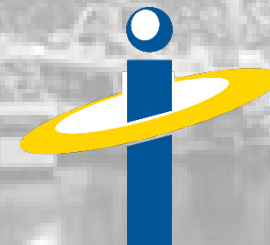




INFORMATION TECHNOLOGY DEPARTMENT

STRATEGIC PLAN

2023-2025

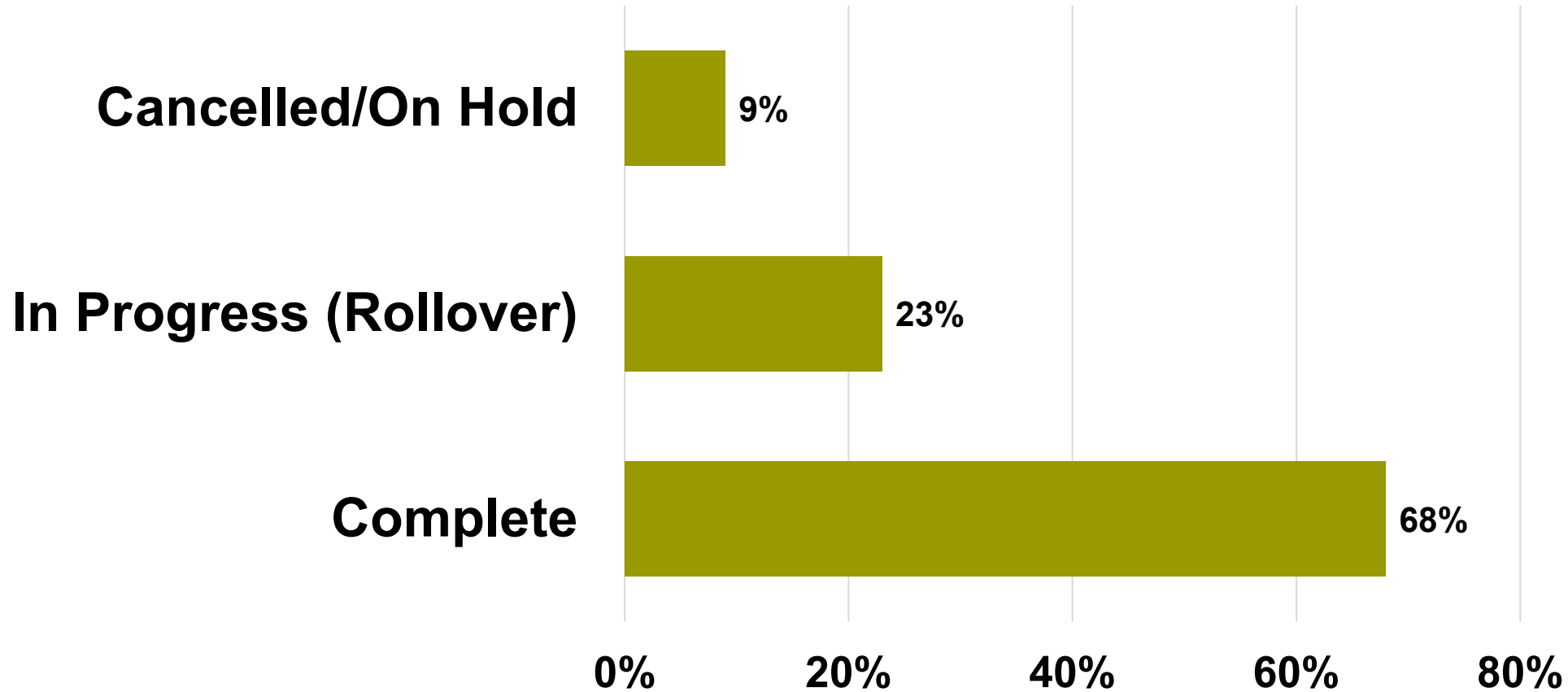


MISSION

**Augusta Information
Technology delivers
quality technology
services that empower
our customers.**



2019-2021 PROJECTS





INITIATIVES

- Software Consolidation
- Public Safety
- Open Government
- Mobility & Remote Work
- GIS
- Security
- Infrastructure
- Data Integrity
- Smart City
- IT Organization

INITIATIVES

Software Consolidation

Consolidate, optimize and integrate software applications for increased efficiency and standardization.

Open Government

Enhance transparency, accessibility and openness through online solutions that empower the public.

Public Safety

Enhance public safety communication systems to ensure effective delivery of emergency services.

Mobility & Remote Work

Develop and provide mobile solutions for public services and Augusta employees, including support for remote work.



INITIATIVES

GIS

Leverage Geographic Information Systems (GIS) to empower the organization to make informed, data-driven decisions.

Infrastructure

Improve data center operations, voice/ data communications and infrastructure.

Security

Develop a robust security framework which includes training and awareness.

Data Integrity

Continuously improve disaster recovery/business continuity procedures for critical systems.



INITIATIVES

Smart City

Incorporate smart technologies, digital tools, and data analytics into city services and Augusta's built environment to improve service delivery.

IT Organization

Plan for, acquire, develop, and sustain a strong and diverse Information Technology team that follows industry best practices.



2023-2025 PROJECTS



64 Projects

**Projects linked to initiatives
20+ Departments & Citywide**

EXAMPLE PROJECTS

Software Consolidation

- E-Discovery for Augusta Judicial Circuit

Data Integrity

- Disaster Recovery Testing

GIS

- Data Governance Program

Public Safety

- Enterprise Body Camera Solution

Security

- Multifactor Authentication

Infrastructure

- Virtual Environment Replacement

NOTE: Project list subject to change, pending available funding.



QUESTIONS?

