

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: October 14, 2025

Item Details

Presenter(s): Emily Woody, Electric Programs and Technology Coordinator

Department(s): Electric Utilities

Requested Motion

Motion to approve and ratify an agreement between Data Voice International and the Town of Apex for continued outage software management support for water and electric systems, through June 30, 2026, and authorize the Town Manager or their designee to execute the agreement on behalf of the Town.

Approval Recommended?

Yes

Item Details

Data Voice International is the Town's outage management system. The current maintenance agreement expired June 30, 2025 and this request is to continue the current level of service including software service support for text power for electric reporting, text message outage reporting water, and app usage.

The total cost of this agreement is \$7,810.15 and funds are budgeted in the current fiscal year (FY26).

Attachments

- CN2-A1: Agreement - Data Voice International - Outage Management Services for Water and Electric

