DRAFT MEETING MINUTES

1 2 3 4 5	TOWN OF APEX REGULAR TOWN COUNCIL MEETING TUESDAY, MAY 13, 2025 6:00 PM
6 7 8 9	The Apex Town Council met for a Regular Town Council Meeting on Tuesday, May 13th, 2025 at 6:00 p.m. in the Council Chambers at Apex Town Hall, located at 73 Hunter Street in Apex, North Carolina.
0 1 2 3 4	This meeting was open to the public. Members of the public were able to attend this meeting in-person or watch online via the livestream on the Town's YouTube Channel. The recording of this meeting can be viewed here: https://www.youtube.com/watch?v=yF98vo0t_tE
5	[ATTENDANCE]
6 7 8 9 20 21 22	Elected Body Mayor Jacques K. Gilbert (presiding) Mayor Pro Tempore Ed Gray Councilmember Audra Killingsworth Councilmember Terry Mahaffey Councilmember Brett Gantt Councilmember Arno Zegerman Town Staff Town Staff
24 25 26 27 28 29	Town Manager Randy Vosburg Deputy Town Manager Shawn Purvis Assistant Town Manager Marty Stone Assistant Town Manager Demetria John Town Attorney Laurie Hohe Town Clerk Allen Coleman All other staff members will be identified appropriately below
31 32 33	[COMMENCEMENT]
34 35 36	Mayor Gilbert called the meeting to order at 6:00 p.m. He welcomed all who were in attendance and watching via the Town's Youtube Channel (livestream) and then took a moment of silence.

1	Mayor Gilbert recognized Information Technology Specialist Yunjun Jung's birthday,
2	and then led those in attendance in the Pledge of Allegiance.
3	[CONSENT AGENDA]
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5	Mayor Gilbert noted that on Consent Item 1, the applicant had requested a delay of
6	the Public Hearing until June 24 th , 2025
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8	A motion was made by Mayor Pro Tempore Gray, seconded by Councilmember
9	Killingsworth, to approve the Consent Agenda, with the delay of the Public Hearing for
10	Consent Item 1 until June 24 th , 2025.
11	VOTE: UNANIMOUS (5-0)
12	
13	CN1 Annexation No. 790 - Lawrence Property PUD - Olive Chapel Road - 37.98
14	acres (REF: RES-2025-020, RES-2025-021, and OTHER-2025-037)
15	Council voted to adopt a Resolution Directing the Town Clerk to Investigate Petition
16	Received, to accept the Certificate of Sufficiency by the Town Clerk, and to adopt a
17	Resolution Setting the Date of a Public Hearing for June 24, 2025, on the Question of
18	Annexation - Apex Town Council's intent to annex 37.98 acres project entitled Lawrence
19	Property PUD, and located on Olive Chapel Road, Annexation No. 790, into the Town
20	Corporate limits.
21	CN2 Annexation No. 793 - New Hill Commons PUD - 40.72 acres (REF: RES-2025-022,
22	RES-2025-023, and OTHER-2025-038)
23	Council voted to adopt a Resolution Directing the Town Clerk to Investigate Petition
24 25	Received, to accept the Certificate of Sufficiency by the Town Clerk, and to adopt a Resolution Setting the Date of a Public Hearing for May 27, 2025, on the Question of
26	Annexation - Apex Town Council's intent to annex 40.72 acres project entitled New Hill
27	Commons PUD, Annexation No. 793, into the Town Corporate limits.
28	CN3 Annexation No. 794 - Grace Christian School - 308 Thorn Hollow Drive - 63.50
29	acres (REF: RES-2025-024, RES-2025-025, and OTHER-2025-039)
30	Council voted to adopt a Resolution Directing the Town Clerk to Investigate Petition
31	Received, to accept the Certificate of Sufficiency by the Town Clerk, and to adopt a
32	Resolution Setting the Date of a Public Hearing for May 27, 2025, on the Question of
33	Annexation - Apex Town Council's intent to annex 63.50 acres project entitled Grace
34	Christian School, located at 308 Thorn Hollow Drive, Annexation No. 794, into the Town
35	Corporate limits.
36	CN4 Annexation No. 795 - Courtyards on Wimberly - Wimberly Road - 23.979 acres
37	(REF: RES-2025-026, RES-2025-027, and OTHER-2025-040)

- 1 Council voted to adopt a Resolution Directing the Town Clerk to Investigate Petition
- 2 Received, to accept the Certificate of Sufficiency by the Town Clerk, and to adopt a
- 3 Resolution Setting the Date of a Public Hearing for May 27, 2025, on the Question of
- 4 Annexation Apex Town Council's intent to annex 23.979 acres project entitled Courtyards
- 5 on Wimberly, located on Wimberly Road, Annexation No. 795, into the Town Corporate
- 6 limits.

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- 7 CN5 Council Meeting Minutes Various
- 8 Council voted to approve Meeting Minutes from the following meetings:
- 9 April 8, 2025 Regular Town Council Meeting Minutes
- 10 April 15, 2025 Town Council Work Session Minutes
- 11 April 22, 2025 Regular Town Council Meeting Minutes

12 CN6 Encroachment Agreement - 2528 Gold Hill Court, New Hill NC (REF: CONT-2025-13 118)

Council voted to approve an Encroachment Agreement between the Town of Apex and property owners, Prakash Munirajulu and spouse, Nirmala Narasimha, for a concrete driveway that will encroach 112 square feet (SF) onto the Public Sanitary Sewer Easement and authorize the Town Manager, or their designee, to execute on behalf of the Town.

CN7 Multi-Year Agreement - Wake County and Town of Apex - Municipal Fire Protection - July 1, 2025 through June 30, 2028 (REF: CONT-2025-119)

Council voted to approve a multi-year agreement between the Town of Apex and Wake County, effective July 1, 2025 through June 30, 2028, to provide Fire Protection Services in the unincorporated areas of the district (Hipex District) and authorize the Town Manager, or their designee, to execute on behalf of the Town.

CN8 Ordinance Amendment - Chapter 14 Offenses and Miscellaneous Provisions, Article I - Establish Social District - Downtown Apex REF: ORD-2025-028 and PLCY-2025-006)

Council voted to adopt an ordinance establishing a Social District in Downtown Apex, effective June 07, 2025

CN9 Property Acquisition - 8421 Humie Olive Road - 1.81 acres (REF: CONT-2025-120)

Council voted to approve the acquisition of property located at 8421 Humie Olive Road in Apex, North Carolina, for a purchase price of \$437,410.00, to authorize the Town Attorney and Town Manager to make minor modifications to the Offer to Purchase and Contract not affecting the cost or acreage, and authorize the Town Manager or their designee to execute the Offer to Purchase and Contract and execute any other associated legal documents related to this acquisition.

