



"The Peak of Good Living"

TOWN OF APEX
NORTH CAROLINA

Proclamation

National Telecommunicator Week 2024

from the Office of the Mayor

WHEREAS, Every day, Apex's Public Safety Telecommunicators receive an average of over one hundred 911 calls, many of which require the immediate response of Police Officers, Firefighters, or Emergency Medical Personnel; and,

WHEREAS, In order to provide the necessary information and enable dispatch as quickly as possible, Public Safety Telecommunicators must piece together the location, nature, severity, and requirements of the emergency from often panicked residents on the other end of the call; and,

WHEREAS, Public Safety Telecommunicators play a pivotal role in ensuring the town's Public Safety Operations can adequately prevent and respond to crimes, protect property, and administer emergency medical care; and,

WHEREAS, The town acknowledges that Public Safety Telecommunicators are first responders, as their calm demeanor and swift action are often the keys to saving lives; and,

WHEREAS, The Town of Apex is grateful to its thirteen Public Safety Telecommunicators, whose hard work and dedication contribute greatly to the well-being of our town and its families.

NOW, THEREFORE, I, Jacques K. Gilbert, Mayor of Apex, North Carolina, do hereby proclaim the week of April 14 - April 20, 2024, "National Telecommunicator Week" in the Town of Apex, and encourage all residents to join me in saying to our Public Safety Telecommunicators what we could never tell them enough: Thank you for your service.

I hereby set my hand and have caused the Seal of the Town of Apex,
North Carolina, to be affixed this the 9th day of April 2024

A handwritten signature in black ink, appearing to read "Jacques K. Gilbert".

Jacques Gilbert, Mayor