Name: Sharo	on Dottery Departme	ent: Augusta Transi	t Date: 7/17/23
Department Head Signature: Mary Dotterus Date: 7/17/23			
Approval Authority: Date:			
Administrator Approval: (required - not required)			Date:
COMMENTS:			

AUGUSTA TRANSIT

SHARON DOTTERY, TRANSIT DIRECTOR

MEMORANDUM OF REQUEST

TO:

Geri Sams, Director Procurement

FROM:

Sharon Dottery, Director Transit

DATE:

July 17, 2023

SUBJECT:

Hopthru Management and Analysis Software for Augusta Transit APC

Certification

Augusta Transit is requesting the purchase of the Hopthru sole source data management software to assist our APC (Automatic Passenger Counter) systems. With this software, Augusta Transit can quickly identify the health of the hardware and be notified of vehicles that have either not been reporting or have been reporting anomalies. We will also gain a birds-eye view of our system by measuring KPIs aggregated across the entire agency.

Current Issues

- Augusta Transit is currently doing manual counts for NTD reporting because APC data is not trusted
- Reporting PMT is a manual process due to lack of alighting data with Farebox
- Ridership data is stored in Excel sheets and manually imported to Yellowfin BI for Reporting
- Aggregating ridership data for reporting is cumbersome and lacks alighting data

Project Objectives

- APCs become the source of truth for ridership counts
- Hopthru processes data directly from APC sensors to achieve accurate board/alight data across Augusta Transit's fleet.
- Hopthru Certifies APCs for automatic ridership NTD reporting
- Augusta Transit can democratize ridership and amenity data in Hopthru for reporting and service planning.
- The entire agency has instant access to granular, contextualized ridership data without the need to request a report
- Create a detailed, yet simple, analysis process to better inform schedule changes and service updates.

Hopthru is a data management and analysis platform for transit. Utilizing passenger counting hardware already installed on our fleet. Hopthru automates the extraction, processing and importing of data so that you can easily derive the insights needed.

The platform consists of two modules: Hopthru Cleanse and Hopthru Analyze. Hopthru Cleanse builds trust in the quality of the data by maintaining the accuracy thresholds required for NTD certification. Hopthru Analyze allows you to instantaneously identify and diagnose operational inefficiencies across the service area.