CN10 Tax Report - March 2025 (REF: OTHER-2025-041)

38 Council voted to approve the Apex Tax Report dated April 10, 2025.

[UPD	ATES BY TOWN MANAGER]
	Town Manager Vosburg gave an update on the following items:
•	Police Week - May 11 th - 17 th is designated Police wee and a formal proclamatic follow.
•	Memorial Day Closures - Town Hall will be closed on May 26 in observance of Memorial Day and for more information on other Town services residents can vis Town's website.
•	Peak Academy Attendance - He welcomed the members of the Peak Academy attending the meeting.
•	Utility Billing Disruption - the vendor for the utility bill printing and mailing stop operations on Friday, and the vendor was acquired by another company. The To actively working with them and considering other vendors to help with the situat Residents are encouraged to register on the eSuite portal to view bills online, this not been affected. Residents that use paper bills can contact the Town for help accessing their billing information. There will be more updates to come as the ubilling vendor transitions move forward.
[REGI	ULAR MEETING AGENDA]
for Clo	Mayor Gilbert noted there was a request to add a Presentation 7 and to add an osed Session.
_	A motion was made by Councilmember Gantt , seconded by Councilmember rman to approve the Regular Meeting Agenda with the addition of Presentation 7 ditional Closed Session item.
	VOTE: UNANIMOUS (5-0)
[PRES	SENTATIONS]
PR1	Apex Public School Foundation - Quarterly Peak S.T.A.R. Awards - 3rd Quar
	Councilmember Mahaffey spoke about the award and partnering with the Ape

Apex Public School Foundation and asked her to speak about the foundation and to

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introduce the awardee.

Ms. Talley, Chair of the Teacher Grant Committee spoke on supporting the 19 local area schools and the grant programs. She said there were 14 grants totaling nearly \$27,000 given out this year given from donations of local Apex Businesses and the community. She said that the second program was Staff Recognition where each week they give a shout out to teachers based on recommendations from the principals and once a quarter those nominated teachers are evaluated against the mission to increase student engagement to have inclusive programs and increase learning. She announced the winning teacher, Stephanie Chase, a third-grade teacher, and gave information about Ms. Chase.

Member Mahaffey invited Ms. Chase up to receive the proclamation and take pictures.

Ms. Chase said she loved her job and her team.

PR2 Prestigious Peak Service Recognition Mayor Gilbert invited Tim Herman, Fire Chief, to talk about the presentation.

Chief Herman read about the event that took place for this proclamation. He said that on March 30th, 2025, Mr. Alex Spori suffered a cardiac arrest at Pleasant Park, and he spoke on all of the emergency measures that were taken to save this resident by civilians. He called Assistant Chief David Dague and Captain Howard Miles to assist in recognizing the group for their efforts in saving a life. He invited the Town employees who assisted to accept the award; Miguel Arguello, Zachary Brown, Rachel Clark, Michaels Parker and Alyssa Williams to accept the award and take pictures. He handed out a challenge coin to each.

Mayor Gilbert said that this is truly what Apex represents. He read the Prestigious Peak Service Recognition award. He asked the Councilmembers to assist with presenting the awards.

PR3 Proclamation - Asian American, Native Hawaiian, and Pacific Islander Month - May 2025 (REF: PRO-2025-020)

Mayor Gilbert, along with the rest of the Town Council, read the Proclamation Asian American, Native Hawaiian, and Pacific Islander Month - May 2025. He invited members of the Food Lounge NCRTP; Lili Liu, Director, Raina Zhou, VP of Fundraising and Joshua Li, Secretary, to accept the proclamation and take a picture.

Lili Liu spoke about the Food Lounge in CRTP and some background and history on the organization. She spoke about donations that the organization has made to school districts.

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2	Joshua Li said that they were ecstatic to be here.		
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4	Raina Zhou said that they were very honored to be here. She said that the group		
5	adopted Apex Greenway and has done fabulous work in the Town of Apex and other work.		
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8	PR4 Proclamation - National Police Week and Peace Officer's Memorial Day 2025 -		
9	Sunday May 11 through Saturday May 17, 2025 (REF: PRO-2025-021)		
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11	Mayor Gilbert, along with the rest of the Town Council, read the		
12	Proclamation National Police Week and Peace Officer's Memorial Day 2025 - Sunday May 1		
13	through Saturday May 17, 2025. He invited all members of the Apex Police Department in		
14	attendance to accept the proclamation and take pictures.		
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16	ADDED AT THE MEETING - Proclamation - 56th Municipal Clerk's Week		
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18	Mayor Gilbert, along with the rest of the Town Council, read the surprise		
19	Proclamation for the 56 th Annual Professional Municipal Clerks Week and invited the Town		
20	Clerk Allen Coleman and Deputy Town Clerk Ashley Gentry to receive the proclamation and		
21	take pictures.		
22			
23	DDF Halling Dilling Thind Down Designation for data		
24 25	PR5 Utility Billing Third Party Review Update		
26	Town Manager Vosburg gave information on the process of the Utility Billing and		
27	invited Project Manager, Berry Dunn McNeil and Parker, LLC to give a presentation.		
28	Mr. Hedstrom introduced Sheree Ladner and then gave the following presentation:		
29	minimized on minoduced officied Eddner and their gave the following presentation.		
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1 [SLIDE 1]



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[SLIDE 2]

Objective, Approach, and Status

Objective: The objective of the engagement is to review the current utility billing processes, understand the steps taken to recover from the security incident, and conduct a simulation of billing to confirm the steps taken in recovery and to identify any significant discrepancies.

Approach: The approach includes three key phases and numerous tasks and activities. In summary:

- 1. Discover current state processes including tools and technologies used
- 2. Conduct a simulated test of processes over a three-month period to compare to actual bills generated following the security incident
- 3. Summarize findings and recommend actions for the $\ensuremath{\mathsf{Town}}$

Status:

- Discovery and simulations are complete, BerryDunn has begun reviewing the simulation output files, with some files in varying formats. The timeline has been impacted by Town staff availability due to operations, competing projects, turnover, and weather-related closures.
- 50 accounts from Cycle 1 and 50 accounts from Cycle 2 have been reviewed in detail as of May 9th. Additional spot-checking is ongoing.

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5 **[SLIDE 3**]

Preliminary Key Findings

The following preliminary key findings have been identified based upon the review of simulation testing output files:

- 1. In totality, the data indicates customers did not overpay.
- 2. The initial review shows a total under collection for Cycle 1 in the amount of approximately \$255,000 (approx. 2.4%).
- 3. The initial review shows a total under collection for Cycle 2 in the amount of approximately \$45,000 (approx. 0.4%).
- Of the 100 total accounts reviewed in Cycle 1 and Cycle 2 to-date, a single account appears to have been overbilled by \$19.05 on 145,000 gallons usage. Accounts were sampled for a crosssection.
- It appears the source of most inquiries in a given bill was due to timing and how credits and base charges were managed in an attempt to provide relief.
- 6. Due to the way in which data is available, analysis is time consuming and labor intensive.

1 **[SLIDE 4]**

Preliminary Paths Forward

Based upon the positive customer results to-date and the significant time and labor involved in reviewing customer accounts, the following preliminary paths are recommended for consideration at this time:

- A. Proceed with a full account by account review on a rolling basis
- B. Recognize the under-collection situation and proceed with no further review
- C. Initiate an opt-in account review campaign and otherwise pause a full review
- D. Isolate high usage accounts for review and otherwise pause a full review

Additional considerations:

- 1. Paths A, C, and D above will benefit from leadership clarification related to how customers who were under-charged will be managed as well as minimal thresholds for collection/credits.
- 2. The Town has paused collections and shutoffs for a significant (and growing) time period.
- 3. The upcoming replacement utility billing system implementation is requiring Town resources.

2 [SLIDE 5]



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Town Manager Vosburg said that just to clarify, the entire system has been analyzed but the in-depth account was done on 100 accounts.

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Mr. Hedstrom said that it was correct. A complete analysis was done on the system as a whole, and the town had under collected. The detailed review was done on 100 accounts.

9 10 **Councilmember Zegerman** asked to clarify that the numbers mentioned is on the entire system not the subset of 100 accounts.

11 12 **Mr. Hedstrom** said that was correct.

