

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: PRESENTATION

Meeting Date: May 13, 2025

Item Details

Presenter(s): Berry Dunn McNeil and Parker LLC, Project Manager

Department(s): Finance

Requested Motion

Receive as information an update on the Town's Utility Billing Third Party review project.

Approval Recommended?

N/A

Item Details

On July 2, the town experienced a cyber incident which impacted many of the town's systems. In November 2024, the town contracted with an independent firm to conduct a review of the Town's utility billing accounts and billing for the months immediately following the cyber incident. The report tonight provides a preliminary overview of those results.

Attachments

- PR5-A1: PowerPoint Presentation (**to be provided at the meeting**)

