



SERVICE ORDER

THIS SERVICE ORDER (“Service Order”), is executed and effective upon the date of the signature set forth in the signature block below (“Effective Date”) and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder (“Spectrum”) and Customer (as shown below) and is governed by and subject to the Spectrum Business - Enterprise Commercial Terms of Service posted at, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a “Service Agreement”). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Spectrum Contact Information
Contact: Jeffrey Lockman Telephone: 9196985798 Email: jeffrey.lockman@charter.com

Customer Information		
Customer Name City of Apex NC	Order # 14733904	
Address 73 HUNTER ST APEX NC 27502		
Telephone (919) 249-3312	Email: erika.sacco@apexnc.org	
Contact Name Erika Sacco	Telephone (919) 249-3312	Email: erika.sacco@apexnc.org
Billing Address 73 HUNTER ST APEX NC 27502		
Billing Contact Name	Telephone	Email:

NEW AND REVISED SERVICES AT 73 Hunter St , Apex NC 27502				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
29 Static IP Addresses	36 Months	1	\$80.00	\$80.00
Dedicated Fiber Internet 2Gbps	36 Months	1	\$1,248.00	\$1,248.00
Managed Network Router	36 Months	1	\$1,400.00	\$1,400.00
TOTAL*				\$2,728.00

NEW AND REVISED SERVICES AT 73 Hunter St Unit - EI, Apex NC 27502				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Enterprise Internet 1Gbps	36 Months	1	\$200.00	\$200.00
TOTAL*				\$200.00

NEW AND REVISED SERVICES AT 205 Saunders St , Apex NC 27502				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
13 Static IP Addresses	36 Months	1	\$50.00	\$50.00
Dedicated Fiber Internet 500Mbps	36 Months	1	\$850.00	\$850.00
Managed Network Router	36 Months	1	\$350.00	\$350.00
TOTAL*				\$1,250.00

NEW AND REVISED SERVICES AT 205 Saunders St Unit - EI, Apex NC 27502				
Service Description	Order Term	Quantity	Monthly Recurring Charge(s)	Total Monthly Recurring Charge(s)
Enterprise Internet 500Mbps	36 Months	1	\$150.00	\$150.00
TOTAL*				\$150.00

ONE TIME CHARGE(S) AT 73 Hunter St , Apex NC 27502			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Managed Network Edge Installation	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 73 Hunter St Unit - EI, Apex NC 27502			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Enterprise Internet Install	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 205 Saunders St , Apex NC 27502			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Managed Network Edge Installation	1	\$0.00	\$0.00
TOTAL*			\$0.00

ONE TIME CHARGE(S) AT 205 Saunders St Unit - EI, Apex NC 27502			
Service Description	Quantity	One Time Charge(s)	Total One Time Charge(s)
Enterprise Internet Install	1	\$0.00	\$0.00
TOTAL*			\$0.00



1. **TOTAL CHARGE(S).** TOTAL MONTHLY RECURRING CHARGES AND TOTAL ONE-TIME CHARGES ARE DUE IN ACCORDANCE WITH THE MONTHLY INVOICE.
2. **TAXES.** PLUS APPLICABLE TAXES, FEES, AND SURCHARGES AS PRESENTED ON THE RESPECTIVE INVOICE(S).
3. **SPECIAL TERMS.**

By signing below, the signatory represents they are duly authorized to execute this Service Order.

<p>CUSTOMER SIGNATURE</p> <p>Signature: _____</p> <p>Printed Name: _____</p> <p>Title: _____</p> <p>Date: _____</p>

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