

# Juro

## Order Form

### Customer details

<b>Customer:</b> Town of Apex	<b>Contact email:</b> Jessica.Murphy-Rhem@apexnc.org <b>Privacy contact email:</b> erika.sacco@apexnc.org
-------------------------------	--

### Billing details

<b>Billing address:</b> Apex Town Hall 73 Hunter Street Apex, NC 27502 <b>Billing email:</b> veronica.williamson@apexnc.org	<b>Billing frequency:</b> Annual <b>Billing currency:</b> USD <b>Payment terms:</b> 30 days after each invoice date
---	---

### Your Juro package

<b>Offer expires:</b> 27 February, 2025 <b>Subscription length:</b> 24 months <b>Plan:</b> Enterprise	<b>Start date:</b> 17 March, 2025 <b>End date:</b> 16 March, 2027 <b>Notice period:</b> 30 days before expiry of the Initial Period or then-current Renewal Period
<b>Repository limit (cumulative):</b> 20000  This limit applies to all documents you store in the Juro Platform, whether created using the Juro Platform or not. It doesn't apply to new versions of existing documents.	<b>Contracts created limit (annual):</b> 1500  This limit applies to documents you create using the Juro Platform or from an integration or by uploading Word files to the Juro Platform. It doesn't apply to PDFs you upload to the Juro Platform or to new versions of existing documents.

Service	Description
Juro Enterprise Plan - Platform Fee	<ul style="list-style-type: none"> <li>→ Unlimited users, templates and workflows</li> <li>→ 20000 contract repository limit (cumulative)</li> <li>→ Includes integrations with Slack, Google Drive, Ashby, Greenhouse, Pipedrive, DocuSign, Hubspot, Zapier, Salesforce, REST API, Webhooks and Workday*</li> <li>→ Includes single sign-on via SCIM for Okta and via SAML for other providers*</li> <li>→ Includes AI Assistant and AI Extract</li> </ul> <p>*subscriptions to third party tools not included</p>
Juro Enterprise Plan - Contracts Fee	<ul style="list-style-type: none"> <li>→ Limit of 1500 new contracts created per Contract Year</li> </ul>
Implementation Plan - Pro	<p><i>Implementation services</i></p> <ul style="list-style-type: none"> <li>→ 1 project planning meeting</li> <li>→ Support for the setup of up to 5 templates* or workflows</li> <li>→ Up to 2 integration calls</li> <li>→ Access to on-demand video learning and public Juro customer success webinars</li> <li>→ Up to 3 team training sessions</li> <li>→ Up to 1 admin user training session</li> <li>→ Contact details for a dedicated point of contact in Juro's customer success team</li> </ul> <p><i>Support services</i></p> <ul style="list-style-type: none"> <li>→ Access to Juro's public online help centre</li> <li>→ Access to support via in-app webchat or via support@juro.com**</li> </ul> <p>*template support is limited to templates containing no more than 30 Smartfields, 4 signing sides and 15 rules</p> <p>**9am - 6pm UK time, Monday to Friday (excluding UK public holidays)</p>

Implementation Service - AI Tagging	<p>→ AI-powered tagging by Juro's implementation team of up to 20 smartfields from your existing contracts</p> <p>→ Up to 500 contracts included</p> <p>→ Available only during the first month after the start of your Juro subscription</p> <p><i>Note: AI tagging may produce inaccurate or incomplete results. You must check and (if necessary) correct smartfields before relying on them.</i></p>
--	--

## Fees

Service	Fee type	Price
Juro Enterprise Plan	Annual	\$22,000
1,500 contracts created p.a.	Annual	\$17,250
Implementation	One-off	\$3,960

All prices are in USD.

**Total one-off Fees: \$3960**

**Total annual recurring Fees: \$39250**

**Total Fees over the Initial Period of 24 months: \$82460**

All prices exclude VAT and other taxes. Your invoice will reflect any taxes due based on your location and other factors. Pricing offered is conditional on signature on or before 27 February, 2025.

## Additional terms

### Increasing your contract limits

We may agree with you by email to increase the repository limit or the contracts created limit. If this happens, the change is a binding amendment to this Order Form and the then-current Fee rates apply to the increase.

### Availability service level

Once implementation is complete, the SLA applies.

## Legal terms

This Order Form incorporates and is subject to the terms of the Master Services Agreement set out below.

By signing this Order Form, you agree to the Agreement. If you are signing on behalf of a company or other legal entity, you confirm that you have authority to do so.