



City Commission Agenda Item

Meeting Date: September 2, 2025

From: Shana Adkisson, Communication Director &
Matt Metzinger, IT Manager

Item: CivicPlus - Website Redesign and ADA Compliance
Services Agreement

Motion: A Resolution authorizing the City of Arkansas City to enter into an agreement with CivicPlus for website redesign and hosting services, including AudioEye accessibility integration and Guardian Security protection to the City's website on an annual basis, for an initial term amount not to exceed \$10,600.00.
(Voice Vote)

Background: The City of Arkansas City is currently under contract with CivicPlus for its website platform. However, the existing platform is built on an older version of Drupal that will reach end-of-life in November 2025.

The Department of Justice has set April 26, 2027, as the compliance deadline for municipalities under 50,000 in population to ensure their websites are accessible under the Americans with Disabilities Act (ADA), Title II Web Rule. The proposed upgrade includes integration with AudioEye, CivicPlus' accessibility partner.

The proposal also includes Guardian Security, a Cloudflare-powered Web Application Firewall (WAF) and Content Delivery Network (CDN). This feature helps safeguard the City's website and resident data against cyber threats and disruptions.

The initial term cost is \$10,600, 100 % invoiced on initial term start date, duration from 1-1-2026 to 12-31-2026, with an automatic renewal term of Jan. 1st annually each calendar year, unless 60 days-notice cancellation provided prior to renewal date. Annual recurring services are \$10,600 with an annual uplift of 5% to be applied in year 2.

Commission Options:

1. Approve the Resolution.
2. Disapprove of the Resolution.
3. Table the Resolution for further discussion.

Fiscal Impact: Amount: **\$10,600.00 initial term 100 % invoiced beginning 1-1-2026 to 12-31-2026; annual renewal with 5% uplift beginning year 2.**

Fund: 01-General	Department: 203-City Manager Dept.	Expense Code: 7505-Computer Software
01-General	209-Finance	7505-Computer Software
01-General	310-Fire/EMS	7505-Computer Software
01-General	421-Law Enforcement	7505-Computer Software
16-Water	209-Finance	7505-Computer Software
18-Sewer	209-Finance	7505-Computer Software
19-Sanitation	209-Finance	7505-Computer Software

☒ Included in budget ☐ Grant ☐ Bonds ☒ Other Not Budgeted

Attachments:

- Resolution, Contract, AudioEye Benefit Explanation, Central Starter Standard Proposal

Approved for Agenda by:

Randy Frazer, City Manager