

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: June 13, 2023

Item Details

Presenter(s): Katie Schwing, Senior Planner - Long Range Transit

Department(s): Planning

Requested Motion

Motion to approve an Amendment to the Americans with Disabilities Act (ADA) Paratransit Services Agreement with Wake County, effective July 1, 2023 through June 30, 2024; and to authorize the Town Manager to execute on behalf of the Town.

Approval Recommended?

Yes

Item Details

The ADA Paratransit Service Agreement between Town of Apex and Wake County establishes the terms and responsibilities for the operation of the GoApex Route 1 complementary paratransit services, known as GoApex Door to Door. The main purpose of this proposed amendment is to renew the agreement for another Fiscal Year, as well as to update the maximum cost per trip to \$60.00.

This amendment also includes a provision to allow staff to make administrative changes and updates to the attachments to the agreement which will not affect the purpose or substance of the agreement. These attachments contain forms and instructions which require administrative update from time to time, and this amendment would permit these changes to be made upon written agreement at the staff level between the Town of Apex Director of Planning and the Wake County Human Services Transportation Manager, without Town Council review and approval. This amendment was presented and approved by Council on November 29, 2022, but was not ratified by Wake County, so it is presented in this renewal amendment for both parties.

This amendment also updates Appendices A, B, and D of Attachment A, the GoApex Paratransit Policy. These are the GoApex Route 1 map, the GoApex Door to Door Service Area map, and the GoApex Door to Door application form, respectively. The two maps are updated based on the professional maps used in the GoApex Ride Guides. The GoApex Door to Door application form is updated with additional questions that

are intended to make the application review process more straightforward and require less follow up with applicants. Other appendices included as part of Attachment A remain unchanged from the prior year's agreement.

Attachments

- CN1-A1: ADA Paratransit Services Agreement - Renewal of ADA Paratransit Service Agreement with Wake County - FY2023-24
- CN1-A2: Attachment A: GoApex ADA Paratransit Policy - Renewal of ADA Paratransit Service Agreement with Wake County - FY2023-24
 - Appendix A: GoApex Route 1 Fixed Route Map
 - Appendix B: GoApex Route 1 Paratransit Service Area Map
 - Appendix C: GoApex Route 1 ADA Paratransit Capacity Constraints Policy and Procedures
 - Appendix D: GoApex Door to Door Application
 - Appendix E: GoApex Appeal Process
 - Appendix F: GoApex No Show Policy
 - Appendix G: Subscription Service
- CN1-A3: Attachment B: Wake County Complaints and Appeals Policy - Renewal of ADA Paratransit Service Agreement with Wake County - FY2023-24

