

Comcast Business Service Order Agreement

Company Name: Ashland City Fire Dept Order # OID-0004920772

Service Location: Billing Location:

Address 1 200 LITTLE MARROWBONE RD Address 1 200 LITTLE MARROWBONE RD Address 2

City **ASHLAND CITY** City **ASHLAND CITY** State ΤN State ΤN 37015 37015 Zip Zip **Primary Contact Name** Derek Noe Billing Contact Name Derek Noe **Primary Contact Phone** (615) 792-4531 Billing Contact Phone (615) 792-4531 Primary Contact Email derek.noe@ashlandcity.com Billing Contact Email derek.noe@ashlandcity.com Tax Exempt Yes

Service Term 12 Months

Business Offer: 9325100450

Business Offer & Promo Details

Business TV Private ViewStandard at \$74.95. Taxes, Usage, Fees, and Equipment are extra

Service(s)	Qty	Monthl Charge	y Service 1	Non-Recurring Charge ²		
Business Video						
TV Standard	1	\$	74.95			
Equipment - TV Box + Remote (STB)	4	\$	39.80			
Additional Fees						
Professional Installation	1			\$	119.95	
Total Charge for Service Order		\$	114.75	\$	119.95	

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

² Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

General Special Instructions				



Comcast Business Service Order Agreement

Company Name:	Ashland City Fire Dept	Order #	OID-0004920772

AGREEMENT

- 1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (http://business.comcast.com/terms-conditions/index.aspx). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at http://business.comcast.com/terms-conditions/index.aspx (or any successor URL), both of which Comcast may update from time to time.
- 2. Each Comcast Business Service ("Service") carries a 30 day money back guarantee. If within the first thirty days following Service activation Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for Service charges actually paid by Customer, custom installation, voice usage charges, and optional service fees excluded. In order to be eligible for the refund, Customer must cancel Service within thirty days of activation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If you use the service in the first 30 days, you will be refunded your subscription fees, but charged the applicable one-time fee.
- 3. Customer must provide thirty (30) days' prior notice to Comcast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.

CUSTOMER SIGNATURE
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.
Signature
Name
Title
Date

FOR COMCAST USE ONLY						
Sales Representative	Steven Wemple					
Sales Representative Code	0051H000007w6oEQAQ					
Sales Manager/Director Name	JD Kessenger					
Sales Manager/Director	Approved					
Division						
SmartOffice License						



Comcast Business Service Order Agreement

Company Name: Ashland City Fire Dept Order # OID-0004920772

COMCAST

COMCAST BUSINESS SERVICE PROVISIONING DETAILS

BUSINESS COMICAST BUSINESS SERVICE PROVISIONING DETAILS												
CompanyName:	Ashl	shland City Fire Dept Order #: OID-0004920772							_			
		BUSIN	IESS IN	NTERNET CO	NFIGU	RATIC	ON DE	ETAILS				
Transfer Existing Comcast.net Email Equipment Selection												
Number of Static IPs* Business Web Hosting												
		BUS	INESS	VIDEO CON	FIGUR	ATION	DET	AILS				
Outlet Detail	s	Loca	tion	Oı	Outlet Type Additional Comments:							
Outlet 1 - Primary		Outle	et -1	TV B	TV Box + Remote							
Outlet 2 - Additiona	I	Outle	et -2		TV Box + Remote							
Outlet 3 - Additiona	I	Outle	et -3	TV B	Box + Remote							
Outlet 4 - Additiona	I	Outle	et -4	TV B	Box + Re	mote						
Outlet 5 - Additiona	I							Total	Occupan	icy		
Outlet 6 - Additiona	I								ETS 9 &		QUANTITY	
Outlet 7 - Additiona	I								+ Remot	е	0	
Outlet 8 - Additiona	I							TV Ada	apter		0	
		BUS	INESS	VOICE CON	FIGUR	ATION	DET	AILS				
Directory Listing						Add	lition	al Voic	e Details	i		
Directory Listing (Published, Unlisted)	olished, No	on-				Calle	Caller ID					
Directory Listing Ph	none Num	nber				Calle	ler ID Display Name					
Directory Listing Priorie Number					Inter	nation	national dialing					
DA/DL Header Text Information						Bloc						
						Auto	Atter	dant				
DA/DL Header Code Information Standard Industry Code												
Otanidara madeliy												
Hun	nt Group	Configura	ation D	etails								
Hunt Group Feat	ures Red	quested (Y	es/No)									
Hunt Group 1 Co												
Hunt Group 2 Co	onfiguration	on Type								_		
Phone#		Туре		HG1 Seq	HG2	Seq		Voicen	nail		RCF TN	



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

CompanyName:	Ashland City Fire Dept		Order #:	OID-0004920772	