

Complete 540

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Mission Statement



The North Carolina Turnpike Authority is committed to delivering innovative transportation solutions on behalf of local planning organizations, providing drivers more choices for their commute.





Why Tolling?

1

Start
Projects Sooner

2

More
Travel Options

3

Improved
Travel Times



4

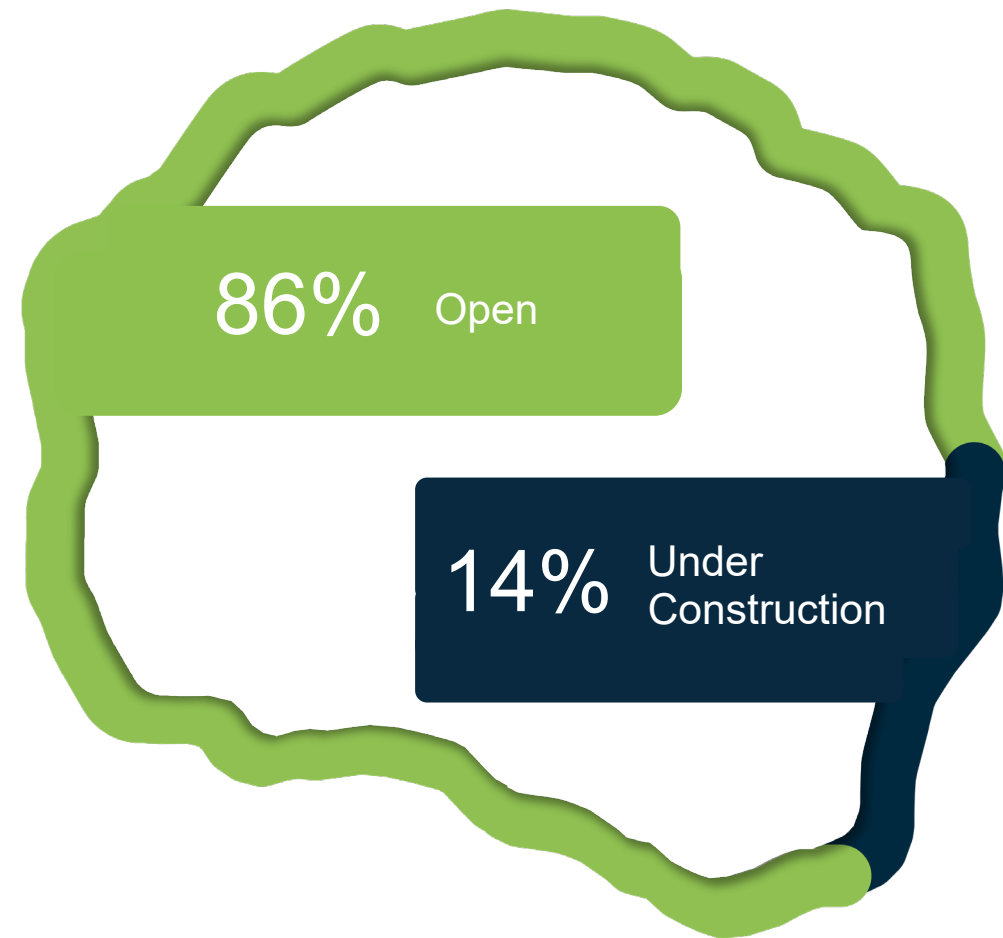
Additional
Funding Source

5

Support
Growing Populations

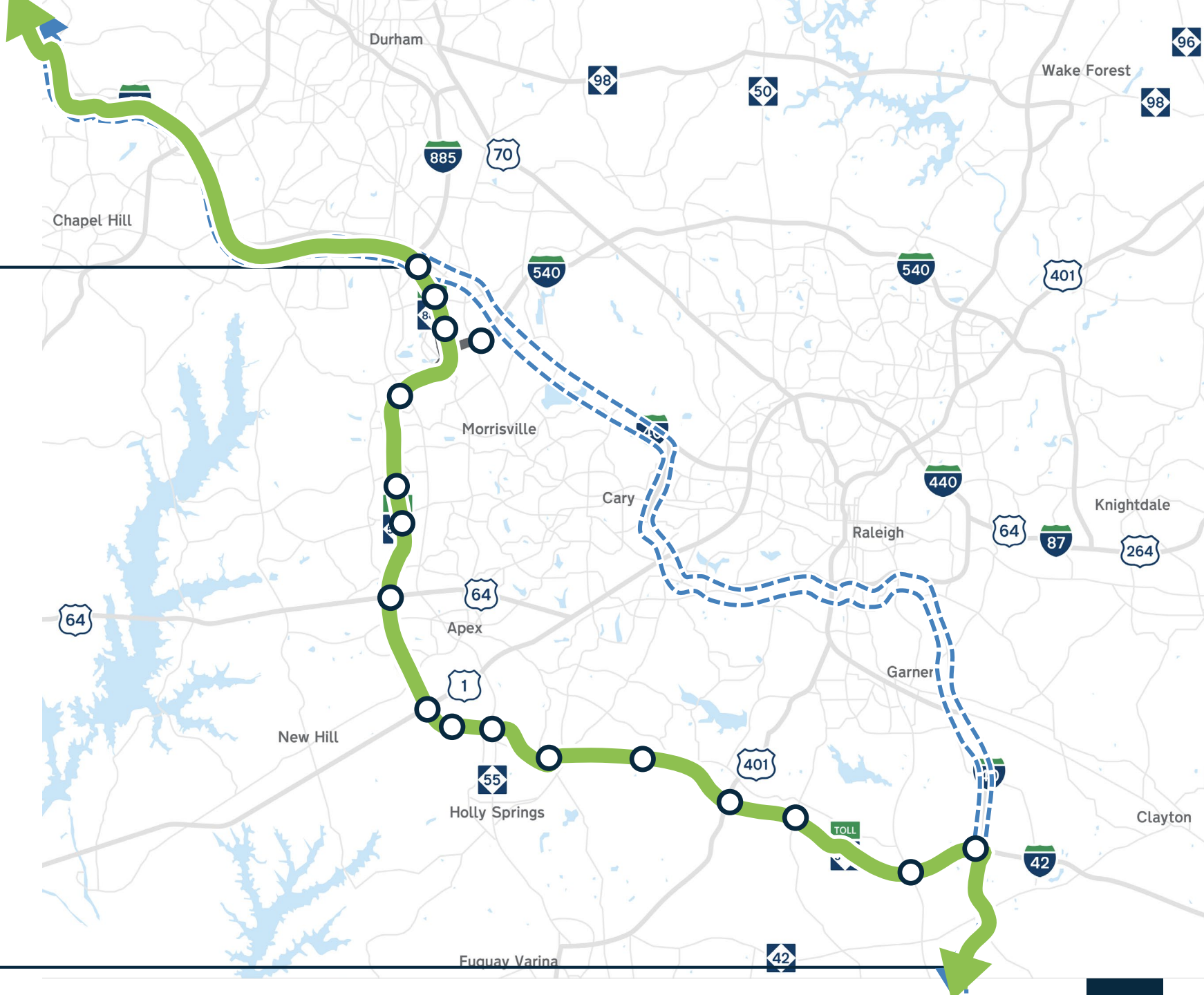
Completing the Loop

-  Open to traffic (60 miles)
I-540 & Triangle Expressway
-  Missing link (10 miles)
Eastern Wake Expressway