13 14 **Mayor Gilbert** thanked Mr. Hedstrom for moving his schedule around to be able to come. He asked about the amount of time that this took, stating that it was scheduled for completion on February 28th.

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Mr. Hedstrom said that there were several factors but the largest was competing priorities with Town Staff and their time, also leadership turnover, some weather delays and fieldwork were some of the contributing factors.

Mayor Gilbert said that he wanted the community to hear that due to some questions that have been raised. He asked what the time period of analyzing the data.

Ms. Ladner said for cycle 2 it was a 2-month period and cycle 3 was a 3-month period. She said that they also looked back at May and October and into last year's averages.

Mayor Gilbert said that there had been lots of questions about this. He gave examples of some of the questions and would like a deeper analysis to be done. He asked if the staff that was spoken to about any unusual bills.

Mr. Hedstrom said that to their knowledge they spoke to all of the staff and that they did point out those questions.

Mayor Gilbert asked if they were asked specifically about noticing unusual bills.

Ms. Ladner said yes that they were asked this question.

Mayor Pro Tempore Gray asked if a scenario where there is a discrepancy in a billed amount is a usual possibility on accounts with large consumption, even outside of the cyberattack scenario.

Mr. Hedstrom said no, because they should have been charged 19 dollars less based on their actual consumption.

Mayor Pro Tempore Gray asked if the \$255,000 was what failed to be collected.

Mr. Hedstrom said in that particular cycle, yes.

Mayor Pro Tempore Gray asked if there were other analysis done, would there be additional cycles that were under collected.

Mr. Hedstrom said that there are four cycles, and one is just town accounts, one is stormwater, and the other under collected by 47,000 the others are the material ones.

Mayor Pro Tempore Gray said that with \$300,000 is under collection, it was a question of whether they collected it or wrote it off. He said that assuming that there are residents that are not paying because they do not trust the billing system, he asked if that had been accounted for.

Mr. Hedstrom said that the data would not show that.

Mayor Pro Tempore Gray asked about individual accounts to be analyzed as requested.

Town Manager Vosburg said there had been internal analyzing and was separate from what Mr. Hedstrom's office had done. He gave information on how many customers had unpaid balances and that there would be 6,635 customers with a balance of \$10 or more, and older than 120 days. He said that there are 790 customers with a balance of \$1,000. He said there is a timeliness to getting back on track, and they can look at working on payment plans for people.

Mayor Pro Tempore Gray said communicating with those folks and explaining the analysis to try to offer a repayment plan.

Councilmember Killingsworth suggested asking for information from the Town Attorney.

Councilmember Zegerman said that he agreed about getting advice from the Town Attorney and considering a collection process for significant outstanding balances.

Town Manager Vosburg clarified unbilled and uncollected. He said unbilled was an issue from the Cybersecurity incident, and uncollected was what people had chosen not to pay since the pause.

Councilmember Mahaffey said that the question is if they have an obligation to send them the bill for the unbilled portion. He said that there is \$300k of unbilled and some are in the millions.

Town Manager Vosburg said that as best practice there should be communication with those individuals and then go through the normal established process of a payment plan

A motion was made by **Councilmember Killingsworth**, seconded by **Councilmember Mahaffey** to enter into Closed Session to consult with the Town Attorney.

VOTE: UNANIMOUS (5-0)

and then look at collections and cut-offs.

Council moved to closed session at 6:59 p.m.

Council returned to open session 7:11 p.m.

Councilmember Killingsworth said she recommended that the Council go for Option C and initiate an opt-in detailed review of accounts, with the understanding that this may make some accounts pay more after review, since most accounts were found to have been underbilled.

Mayor Gilbert asked if the information could be sent out to the community to receive feedback and then bring this item back to another meeting to make the decision.

Councilmember Zegerman asked what the Council's hope was to gain and then what is done with the feedback.

Mayor Gilbert said it was important to get feedback from the community on such an impactful event.

Councilmember Zegerman said that this was a voluntary option, so it wouldn't impact everyone.

Mayor Gilbert said that there could be missing information that hasn't been discussed in this meeting, and that it doesn't hurt to listen to the community.

Councilmember Gantt said that he supported the opt in recommendation.

Councilmember Zegerman said that Council has heard a lot from the community throughout this process, and there is an offer to opt-in and not forcing anything on the community. He said that the implication that the Council is not listening to the community is inaccurate.

Mayor Gilbert said he is basing this off of feedback he receives from the community. **Mayor Pro Tempore Gray** asked BerryDunn what the timeline was for Council to decide on the options.

Mr. Hedstrom said that they do not have a preference. He said that they were hired with the plan of option A, but wanted to know if that was the direction Council wanted to continue pursuing following this update.

A motion was made by Councilmember Killingsworth, seconded by Councilmember Gantt recommending option C to initiate an opt-in account review campaign.

VOTE: UNANIMOUS (4-1), with Councilmember Mahaffey dissenting.

Councilmember Gantt asked if a decision was needed about the collection process.

Town Manager Vosburg said that the "opt-in" option will move forward and then unless Council directs for a pause then communication will begin for those who have balances about potential payment plans.

Mayor Gilbert recommended for the staff to give a weekly update to the community about what is happening with the utility billing.

Councilmember Mahaffey asked could it be disclosed how the "opt-in" option would Work, and that it may change the amount of money owed.

Councilmember Killingsworth said that was what she had suggested.

Councilmember Zegerman said that as soon as it is determined that someone owes, then it becomes a balance due, and collection would begin and this should be disclosed.

Town Manager Vosburg asked that Council give guidance on the timeframe for the community to opt-in.

Deputy Town Manager Purvis said there isn't an issue with who wants to opt-in it is a matter of signing up to generate a list, but the challenge is the time it takes to do the analysis depending on how many opt-in.

Town Manager Vosburg said that within a week they could have the communication out and the process set up with the forms loaded. He said then there would be a couple of weeks after that.

Councilmember Gantt said that it would be a spike of people opting in and then fade away.

Town Manager Vosburg said that then those finding out may opt in at the end of the process.

Mayor Pro Tempore Gray said that part of communication about the opt-in would be to let the community know that the Town has under collected and explain what that means. He said a week is a tight turn around and may not give the community enough time.

Mayor Gilbert said that it seemed like a lot of decisions to be made.

Town Manager Vosburg clarified that the week's timeframe was to get the forms set up and accessible and then there would be a timeframe for residents to opt-in and then revisit the timeframe to see how many are coming in.

Councilmember Mahaffey asked BerryDunn if there was any other information from the analysis that was available to look at.

