Automated Accessibility Remediation by First–Hand Users of Assistive Technology

Unlock digital accessibility excellence with CivicPlus® and AudioEye

By harnessing the combined power of CivicPlus' local government expertise and AudioEye's accessibility know-how, you can make addressing website accessibility challenges an effortless, automated process.
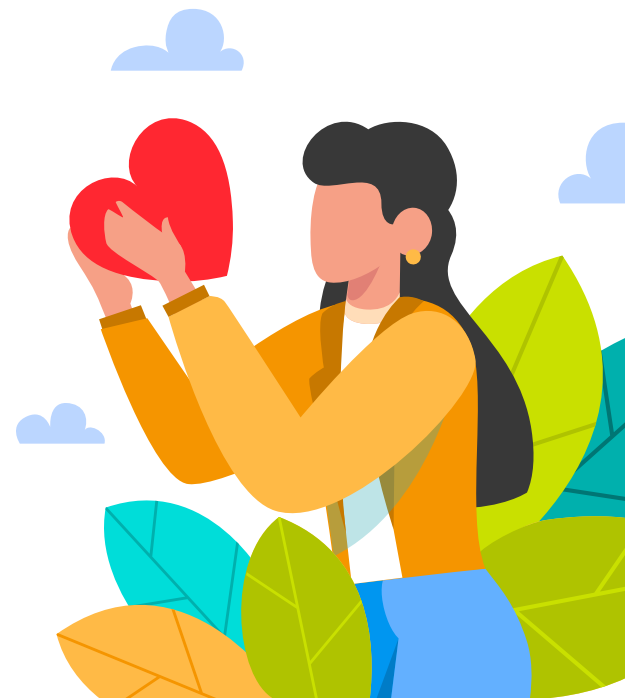
What's Your Long–Term Accessibility Plan?

Consider:

- Do you monitor your website content continuously for accessibility compliance?

- Do you have accessibility experts and legal support available to fix issues 24/7?

- Do you have in-depth knowledge of Web Content Accessibility Guidelines (WCAG) 2.2 and other state and federal regulations regarding digital accessibility?

- Does your parks and recreation software provide compliant digital interactions for your residents?

Dependable Compliance and Accessibility Solutions

Websites are no longer static entities but living documents that continuously grow with updates and enhancements in an ever-evolving landscape of accessibility legislation. Identifying issues of accessibility on a government website is only half the battle. Once accessibility barriers are identified, they need to be fixed. Once fixed, the website will then require consistent monitoring to ensure that any new content meets accessibility standards. Delivering accessible and usable content is an ongoing commitment to your residents, and with the help of AudioEye, CivicPlus offers an end-to-end solution for digital accessibility, all while accommodating lean budgets and a hands-off approach.

Three Core AudioEye Benefits:

Focus on digital accessibility: AudioEye specializes in providing powerful accessibility solutions. Even in cases where time and resources are limited, AudioEye offers a specialized suite of features tailored to your needs.

User testing and insights: AudioEye's A11iance user testing feature offers a solution to address your website's accessibility concerns. It leverages the firsthand experiences of individuals who use assistive technology, ensuring that your website complies with accessibility standards and provides an excellent user experience for residents with diverse accessibility needs.

Certified accessible by AudioEye: The AudioEye Trusted Certification accounts for continuous automated testing and response processes for accessibility barriers that arise, conforming with WCAG, and delivering equal access to all users.

Five Key AudioEye Features:

AudioEye, our powerful accessibility solution partner, offers a wide range of features to enhance web accessibility compliance. Find five key features below:

Expert Accessibility Remediation: Go beyond platform-specific website remediation. The A11iance tester community reviews CivicPlus websites and helps inform AudioEye's product suite decision-making.

AudioEye-Trusted Certification: Display your commitment to accessibility through an AudioEye-Trusted Certification — the only site certification in the accessibility industry.

Accessibility Legal Support and Help Desk: Our team of legal experts will analyze claims for validity and assist you in responding line-by-line to your demand letter or legal request. Help desk staff provide end-user (resident) support from a team of experts capable of taking action. This bridge between local governments and disabled residents is often the first thing the Department of Justice (DOJ) looks for when investigation and enforcing accessibility policy.

AudioEye Toolbar: The free assistive tools embedded in the AudioEye Ally toolbar support the individualized needs of website users that leverage assistive technology and other tools to engage with digital content.

Comprehensive Conformance Reporting: Receive a summary of conformance evaluations and clickable tutorials and links directly to your pages, with instructions for implementing source code fixes.

CivicPlus, in partnership with AudioEye, offers an end-to-end for your digital accessibility needs. Our suite of features, combined with the expertise of AudioEye, guarantees that your website will be consumable for every member of your community.

About CivicPlus

CivicPlus® is a trusted technology company dedicated to empowering government staff and powering exceptional digital experiences for residents. With a comprehensive suite of solutions that combine to form THE Modern Civic Experience Platform, we strive to create one-stop, frictionless, interactions that delight residents and help staff collaborate and work efficiently. As a result, government administrations that choose CivicPlus realize greater trust and satisfaction among their community members.

 Backed by over 25 years of experience and leveraging the insights of more than 950 team members, our solutions are chosen by over 12,500 global entities and are used daily by over 340 million people in the U.S. and Canada alone. For more information, please visit civicplus.com.

About AudioEye

AudioEye is a technology company providing digital accessibility solutions and is the industry's first and only single solution that is fully compatible with WCAG 2.1, as well as with new and updated digital accessibility standards.