Triangle Expressway

Open to traffic





Complete 540 Phase 1



Completed Turbine Interchange

I-40 / I -42 / Toll NC 540



Complete 540 Phase 2



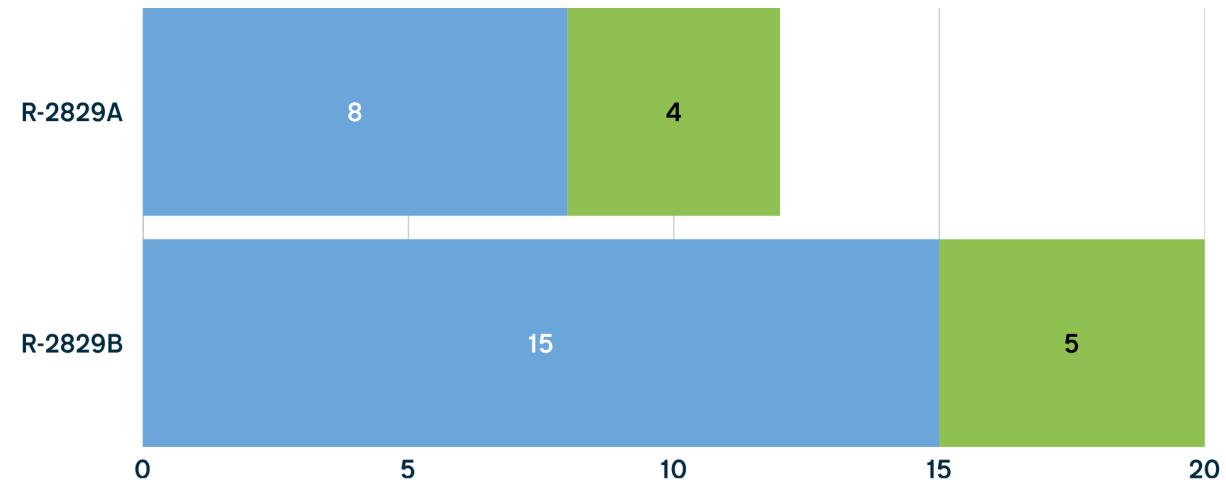
Complete 540
Phase 2
Rock Quarry Rd



Bridge and Culvert Construction

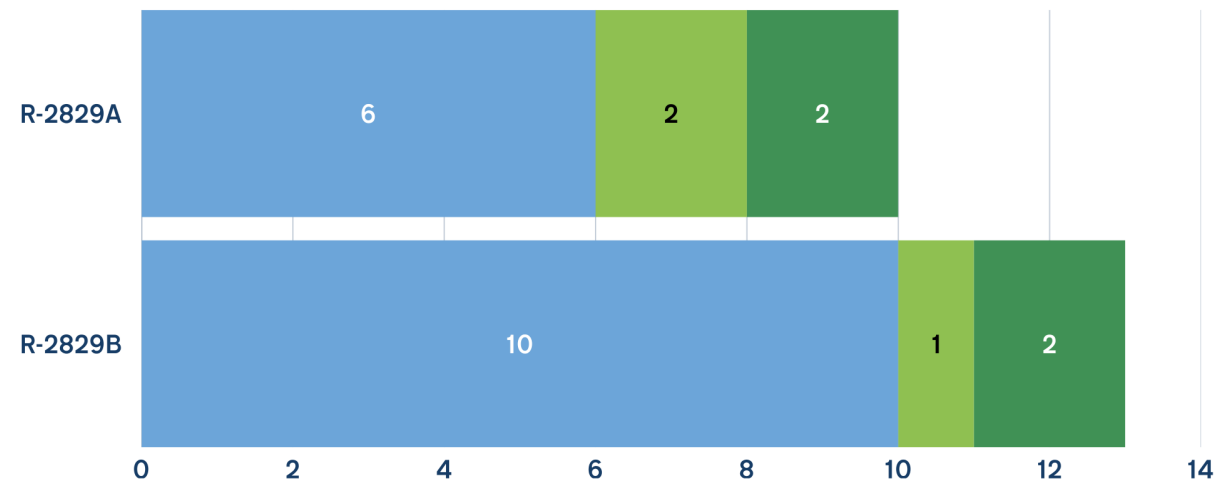
Bridge Construction

