



"The Peak of Good Living"

TOWN OF APEX NORTH CAROLINA

Proclamation

National Public Safety Telecommunicator Week 2025

from the Office of the Mayor

WHEREAS, The Town of Apex recognizes the invaluable contributions of its dedicated team of 14 public safety emergency telecommunicators; and,

WHEREAS, These unsung first responders serve as the vital point of contact for residents in need of emergency assistance by providing a calming presence to callers and critical information to law enforcement officers, firefighters, and emergency medical personnel; and,

WHEREAS, The Apex Police Department Emergency Communications Center receives an average of 4,000 emergency 911 calls, 56,000 non-emergency calls, and 68,000 calls for service annually, demonstrating the immense volume and complexity of their daily responsibilities; and,

WHEREAS, In the aftermath of Hurricane Helene, our telecommunicators provided immense support to the Western part of our state, demonstrating their passion to their job and dedication to serving beyond our local community; and,

WHEREAS, The Town of Apex is grateful for our exceptional emergency telecommunicators and the tireless work they do to help keep our community safe.

NOW, THEREFORE, I, Jacques K. Gilbert, Mayor of Apex, North Carolina, do hereby proclaim April 13-19, 2025 as "Public Safety Telecommunicator Week" in the Town of Apex, and encourage all residents to extend their appreciation to these heroes for the crucial service they provide to our town.

I hereby set my hand and have caused the Seal of the Town of Apex,
North Carolina, to be affixed this the 8th day of April 2025

Jacques Gilbert, Mayor