

Type of Violation	POTW Action	Expected Action from User	POTW Action	Expected Action from User	POTW Action	Expected Action from User	POTW Action	Expected Action from User	POTW Action
Interceptor exceeds the allowable solids % or grease cap in any chamber, or fails Screwdriver Test	Issue Notice to Comply (NTC)	Completely pump out interceptor within 10 days of the NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
Interceptor is missing a component that prevents the device from working properly	Issue Notice to Comply (NTC)	Replace or install missing components within 10 days of NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
FSE is operating without an interceptor, or without a designated commissary	Issue Notice to Comply (NTC)	Provide documentation to the Town of planned installation within 30 days of NTC - provide documentation of commissary within 7 days of NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
Interceptor is undersized, substandard, not operating properly, or allowing excessive discharge of grease and oil into the Sanitary Sewer System	Issue Notice to Comply (NTC)	Provide documentation to the Town of planned installation of an approved interceptor within 30 days of NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
Interceptor is inaccessible to inspection	Issue Notice to Comply (NTC)	Provide access to interceptor within 10 days of receiving NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
FSE cannot immediately produce maintenance records upon the Town's request or records do not contain all the required information	Issue Notice to Comply (NTC)	Maintain and immediately provide maintenance records that contain all required information within 10 days of NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
FSE is maintaining their interceptor without holding a current and valid license issued by NC DEQ	Issue Notice to Comply (NTC)	Provide proof that the interceptor is being maintained by a state licensed hauler within 10 days of the NTC	Issue Notice of Violation (NOV) Class I	Comply with NTC and remit or appeal \$50 penalty within 14 days	Issue Notice of Violation (NOV) Class II	Comply with NOV and remit or appeal \$150 penalty within 14 days	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)
Interceptor is overflowing or a nearby SSO is determined to be caused by interceptor failure	Issue Notice of Violation (NOV) Class III	Comply with NOV and remit or appeal \$300 penalty within 3 days	Issue Water Severance Notice (WSN)						