

## Katie Cornelius

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**From:** Maria Rivera-Rivera  
**Sent:** Friday, January 16, 2026 4:23 PM  
**To:** Katie Cornelius  
**Subject:** FW: Emergency Request - E911 Carrier RTU Unit Replacement

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**From:** Andy Penick <apenick@augustaga.gov>  
**Sent:** Wednesday, January 7, 2026 4:48 PM  
**To:** Horace Green <hgreen@augustaga.gov>  
**Cc:** Maria Rivera-Rivera <MRivera-Rivera@augustaga.gov>; Myana Mahadi <msmahadi@augustaga.gov>; Valerie Murray <vmurray@augustaga.gov>; Timothy Howard <THoward@augustaga.gov>; Audrey Sutton <ASutton@augustaga.gov>; Nancy M. Williams <NWilliams@augustaga.gov>  
**Subject:** RE: Emergency Request - E911 Carrier RTU Unit Replacement

Approved.

Sincerely,

### Andy Penick, CPSM, GCPM, GCPA, MBA

Director of Procurement  
Augusta, Georgia Government  
535 Telfair Street, Suite 605, Augusta, GA 30901  
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**From:** Katie Cornelius <[KCornelius@augustaga.gov](mailto:KCornelius@augustaga.gov)> **On Behalf Of** Horace Green  
**Sent:** Wednesday, January 7, 2026 2:55 PM  
**To:** Andy Penick <[apenick@augustaga.gov](mailto:apenick@augustaga.gov)>  
**Cc:** Horace Green <[hgreen@augustaga.gov](mailto:hgreen@augustaga.gov)>; Maria Rivera-Rivera <[MRivera-Rivera@augustaga.gov](mailto:MRivera-Rivera@augustaga.gov)>; Myana Mahadi <[msmahadi@augustaga.gov](mailto:msmahadi@augustaga.gov)>; Valerie Murray <[vmurray@augustaga.gov](mailto:vmurray@augustaga.gov)>; Timothy Howard <[THoward@augustaga.gov](mailto:THoward@augustaga.gov)>; Audrey Sutton <[ASutton@augustaga.gov](mailto:ASutton@augustaga.gov)>; Nancy M. Williams <[NWilliams@augustaga.gov](mailto:NWilliams@augustaga.gov)>  
**Subject:** Emergency Request - E911 Carrier RTU Unit Replacement  
**Importance:** High

Good afternoon,

In accordance with §1-10-57 Emergency Procurements, we respectfully ask you to accept this communication as notification of a health and operations related emergency at the E911 facility.

The 10-ton roof top unit at this facility is completely down, causing temperatures to decrease in the main operator's area. Due to the failure of the unit, temperatures cannot be successfully regulated and is causing room temperatures to decrease, and air is not being properly circulated within the affected areas. After an inspection of the unit, it was found that the compressor has failed. Due to the age of the unit, the compressor cannot be replaced, and a complete replacement of the unit would be required to

regulate temperatures and provide air circulation throughout the facility. It is of utmost important the replacement of this unit takes place as this area is occupied by operators 24/7.

We are requesting approval to contact three companies: Augusta Chiller Service, Coleman Construction, and GCT Industrial to assess the situation and provide a cost for the replacement of the unit, and to verify which company can expedite the replacement in the needed timeframe.

Please contact us with any questions or concerns regarding this information.

Thank you,  
Katie on behalf of H. James Green

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**H. James Green | Director**  
**Augusta – Richmond County | Central Services Department**  
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