1	Mr. Hedstrom said that there is a planned full summary report, this was a midpoint
2	update.
3 4	Councilmember Mahaffey said that on the form said that there should be two levels of questions. He said that that it needs to be clear if there is another amount on the bill then
5	that is the amount that will be used. He said there should be a thorough explanation of the
6	under-billing and what this is derived from.
7	Councilmember Killingsworth suggested that the timeframe should be 30 to 60
8	days.
9	Councilmember Gantt asked if the collection would be tied to the timeframe.
10 11	Town Manager Vosburg said that it would be tied to the timeframe and a collection
12	plan would begin at that time. Councilmember Mahaffey said that he would like to review the verbiage that the
13	Town would explain and the format doesn't raise further questions.
14	Mayor Pro Tempore Gray said that the final report should be digestible and the
15	under collection should be shown why and how.
16	Councilmember Gantt said that there may be an interim report that explains this.
17	Mr. Hedstrom said that the two primary deliverables was intended to be a full
18	simulation and then a report of the findings so that this will not happen again. He said that in
19	this case there will not be a full simulation but will do the report to se where the root causes
20	are and how to prevent this from happening again.
21	Mayor Gilbert thanked Mr. Hedstrom for being at the meeting and providing this
22	information.
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24 25	DD4 - Walta Transit Dian Undata Duaft Investment Strategy and Dhase III Engagement
26	PR6 Wake Transit Plan Update, Draft Investment Strategy and Phase III Engagement
27	Katie Schwing, Senior Planner - Long Range Transit introduced Benjamin Howell,
28	with CAMPO, AICP, Transit Program Manager, Wake County. He gave an update on the draft
29	plan and the following presentation:
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[SLIDE 1]



[SLIDE 2]



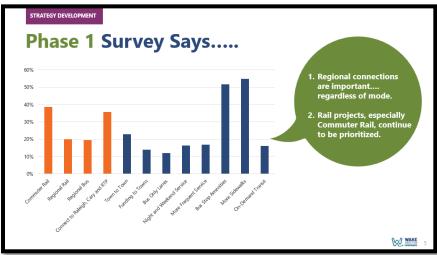
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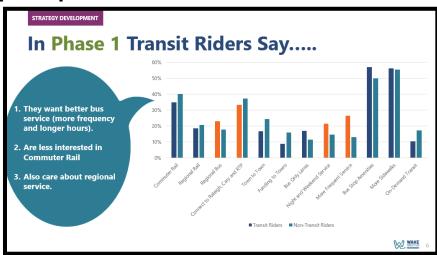
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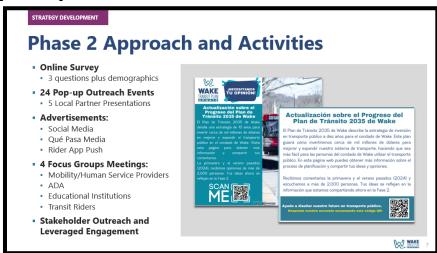


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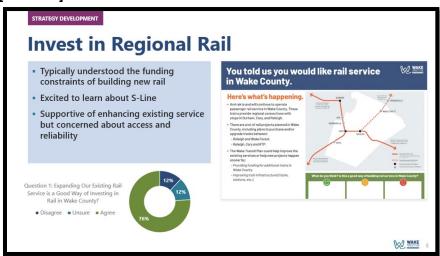


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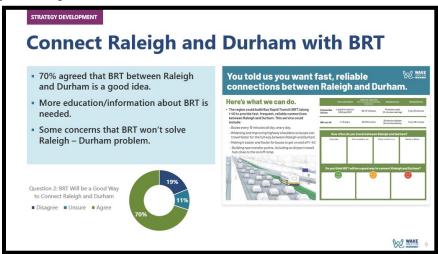
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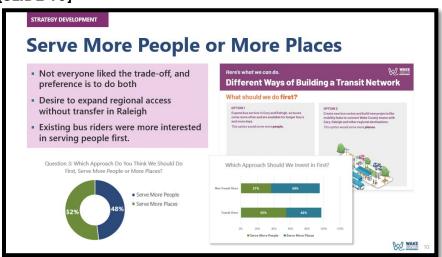


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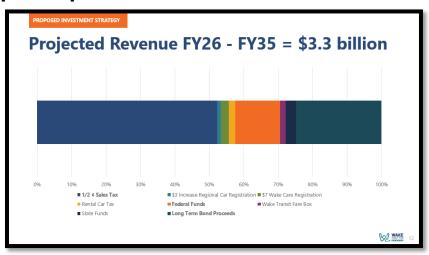
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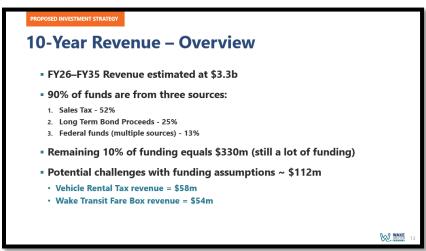


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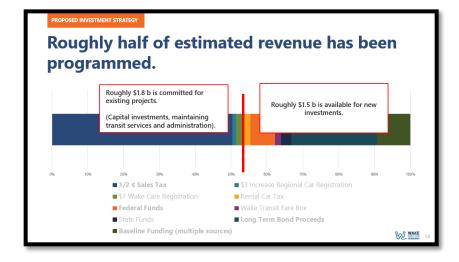


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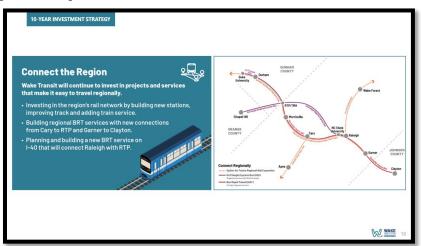


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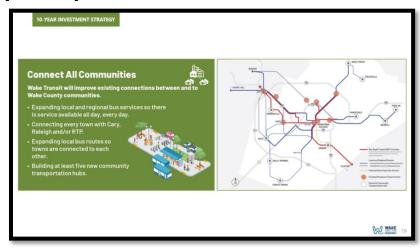
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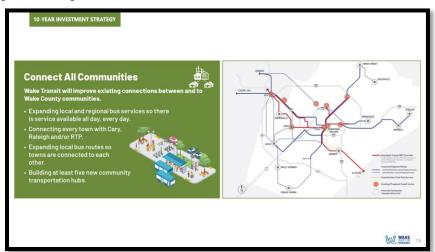
2 3 **[SLIDE 19]**



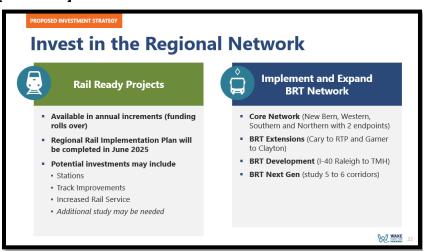
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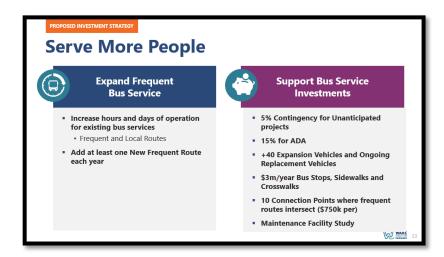
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2 3 **[SLIDE 22]**



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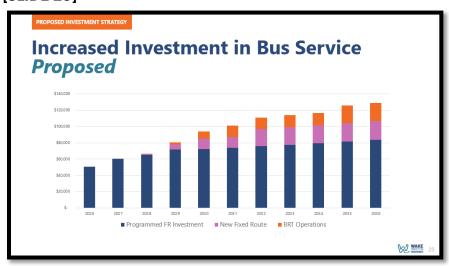
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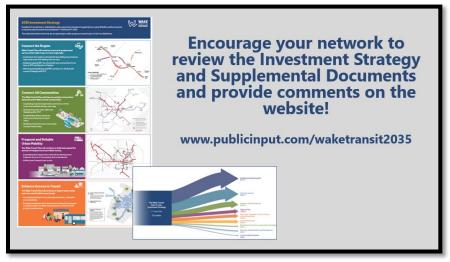
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5 **[SLIDE 29]**



[SLIDE 30]



Mr. Howell asked if there were any questions.

Mayor Gilbert thanked him for all of the public engagement that has been done.

Councilmember Gantt asked about the feedback time and for more information on the where there are some wiggle-room and which ones would feedback matter for.

