

Public Safety Committee

Meeting Date: June 20, 2024

Citywide Information Technology Policies & Procedures

Department: Information Technology

Presenter: Tameka Allen, Chief Information Officer

Caption: Receive the current Citywide Information Technology Policies & Procedures

as information.

Background: In addition to its internal standard operating procedures, the Information

Technology Department (IT) maintains Citywide technology policies and

procedures. These policies apply to all customers who use Augusta's

technology resources. This policy document was first published in June 2005 and has since been regularly updated, with substantial revisions in 2008,

2014, 2017, and 2021.

Analysis: IT has recently completed a full review of the policy document. This review

has involved consolidating, reorganizing, and updating many policies in light of changing industry standards and emerging issues. The updated policies

were also reviewed by the Augusta Law Department.

The Citywide Information Technology Policies & Procedures is a living

document and will continue to be regularly updated to respond to technology

changes and the organization's needs.

Financial Impact: N/A

Alternatives: N/A

Receive the current Citywide Information Technology Policies & Procedures

as information.

Funds are available in N/A

the following accounts:

REVIEWED AND APPROVED BY: