



"The Peak of Good Living"

TOWN OF APEX NORTH CAROLINA *Proclamation*

National Public Safety Telecommunicator Week 2026

from the Office of the Mayor

WHEREAS, the week of April 12 through April 18, 2026, is recognized nationwide as Public Safety Telecommunicators Week, honoring those who serve as the critical first point of contact in times of emergency; and,

WHEREAS, public safety telecommunicators perform an essential role in protecting life and property by answering emergency and non-emergency calls, dispatching appropriate resources, and providing calm, clear guidance to individuals in distress; and,

WHEREAS, the Town Council of Town of Apex proudly recognizes its dedicated team of 14 public safety telecommunicators who serve the community with professionalism, compassion, and unwavering commitment; and,

WHEREAS, the Apex Police Department Emergency Communications Center handles a significant volume of activity each year, including approximately 4,000 emergency 911 calls, 56,000 non-emergency calls, and 68,000 calls for service, reflecting both the scale and complexity of their responsibilities; and,

WHEREAS, these highly trained professionals serve as the vital link between residents and emergency responders, including law enforcement, fire, and emergency medical services, often making critical decisions in high-pressure and rapidly evolving situations; and,

WHEREAS, public safety telecommunicators demonstrate exceptional skill, resilience, and dedication, working behind the scenes – 24 hours a day, seven days a week – to ensure timely and effective emergency response; and,

WHEREAS, their service is fundamental to the safety, security, and well-being of the Apex community, and their contributions deserve recognition and appreciation.

NOW, THEREFORE, I, Jacques K. Gilbert, Mayor of Apex, North Carolina, do hereby proclaim Sunday, April 12 through Saturday, April 18, 2026, as "Public Safety Telecommunicators Week" in the Town of Apex, and encourage all residents to recognize and thank these dedicated professionals for their vital service.

BE IT FURTHER PROCLAIMED, that the Town of Apex expresses its sincere gratitude to its public safety telecommunicators for their professionalism, dedication, and commitment to serving others in times of need

I hereby set my hand and have caused the Seal of the Town of Apex, North Carolina, to be affixed this the 14th day of April, 2026.

Jacques Gilbert, Mayor