

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: PRESENTATION
Meeting Date: February 8, 2022

Item Details

Presenter(s): Vance Holloman, Finance Director

Department(s): Finance Department

Requested Motion

Presentation of an Update on the Town's Customer Assistance Program as of December 31, 2021.

Approval Recommended?

Yes

Item Details

At its April 27th meeting the Council established the Town's Customer Assistance Program (CAP) to assist utility customers behind on their bills due to the economic hardships caused by COVID 19. The Town appropriated \$503,000 for assistance, allowing qualified applicants to receive up to \$636 in assistance if they met the CAP's eligibility requirements. The CAP limited eligibility to applicants with an income at or below 200% of the U.S. Poverty level. The Town contracted with Western Wake Crisis Ministry, Inc. to make eligibility determinations. Assistance was initially given out in June.

Attachments

- CAP Update 12/31/21
- US Poverty Levels 2022