Mr. Howell said that the input on the investment strategy is important, but this could change. He said the public comments do matter, and the investment strategy is important.

Councilmember Gantt said that the plan is Wake County focused and wanted to encourage looking at the entire region including the connections between Counties.

Mr. Howell said that CAMPO has a Metropolitan Transportation plan that covers all of Wake County, Durham Count and Orange County and it lays out the larger transit vision. He said the larger visions are out there, but they need more time to figure out investing strategy. He said they are continuing to work on this with their partners.

Councilmember Zegerman said that it has been decided that rail is too expensive to retrofit, and asked how to avoid that in the future and plan better for rail.

Mr. Howell said that they have to rely on the local partners and land development patterns. He said they put those where the demands exist, but the outlying suburban communities need to look at the land uses. He said they have to be able to prove the ridership would be there to warrant the expenses.

Councilmember Gantt said that the triangle mobility hub is being moved to a location that can be accessed by a future bus line.

Councilmember Killingsworth asked if there had been any consideration about talking with D.O.T. about potential commuter rail or regional rail.

Mr. Howell said that commuter rail had been envisioned to be in the corridor, but that there have been some difficulties with the rules and regulations that made it more expensive. He said that building a new rail corridor commuter light or any kind of fixed quideway corridor would be expensive.

Councilmember Killingsworth said that the large parcels of land that NC DOT already owns and the possibility of using what we already have.

Mr. Howell said that there were discussions many years ago and it was determined then not to be feasible, but that it could be looked at it again. He said this is why the focus is on bus transit.

Mayor Gilbert thanked Mr. Howell for the presentation.

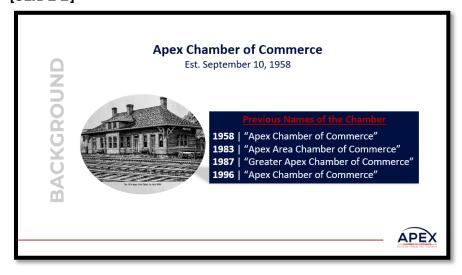
PR7 ADDED - Apex Chamber of Commerce Update

David Bohm, Executive Director, Apex Chamber of Commerce introduced himself and said that he was honored and humbled to be at this meeting. He then gave the following presentation:

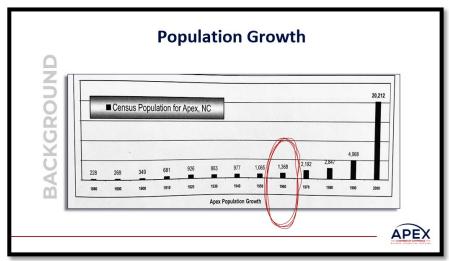
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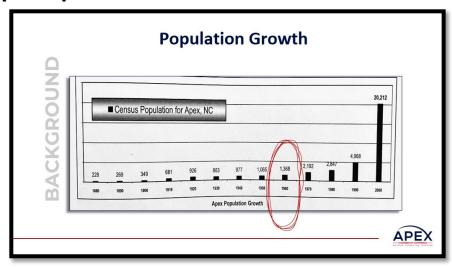
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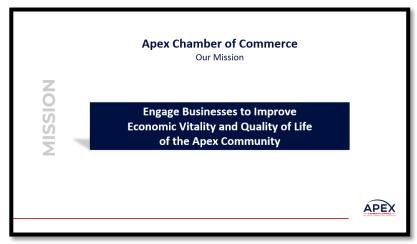
1 **[SLIDE 3]**



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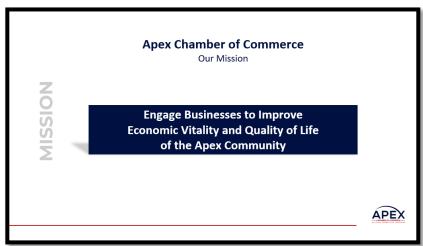


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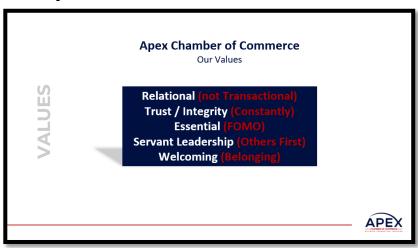


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[SLIDE 6]



[SLIDE 7]



[SLIDE 8]



[SLIDE 9]



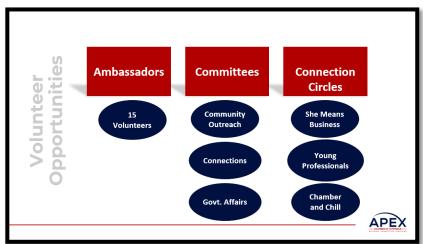
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1 **[SLIDE 12]**

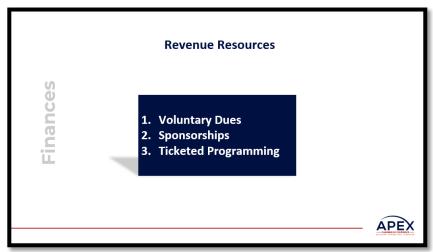


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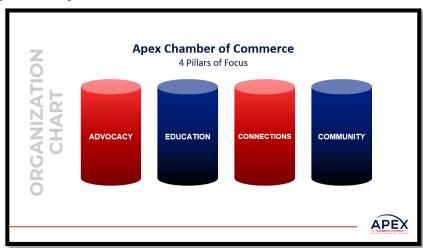


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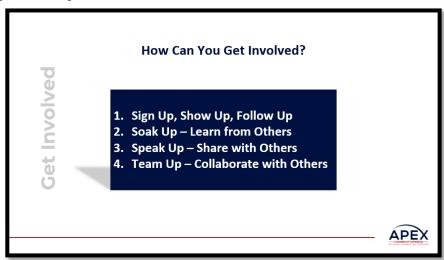
1 **[SLIDE 15]**



2 [SLIDE 16]

Signature Events and Activities 2025 • Oct. 16 - Annual Meeting • Jan. 22 – Economic Forecast • Feb. 7 – State of the Town • Oct. – Town Council Candidates Forum • Nov. 6 – Women's Leadership Forum • Mar. 8 – Run the Peak 5/10K • AM / PM Monthly Networking • Apr. 21 – Golf Tournament • May 15 – Teacher Appreciation • Jun. 12 – Member Appreciation • Aug. 15 – Ice Cream Social Ribbon • Sept. 4 – TransAmerican Motorcycle Event Cuttings • Sept. 18 – First Responders Appreciation 28 this year • Sept - Pickleball Tournament (13 last year) • Oct. 1 – Chat with the Chief **APEX**

1 **[SLIDE 17]**



2 [SLIDE 18]



4 5 **[SLIDE 19]**



Mr. Bohm said he would be happy to answer any questions.

Mayor Gilbert thanked Mr. Bohm and asked if there were any questions.

Councilmember Zegerman asked Mr. Bohm to describe the health of businesses in Apex and if there was any data on the overall direction for Apex businesses.

Mr. Bohm said that they were not equipped to track that sort of data. He said anecdotally that it ebbs and flows but overall, the health of the community and Wake County in general looks strong.

Councilmember Mahaffey thanked Mr. Bohm for all of the events that they put on for Apex.

Mr. Bohm thanked Councilmember Mahaffey for being the liaison for the Chamber.

[PUBLIC FORUM]

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Mayor Gilbert moved to the Public Forum and invited the first speaker up.

