

## Service Order Form

CUSTOMER INFORMATION			
<b>Billing Contact information</b>		<b>Shipping Contact Information</b>	
<b>Contact Name:</b> Alicia Martin		<b>Contact Name (Shipping):</b> Alicia Martin	
<b>Organization:</b> ashlandcitytn.gov		<b>Organization:</b> ashlandcitytn.gov	
<b>Email address:</b> amartin@ashlandcitytn.gov		<b>Email address:</b> amartin@ashlandcitytn.gov	
<b>Phone:</b>		<b>Phone:</b>	
<b>Bill-To Address:</b> 233 TN Waltz Pkwy, Ste 103 PO Box 36, Ashland City, Tennessee, 37015, United States		<b>Ship-To Address:</b> 233 TN Waltz Pkwy, Ste 103 PO Box 36, Ashland City, Tennessee, 37015, United States	
<b>Subscription Term Start Date:</b>	April 18, 2022	<b>Subscription Term End Date:</b>	April 17, 2023
<b>Subscription Term:</b>	12 Months	<b>Billing Frequency:</b>	Annual
<b>PO required on Invoice:</b>	No	<b>PO Number (If Applicable):</b>	
<b>Payment Method:</b>	Credit Card	<b>Payment Terms:</b>	Made In Advance
<b>Applicable Tax Registration:</b>	US Sales Tax (FEIN)	<b>Tax Registration ID:</b>	62-6000239
<b>Is Tax Exempt:</b>	No		

Product Instance ID	Product Instance Domain	No. of Users
2303901	townofashlandcity.freshdesk.com	1

Annual

Type	Item Name	Net price/Unit	Duration (months)	Quantity	Net Price
Product	Freshdesk Support Desk - Growth Annual	\$15.00	12	1	\$180.00
<b>Total Price</b>					<b>\$180.00</b>

<b>Total Net Price:</b>	<b>\$180.00</b>
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\*The Fees captured in this Service Order Form is in USD currency.

### COMMERCIAL TERMS

- The Subscription Term will automatically renew for successive terms unless terminated in accordance with the Terms of this Agreement.

### TERMS

- For any third-party offering or services purchased by a Customer (through the Freshworks Marketplace, provided directly by such third-party, or otherwise facilitated by Freshworks), shall be governed by the applicable customer agreement provided by such third-party and not the Agreement. Customer acknowledges that Freshworks is not responsible for such third party offering or services and Freshworks disclaims all liability resulting from the use of such third-party offering or services.
- The continued activation of Customer’s Account is based on the successful payment of the Fees.
- This Service Order Form is governed by the Freshworks Terms of Service found at <https://www.freshworks.com/terms/>, unless Customer has a written Freshworks master services agreement executed between Customer and Freshworks Inc. for the Services purchased hereunder, in which case such written Freshworks master services agreement will govern (in either case, the "**Agreement**").
- The Freshworks Products listed above may have supplemental terms associated with their use which are available at <https://www.freshworks.com/terms/supplemental-terms/>.
- By signing below, Customer represents that the signatory is a duly authorized agent of Customer and hereby waives all claims to the contrary.

Freshworks Inc.		ashlandcitytn.gov	
Name		Name	
Title		Title	
Signature	<b>X</b>	Signature	<b>X</b>
Date			

		Date	
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