



RAVO B.V.
TERMS OF FACTORY WARRANTY

CONTENTS:

01. INTRODCUTION

02. DEFINITIONS

03. SCOPE OF THE WARRANTY

04. OBLIGATIONS OF THE BENEFICIARY

05. PERIOD OF WARRANTY

06. EXCLUSIONS

1. Introduction

The Fayat Group, of which Ravo is part, develops, produces and sells high-quality products throughout the world. We strive to provide optimal service and competitive prices for our clients.

This is supported by the factory warranty provided with each new machine with which we express our confidence in the quality of our products. These conditions describe the scope of the procedures related to the factory warranty. All sales and service employees of Ravo are expected to be aware of the policy and procedures established in these warranty conditions. We call your attention to the fact that the procedures are not the same for all companies within the Fayat group.

The warranty conditions are part of the Ravo dealer and/or service dealer contract, and offers prepared by Ravo and are exclusively intended for use by Ravo (service) dealers. End users are not entitled to make claims against Ravo on the basis of these conditions; all requests must be directed to a recognized service point of the Ravo dealer network.

In addition to the Ravo warranty conditions, the FME conditions apply to all offers made by Ravo and agreements made with Ravo, with the exception of art. XI ("Warranty") of the FME conditions. These Ravo warranty conditions take the place of the warranty provision in the FME conditions.

Important: Warranty claims are only valid when the conditions established in article 4 of these warranty conditions have been satisfied.

2. Definitions

-Ravo:

the private limited company Ravo B.V. established according to the laws of the Netherlands, established in Alkmaar, The Netherlands, registered with the Chamber of Commerce in Alkmaar under no. 37045872.

-Manufacturing defect:

a deficiency that was not detectable at the time of inspection or delivery that the dealer proves to have been entirely or primarily a direct result of incorrect construction by Ravo, poor workmanship and/or the use of poor-quality materials.

- End user:

a person that purchases Ravo products for his/her own use.

- Dealer:

(re)seller of Ravo end products and/or provider of maintenance service.

- Form SF330.07:

Form concerning delivery, installation and warranty registration that must be filled in by the dealer and end user at the time of sale.

3. Scope of the warranty

3.1

Ravo guarantees the machines and parts that it produces and sells against defects that occur during the period established in article 5 that are entirely or primarily the result of a manufacturing defect. The obligations of Ravo resulting from (defects in) (portions of) machines and parts it sells are limited by the conditions of this warranty.

3.2

Machines

The warranty on machines establishes the right to compensation of the cost of replaced parts and the directly related labour costs, to the extent these costs were necessary to restore a factory defect.

Parts

The warranty on parts exclusively provides the right to compensation of the cost of the replaced part, to the extent these costs were required to restore a factory defect of the replaced part. There is no right to compensation for the related labour costs.

3.3

The warranty provides no right to compensation for costs not explicitly mentioned in article 3.2, such as costs for replacement machines, regular maintenance, transport (incl. government taxes), lubrication and cleaning agents, towing, administration, fuel and additional costs. Furthermore, the warranty provides no right to compensation for the cost of temporary or repeat repairs. Costs included under "temporary repairs" include all costs for work that will not result in the permanent repair of a defect.

3.4

If the dealer does not satisfy all of the obligations of the dealer agreement, the sales agreement or any related agreement with Ravo or does not do so adequately or within the established time frame, Ravo is exempted from all warranties related to these agreements.

3.5

Ravo extends warranties exclusively to Ravo dealers that have purchased Ravo machines and/or parts directly from Ravo. The warranty cannot be transferred to, nor in any other way benefit, a third party.

3.6

Warranty is provided exclusively for machines and parts produced by Ravo. No warranty is given on machines and/or parts sold but not manufactured by Ravo unless Ravo has rights to compensation established by a warranty from the manufacturer. The term and coverage of this warranty is established by the manufacturer's warranty conditions.