First to speak was **Elizabeth Stitt** at 3113 Friendship Road:

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"Mayor and Town Council, good evening. So, this is my fourth year following the Town's development of the budget, and each year I keep learning and I was watching the work session you had the other day and saw that while we went into this last fiscal year with a balanced budget, the Town's revenues had increased by 3.17%, which is roughly, if I did my math correctly, an extra \$3.7 million. That would suggest that maybe the tax rates from last year might have been a little overshot, a little bit. So, it got me thinking, it's like, wow, if we had saved that \$3.7 million, what could the community have done with that? Or if you held on to the \$3.7 million, what could you do with that, plus if you saved money at the same time? So, I put a list together of a couple of things that I thought, well, maybe these would be areas where we could save money. So, the town hired a lobbyist to get more funding from the State, but in other communities, the town council actually works. So, I was thinking maybe we could save money on a lobbyist. Then I saw recently the town is looking for a search firm to help recruit a Finance Director. Perhaps our HR department in Apex could find the finance director. After all, if we're the 10th largest and "Peak of Good Living," we should be able to find candidates. Then I looked at the Saunders parking lot. I think there were a lot of opportunities, including private development money, that could have done that for the Town instead of the taxpayers' dollars. Then so far this year the town has filed 14 lawsuits per eCourts. Think about all the legal fees, maybe that was an opportunity to work with those property owners a little bit more instead of paying attorney fees. Then, on tonight's consent agenda, consent agenda number nine, where the town is buying 8421 Humie Olive Road, 1.81 acres adjacent to 24 acres that the Town already owns, just to expand a potential park. I give you all of these because I have a lot of people reaching out to me, really desperate about how Apex has become unaffordable and I listened to your entire workshop where you guys talked about maybe saving this fire truck and cutting this and cutting that, but none of

these things made it on the list. So, I just offer it up as some additional suggestions that maybe these things could be the things that help make Apex a little more affordable. Thank you."

Mayor Gilbert thanked Ms. Stitt and called the next speaker.

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Next speaker was **Phil Welch** of 1471 Big Leaf Loop:

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"Good evening, Mayor, Councilmembers, staff, and members of the public. My name is Phil Welch. I live at 1471 Big Leaf Loop in Apex. I'd like to recognize the people that are here with me. I have four people. I'm sure you've heard me say a number of times before that I'm concerned about the lack of affordable housing choices in Apex. That kind of goes along with what Elizabeth was just talking about. I believe solving this problem requires that elected officials, town staff, and community members work together to increase housing choices here. I'm kind of changing the focus from affordable housing to housing choices because I think that's more personal. That has more to do with people's choices. There's a critical need for more housing choices that are affordable to our lower income households, that means households with annual incomes less than \$30,000, and also up to 80% of the area median income, which is somewhere between \$80,000 and \$100,000 for a family of four. I want to illustrate this critical need with a story of a senior that I met last month. It was a widow in her mid-80s who was referred to me by a friend. I'll call her Alice to protect her privacy. After her husband passed away in California last year, her son, who lives in this area, encouraged her to sell her home and belongings and move out and live with him and his family. So, she left her family and friends on the West Coast and moved in with her son's family. Last month, her son and daughter-in-law said that they were going to be moving to New Jersey, and they invited Alice to move along with them. However, Alice really resisted that because she had spent a lot of time in the last year setting up all of her doctors, also, she found friends at the Apex Senior Center. When I talked to her, she was trying to decide between staying here, moving to New Jersey, and moving back to California. She wanted to stay here but was struggling to find an apartment she could afford or even a room to rent without having to supplement her income by taking a part-time job, for a woman in her mid-80s. I gave Alice some information from a church friend who had looked last year for a roommate to share expenses in a rental house. My friend had used Nextdoor and found that that was the best way to find potential roommates, and I suggested to Alice that she might want to consider Nextdoor. As we parted, Alice said she was leaning toward moving back to California because she couldn't find housing here that she could afford. I think of California as being a pretty expensive place to have housing. The point of the story is that our senior neighbors here have very limited choices of homes they can afford. They're forced to choose between paying 50% or more of their income for housing or moving out of Apex to another county or to another State. I hope you agree that our beloved seniors need more housing choices and a little less stress. Next, I'll turn to some recent housing statistics which highlight the need for

additional funding to fill the gap in affordable housing choices for our lower income 1 2 residents. A housing assessment conducted at the Council work session revealed some 3 needs: about 13,100 new units to keep up with growth. This growth does not include at least 4 4,500 Apex residents who were paying 30% or more of their household income for housing 5 in 2023. So, if only a third of the projected 13,100 new homes are for households making up 6 to 80% of AMI, then Apex needs to provide approximately 440 affordable housing choices 7 each year over the next 10 years. To do this, Apex must set annual objectives to meet these 8 targets before the land available to achieve this disappears. We're calling on you, our Apex 9 leaders, to set aside additional funding for affordable housing choices for the 2025 to 2026 10 budget. Please ensure that funding is dedicated to preserving our naturally occurring 11 affordable homes and building more rental homes. Monthly housing expenses for these 12 homes must be affordable to a range of households, including those making up to 30% of 13 AMI, up to 50%, and up to 80%. For example, we need more revenue in the Affordable 14 Housing Fund to initiate more mixed-income, mixed-use housing developments, such as the 15 proposal for the Town's recent purchase of land on South Street. That's why we recommend 16 not charging housing staff expenses to the Affordable Housing Fund. We also recommend 17 raising the current penny tax for the Affordable Housing Fund back to the penny and a half that was instituted right after the unanimous approval of our 2021 Affordable Housing Plan. 18 19 We realize that not all of the funding previously allocated to the Affordable Housing Fund has 20 been used. However, with the objective of 440 new affordable housing choices each year, 21 this fund will need to accumulate annually to have an adequate source of funds for new 22 housing development and to support the expanded Apex Cares program, including more 23 extensive outreach. Please consider increasing the funding for more housing choices for our 24 lower income households and essential workers while we still can make a difference. We say 25 that Apex is the Peak of Good Living. My guestion is, for whom? Hopefully it's not just for 26 higher income households moving here from other States to work in our tech businesses. 27 Should it also be for seniors and retirees like me who would like to age in place without 28 putting undue stress on their budgets? Is it for our younger adults and couples who grew up 29 here and would like to stay close to their family, friends, and all the great amenities that Apex 30 has to offer? Is it for our essential workers, including Town employees and support workers 31 for those tech businesses who provide excellent services and would love to live here with 32 their families? Our housing vision, as stated, is to welcome people of diverse backgrounds 33 and support opportunities for affordable, safe, sanitary, and quality housing that meets the 34 needs of people of all incomes, all ages, and all abilities. My fear is that if we don't take bold 35 steps now to add housing choices for our lower income neighbors and workers, we'll create 36 what I would call an economic sundown town. This means Apex would welcome essential 37 workers to serve us in various ways during the day, but at the end of the day, at sundown, we 38 would expect them to leave town because we haven't provided the housing choices, they 39 need for their families. In conclusion, as elected officials, you have the responsibility and the 40 power to make change. I ask for your leadership in this effort in four important ways: No. 1 -41 Build socioeconomic equity into the 2025 update to our Affordable Housing Plan by ensuring 42 that those who need more housing choices are the target audience providing input for the

update. No. 2 - Consider affordable housing choices as a core value in all zoning, planning, and policy actions. Make all decisions with this in mind, will it help or hurt in moving the needle on affordable housing choices? No. 3 - Set aside additional funding to support increased affordable housing choices, funding that is directly dedicated to increasing the number of units affordable to households making up to 80% of area median income. No. 4 - Ensure more mixed-income affordable housing, not clustering small units and affordable housing in targeted neighborhoods and segregated apartment complexes. Thank you for your consideration."

