

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: November 4, 2020

Item Details

Presenter(s): John Letteney, Chief of Police

Department(s): Police Department

Requested Motion

Motion to approve IntelliComm Contract

Approval Recommended?

Yes

Item Details

IntelliComm is a next generation criteria-based call handing protocol solution for telecommunicators. IntelliComm will ensure all calls are processed the exact same way no matter the experience level of the telecommunicator.

Attachments

- IntelliComm Contract

