

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: August 27, 2024

Item Details

Presenter(s): Emily Woody, Electric Programs and Technology Coordinator

Department(s): Electric Utilities

Requested Motion

Motion to approve a multi-year contract with Data Voice International and the Town of Apex for a software application program (WorkPal) to assist with power outages, effective September 1, 2024 through August 31, 2027 and to authorize the Town Manager, or their designee, to execute on behalf of the Town.

Approval Recommended?

Yes

Item Details

The Town of Apex currently contracts with Data Voice International for a software application called "Lineman App" which allows electric utilities staff to effectively manage power outages and the notification process for customers. Town staff has been notified that the current software application is being replaced by a new program called "WorkPal". This mobile application will allow electric utilities' crews to view and manage outages/incidents remotely from an Apple or Android tablet device or via a web browser. WorkPal allows residents real time notifications as linemen are updating the system.

The annual licenses for Work Pal cost \$6,600 and funds are currently budgeted for fiscal year 2024-2025 in the Electric Utilities departmental budget.

Attachments

- CN3-A1: Data Voice International Proposal - WorkPal App - September 1, 2024 through August 31, 2027