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Mayor Gilbert thanked Mr. Welch and called the next speaker.

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Next speaker was Cate Vetter of 3449 Jordan Shires Road:

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"Good evening, everyone, I'm Cate Vetter, living at 3449 Jordan Shire Road in New Hill. I've got guestions about the water billing and the assessment that you guys did, and with the meeting that you guys presented tonight, or not you guys, but Berry Dunn. You guys started out the meeting talking about how the company that prints the invoices is going out of business or is out of business. So now you're going to start that, and you're talking about how everyone's got to opt in. So, the folks that are receiving paper bills, I'm curious how they're going to receive that opt-in option if they're not going to be receiving the paper bills. Please consider that when you're posting this opt-in option that you decided on. Some of the other questions I had, relative to if folks are going to be opting in to go for the special assessment, how do they get answers to questions that they may have before they decide to opt in? And if there's going to be general Q&A, how does everyone get all their guestions submitted to be answered prior to the opt-in window period being closed? So, I've got lots of questions. I can ask them here if you guys want to answer those. I don't know how that works, So, where the third party came up with their numbers, are we going to have visibility to that data so we can see what they saw, right? Is that going to be presented? Is the Town Council going to be very open about that information? I'm curious how and why the per-gallon rate changes so frequently. Like, just looking at my own numbers, it goes up and down. You'd think the per-gallon rate would be consistent, and it's not. Why did the per-gallon rate jump with the August 2024 billing? And that's in consideration that it was a double billing month. That excludes that consideration, it jumped, there's a spike up, and then it goes down, and it goes back up. I've got graphs of data that show this. Why are residents seeing different pergallon rates? You'd think that they would all see the same rate. We're all in the same town, we're all paying the same bills, why are they different from resident to resident? I have some of my neighbors who share their data, and it is different. Is there a place where we can see what the actual per-gallon rate we were supposed to be billed was for that specific time, to evaluate and compare? That would be nice to know. Some residents, for several consecutive months, this is an abnormality, but they saw the exact same electric kilowatt hours billed.

That's incredibly odd, right? For somebody to have the exact same consumption month to month, it's just odd. Not impossible, but very odd. Why do some residents see different numbers of days on their water and electric readings? Right, typically it's the same number of days for water and electricity, but some months it changed. That's again an oddity that could be answered. Another odd is, why are there, or if there's any other considerations or variables about the billing, which need to be considered and presented? And finally, the last thing, if the problems were related to leaks, how could so many residents have leaks at the same time? And how could those leaks be resolved with no action by the residents?

Mayor Gilbert thanked Ms. Vetter and called the next speaker.

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Next speaker was **Dawn Cozzolino** at 3632 Bosco Road:

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"I'd like to start out just to encourage you to listen tonight and to engage on best practices. I think this is a really key area, and I'm a curious person. I looked into Town of Cary, so I'd like to share how they prioritize tree protections and environmental stewardship. Cary leads by example with fully accessible online legal notice packages that include comprehensive traffic entry studies. In contrast, Apex places the burden on its residents to do any leg work or discovery. Cary mandates publicly accessible tree surveys prepared by certified arborists for all new developments. By comparison, Apex's development process lacks clarity. Where are the tree surveys? Why is protecting our tree canopy, which is so vital to public health, climate resilience, and wildlife, still not a priority here? Cary's Land Development Ordinance provides strong tree protection rules, and its Community Appearance Manual clearly outlines what landscaping and buffers are expected. Mass grading is prohibited. Environmental standards mandate the preservation of open space, champion trees, and vegetated buffers. Let me share something about champion trees, because it's really quite impressive, and some of these trees are older than people in the room. So, this is an example of just a 4-inch diameter of a tree. This would be something like a dogwood or horticultural cherry. This is something like a hardwood-two stories. This is as wide as it has to be, the trunk. Pine tree, that's not big, right? They protect those trees. But in Apex, trees often stand no chance. Large-scale clear cutting is common. Developers pay fees instead of preserving tree canopy. Cary backs up its policies with regular audits, required replacement of protected trees, and strict fines for violations. Apex, on the other hand, approved the Western Big Branch force main sewer infrastructure for a private development through a forested area outside of town limits, in an aim to destroy valuable canopy, despite having a treeless corridor of open space on the other side of US 1. If Cary can protect its trees and enforce its rules, so can Apex. It's time for us to protect our trees."

Mayor Gilbert thanked Ms. Cozzolino.

- 1 Mayor Gilbert called for a ten (10) minute break and announced the meeting stood in 2 recess.
- 3 Council recessed the meeting at **8:50 p.m.**
- 4 Council returned to session at **9:00 p.m.**

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[NEW BUSINESS]

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NB1 Apex S-Line Mobility Hub Plan Acceptance

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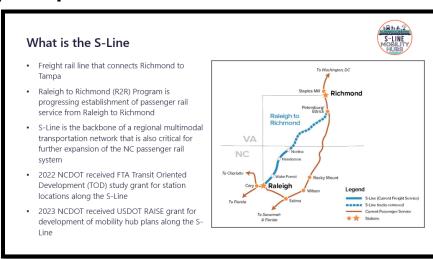
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Shannon Cox, Long Range Planning Manager, Planning Department along with **Will Letchworth**, Vice President of Transportation for McAdams gave the following presentation: [SLIDE 1]

Apex Mobility Hub S-LINE MOBILITY Town Council – May 13, 2025 Will Letchworth PE MAddres

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[SLIDE 2]



1 [SLIDE 3]

Scope of Mobility Hub Feasibility Study

- Understand existing and planned future conditions
- Work with public to understand desired mobility hub elements
- · Identify potential mobility hub locations
- · Select preferred location
- Develop concept plans and cost estimates for preferred location
- Develop implementation and funding plan



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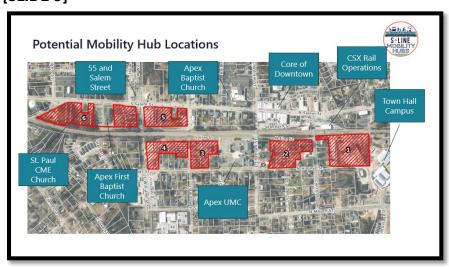
[SLIDE 4]

Mobility Hub Feasibility Study Timeline

- July 2023 TOD Plan Completed
- May 2024 Feasibility Study Begins
- · Understand current and planned future conditions
- August 2024 Public Open House / Survey
- Identify potential locations and select preferred location
- January 2025 Property Owners Meeting
 Develop mobility but concepts and cost active.
- Develop mobility hub concepts and cost estimates
- · Develop implementation and funding plan
- February 2025 Public Open House
- Revise concepts and finalize report
- April 2025 Planning Board Recommended Acceptance
- May 2025 Town Council Meeting for Possible Acceptance

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1 **[SLIDE 6]**



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[SLIDE 7]

Four Phases



- Phase 1 Potential to be constructed prior to rail service. Includes
 improvements to existing parking lot and transit stop, pedestrian
 improvements along Moore Street, lighting, bicycle parking, and possible EV
 chargers. Includes bus layover spaces, secured restroom, safety and security
- Phase 2 With rail service. Includes platform, additional security measures, café, restrooms, information office, and elevated crossing of railroad.
- Phase 3 Extension of Phase 2 with elevated crossing of E. Williams Street.
- Phase 4 Phase 3 Integrated within undetermined future redevelopment of

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[SLIDE 8]



1 **[SLIDE 9**]



2 3 **[SLIDE 10]**



4 5 **[SLIDE 11]**



1 [SLIDE 12]

Updates Since Work Session

- April 8th Final report completed
- April 14th Planning Board recommended acceptance of the study
- Desire to see green space extend to Salem Street with future development
- April 22nd S-Line Coalition Meeting
- NCDOT working to determine FTA Class of Action in Q2, working to complete NEPA in Q4
- Monitoring additional USDOT funding opportunities to fund final design and construction of mobility hubs
- Continuing coordination with NCDOT and communities

[SLIDE 13]

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Mr. Letchworth asked if there were any questions.

