

CITY OF AUGUSTA
EMPLOYEE RECOGNITION COMMITTEE

Tiffany Long-Williams, Committee Chairperson

ShaDonasty Palmer, Employee Relations Analyst II



January 30, 2023

Mayor Johnson:

The Employee Recognition Committee has selected Alex Ferrand as the 2023 January Employee of the Month for Augusta, Georgia. Alex is a GIS Analyst in the Information Technology Department and has been employed for almost 3 years. Alex was hired less than a month before the Covid pandemic started in 2020 and only had a few weeks of face-to-face training before the pandemic forced us to start working from home. This did not deter or hinder Alex from learning quickly and efficiently the skills necessary to become an essential part of the GIS Team.

During the past few months, just like many others, the GIS division has suffered from an understaffing situation and Alex has been an integral part of making sure all GIS tasks and responsibilities are completed and turned in on time. Alex's time management and GIS skills have prevented this department from seeking outside help for the GIS division and possibly saving the department thousands of dollars by not hiring temporary help.

Alex was an integral part of the IT team that assisted the Board of Elections and the Augusta Commission during the redistricting process as well as several other projects with the Tax Assessor's office, Engineering, and other internal departments as well as an important collaborative effort with Richmond County Mosquito Control.

Alex's customer service skills are outstanding, both with internal customers as well as the public. He always has a smile on his face and is quick to answer questions in ways that make it easy for his customers to understand. He has an innate skill to serve, which makes him an exemplary public servant. His passion for GIS is evident and his inquisitive nature assures the team that if he doesn't know something, he will swiftly jump at the opportunity to figure it out!

Based on this nomination and Alex's outstanding service, The Employee Recognition Committee would appreciate you joining us in recognizing him as the 2023 January Employee of the Month.

Thank you,

The Employee Recognition Committee