



City Commission Agenda Item

Meeting Date: June 20th, 2023
From: Matt Metzinger, IT Manager
Item: Tyler Technologies Cloud Hosting

Purpose: A Resolution authorizing the City of Arkansas City to enter an agreement with Tyler Technologies, Inc., to provide cloud hosted software services on an annual basis, with the first-year amount not to exceed \$115,926.00. **(Voice Vote)**

Background:

The City of Arkansas City utilizes the ERP Pro software suite, formerly known as Incode, by Tyler Technologies since entering initial contract in August 2011. The current software suite includes Financials (General Ledger, Accounts Payable and Receivable, Payroll), Municipal Court, Utility Billing, Codes Licensing and Permitting, and payment collection modules. During the past 12 years Tyler software has been utilized in-house on city-owned server hardware.

In 2022, the city received a notice that ERP Pro will transition to an Internet or cloud-based product with future releases. To continue utilizing needed software advancement, meet current industry standard security and compliance requirements, and reduce future budget requirements for server equipment in-house, transitioning this product is advised. This will also improve service and support to city staff outside of City Hall due to improved Internet processing and speed. In-house complexity and staff involvement will be reduced due to having fewer in-house servers to maintain. Ongoing support services will be provided through annual support agreements with Tyler Technologies. Renewal charges for Year 2 are projected at approximately \$85,000 due to the removal of one-time installation charges after Year 1 implementation.

Commission Options:

1. Approve the Resolution
2. Disapprove the Resolution
3. Table the Resolution for further discussion

Fiscal Impact:

Amount: \$115,926.00

Fund: **01- General, Water, Sewer, Sanitation** Department: **209 - Admin** Expense Code: **7505 – Computer Software**

Included in budget Grant Bonds Other Not Budgeted

Approved for Agenda by:

Randy Frazer, City Manager