Mayor Gilbert thanked Mr. Letchworth and Ms. Cox.

Councilmember Gantt asked if Mr. Letchworth would go over the Raise Grant in Apex and the NEPA, and asked what the status of other mobility hubs with those grants were.

Mr. Letchworth said that the Raise Grant for Apex included the feasibility study that was just gone through, the conceptual designs association that provided some environmental information regarding environmental conditions, and that it will be included in the larger environmental document that the Department is performing for all of the mobility hubs.

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A motion was made by **Councilmember Gantt**, seconded by **Councilmember Mahaffey** to accept the Apex S-line Mobility Hub plan.

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VOTE: UNANIMOUS (5-0)

NB2 Resident Advisory Board Process Updates

Town Clerk Allen Coleman said the Ordinance Amendments associated with the Resident Advisory Board updates previously provided by Council at their December Work Session would be returning on the May 27, 2025 Town Council Meeting agenda for adoption. He said most items had been addressed in previous discussed and asked for clarity on two particulars as it related to the term limits and how council wanted to account for prior years of service. He said that a few members would be impacted by the new term limit rule but that a majority of members would not see an immediate impact.

Councilmember Zegerman said his position was to implement the term limits as stated in December effective immediately including prior years of service.

Councilmember Mahaffey said he felt if this changed when somebody was in their term, they should be able to finish the current term then not be eligible for reappointment after that term expired.

Councilmember Gantt asked what the options were when this was being discussed.

Town Clerk Coleman said that he and the Deputy Town Clerk had previously presented these recommendations to all boards over the last several months. He said that board members requested that the six-year term limit start fresh once it was implemented and not count current years of service.

Councilmember Gantt asked if there was somewhere in the middle.

Town Clerk Coleman said not one that was clean as each member had a set specific term and this new limit would impact each member differently.

Councilmember Mahaffey said that there are rough edges whenever policies are changed and it was important to think of the long term impact. He said he was supportive of initiating term limits for all boards for consistency.

Mayor Pro Tempore Gray suggested that the term limit should start this December but those who would currently be limited by term would get an extra term of eligibility. He said experience and expertise were important, and the Council could choose when they wanted to see the change. He said he was not supportive of term limits in general for any office advisory in nature or otherwise.

Councilmember Killingsworth said that she believes in term limits. She said that she was in favor of counting prior years of service and not allowing Board members to be eligible for reappointment after their current term if they have already served 6 years. She said there are other boards and other ways community members can still volunteer and share their expertise.

Mayor Gilbert asked if this came from the rules committee.

Town Clerk Coleman said that it came from the December Work Session.

Mayor Gilbert asked what the goal was for term limits.

Town Clerk Coleman said to rotate new ideas. He said that there had always been term limits established for every board other than Parks and Rec. He said the Council previously modified term limits several years ago but kept a single term to three-years. He

1 said that the Board of Adjustment terms could not be modified as they were set by state 2 Statute. 3 Councilmember Mahaffey said that term limits were also inconsistent across the 4 boards that did have them. He said the Clerk's recommendation for term limits for all boards 5 is a good idea and he was supportive. 6 **Councilmember Zegerman** said that there were consistently more applications than 7 there are vacancies and this creates more opportunity for rotation. He said he would like to 8 see more targeted recruitment to include applicants with specific experiences and 9 backgrounds to ensure the Town's advisory boards were operating in the most effective 10 manner. 11 12 A motion was by Councilmember Mahaffey, seconded by Councilmember 13 **Zegerman** to establish the definition of a single term to two (2) years for all advisory boards, 14 excluding the Board of Adjustment, with a maximum of three (3) consecutive two (2) year 15 terms effective July 1, 2025, and direct the Town Clerk to count prior years of service when 16 calculating members who are eligible to continue serving. 17 **VOTE: 3-2** with Mayor Pro Tempore Gray and Councilmember Gantt dissenting. 18 **MOTION PASSED.** 19 20 [CLOSED SESSION] 21 A motion was made by Councilmember Killingsworth, seconded by Mayor Pro 22 Tempore Gray to enter into closed session pursuant to NCGS §143-318.11(a)(4) and NCGS §143-318.11(a)(5): 23 24 **VOTE: UNANIMOUS (5-0)** 25 Council entered closed session at 9:19 p.m. 26 27 CS1 Steve Adams, Real Estate and Utilities Acquisition Sp., Trans. and Infra. Dev. 28 Dept. 29 NCGS §143-318.11(a)(5): 30 "To establish, or to instruct the public body's staff or negotiating agents concerning the 31 position to be taken by or on behalf of the public body in negotiating (i) the price and 32 other material terms of a contract or proposed contract for the acquisition of real 33 property by purchase, option, exchange, or lease; 34 35

1	CS2 Steve Adams, Real Estate and Utilities Acquisition Sp., Trans. and Infra. Dev	'•
2	Dept.	
3	NCGS §143-318.11(a)(5):	
4	"To establish, or to instruct the public body's staff or negotiating agents concerning	
5	position to be taken by or on behalf of the public body in negotiating (i) the price	
6	other material terms of a contract or proposed contract for the acquisition of	real
7	property by purchase, option, exchange, or lease;	
8		
9	CS3 Joanna Helms, Director, Economic Development Department	
10	NCGS §143-318.11(a)(4):	
11	"To discuss matters relating to the location or expansion of industries or other busines.	
12	the area served by the public body, including agreement on a tentative list of econo	
13	development incentives that may be offered by the public body in negotiations, or to d	iscuss
14	matters relating to military installation closure or realignment."	
15		
16	CS4 ADDED - Steve Adams, Real Estate and Utilities Sp., Trans. and Infra. Dev. D	ept.
17	NCGS §143-318.11(a)(5):	_
18	"To establish, or to instruct the public body's staff or negotiating agents concerning	
19	position to be taken by or on behalf of the public body in negotiating (i) the price	
20	other material terms of a contract or proposed contract for the acquisition of	real
21	property by purchase, option, exchange, or lease;	
22		
23	[ADJOURNMENT]	
24	Council return od to anon occasion at 10:22 m m	
25	Council returned to open session at 10:22 p.m.	
26 27	With no further business being presented by the Council Mayor Gilbert adjour	nad
28	With no further business being presented by the Council, Mayor Gilbert adjour the meeting at 10:23 p.m.	nea
29	Jacques K. G	ilbort
30	•	
31	Allen Coleman, CMC, NCCCC	Лауог
32	Town Clerk to the Apex Town Council	
33	Town Clerk to the Apex Town Council	
34	Submitted for approval by Town Clerk Allen Coleman and approved on	
	Submitted for approval by Town Clerk Allen Coleman and approved on	·
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