

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: March 9, 2021

Item Details

Presenter(s): Vance Holloman, Finance Officer

Department(s): Finance

Requested Motion

Motion to adopt Temporary Ordinance Modifications extending the current suspension of utility disconnections and application of penalties and fees for unpaid utility balances

Approval Recommended?

N/A

Item Details

At their December 15, 2020 meeting, the Town Council passed a resolution to continue the suspension of utility disconnections for non-payment and the application of late fees and penalties through February 28, 2021. Acknowledging that the current pandemic has made it difficult for some of our customers to pay their entire bill, the Council wanted to ensure our customers did not have service disconnected due to their inability to pay. At their February 23 meeting, Council indicated they wanted to extend the suspension of utility disconnections for non-payment and the application of late fees and penalties through May 31, 2021.

As of February 28, 2021, we had 1,948 customers that would be subject to disconnection with a total outstanding balance of \$1,274,964. As of the end of February, 640 customers have asked for a payment plan.

Attachments

- Temporary Ordinance Modification