3.7

At the request of the dealer, Ravo can mediate warranty claims for machines and/or parts that are provided directly from the manufacturer to the end user, however only after the dealer has first contacted the manufacturer and under the condition that Ravo is under no obligation to provide a warranty for the concerned machine and/or part.

4. Obligations of the beneficiary

4.1

Machines must be registered by the end user within 14 days following the date of delivery by sending the completed and signed form SF330.07.

4.2

Ravo must be informed in writing, not later than 4 weeks following commencement of the work under warranty, of the nature and scope of the deficiency and the (budgeted) repair costs. Failure to comply with this requirement results in annulment of the warranty coverage for this incident. Under penalty of nullity, legal claims related to warranty procedures must be initiated within 1 year of the timely notification of the deficiency.

4.3

The dealer is required to use original Ravo parts and accessories, obtained from Ravo, for warranty repairs. The cost of parts obtained from third parties and/or repairs carried out by third parties will not be reimbursed, except with advance, written approval from Ravo.

5. Period of warranty

5.1

A right to coverage under warranty only exists when the beneficiary proves that the deficiency occurred within the period mentioned hereafter.

5.2

The start date of the warranty period is the date of delivery to the end user or at most 30 days from the date of departure from the Ravo manufacturing facility in Alkmaar, whichever is reached first.

5.3

Deferral of the warranty start date, to a total of maximum 6 months, can be established if the machine is delivered prior to the in-service date. This must be supported through submission of a request for "delayed warranty start date," including the date of delivery and the planned in-service date as well as a signed copy of form SF330.07. Ravo can deny the request.

If the machine is used before the delayed warranty start date, the start date indicated in 5.2 applies.

5.4

The period of warranty:

Compact sweepers:

- 2 years or 2000 engine hours. The first value that is reached shall apply with binding effect.
- 5 years on chassis and container module

Tanker modules (gulley emptier, vacuum trucks and combinations):

- 1 year or 1000 hours of vacuum pump operation. The first value that is reached shall apply with binding effect.
- 5 years for the tank

Parts sold and produced by Ravo:

- 1 year.

Demo-machines

- 1 year or 1000 engine hours. The first value that is reached shall apply with binding effect.

6. Exclusions

6.1

There is no right to warranty coverage if the dealer cannot prove that:

- the failure is the result of a factory defect
- the regular maintenance inspections, and possible associated repairs, indicated in the maintenance booklet have been performed adequately and according to schedule
- the machine and the part in question have been used in accordance with the intended use as defined in the Ravo use, maintenance and operating guidelines
- repairs have been performed in accordance with the service manual for the machine
- the defect is not the result of normal wear, such as wear of tires, wheels and components that are exposed to and/or related to the stream of contaminants, such as the suction nozzle and suction tube including connections, extensions, elbows and other components, brushes and fan, fan cone and housing with fan tunnel
- the machine and the part in question is adjusted (or has been) according to Ravo-established specifications
- the failure is not the result of replacement or use of any part in the machine that was not provided by Ravo or does not meet the specifications established by Ravo
- no change has been made to the machine that was not approved by Ravo.

Dealer:

Name of Dealer's representative:

Name of Ravo B.V.'s representative

Signature:

Signature:

Dated: _____ - _____ - _____

New 2021 Ravo 51 Series Street Sweeper For The City Of Arkansas City, KS:

Total Price: \$255,000.00

*This Quote Includes Delivery & Training of Equipment

*Price good for 30 days

ALL APPLICABLE SALES TAX AND FEES ARE NOT INCLUDED IN THE QUOTE

Purchase Order Number: _____

Customer Representative (Print): _____

Customer Representative Signature: _____

Red Equipment, LLC Representative (Print): _____

Red Equipment, LLC Representative Signature: _____



CrewPlex
RC-MOWERS



RED
Municipal & Industrial Equipment Co



VAC-CON
MORE POWER TO YOU

rausch USA

enz



usa inc.



RAVO
PAYAT GROUP