● Not Started ● Under Construction ● Complete



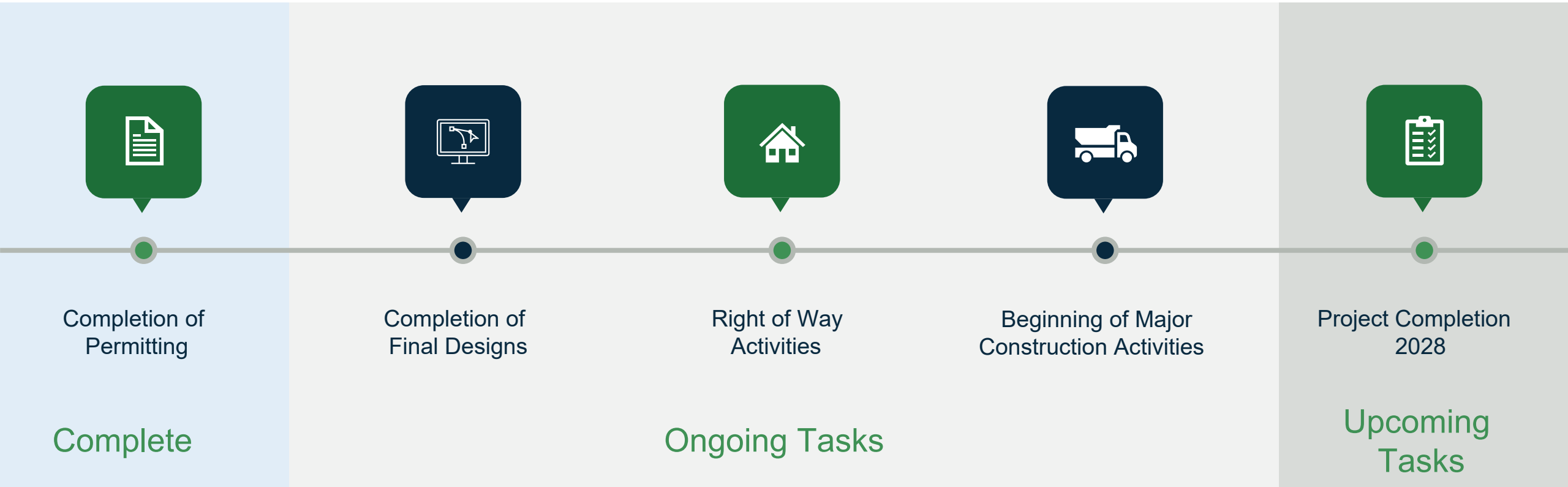
Culvert Construction

● Not Started ● Under Construction ● Complete



Complete 540 Phase 2

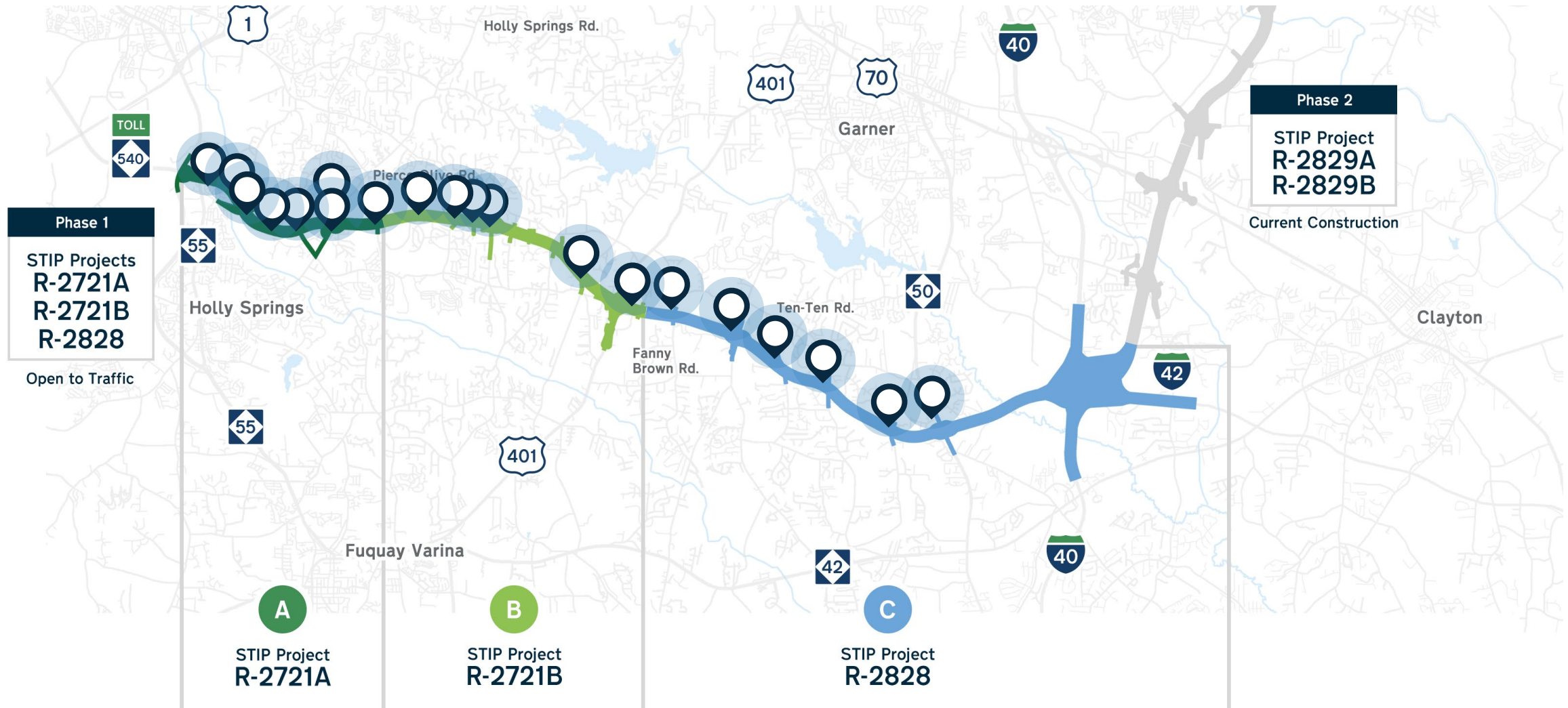
Anticipated Project Schedule



Bike, Pedestrian, & Multi-Use Accommodations

Phase 1 Accommodations

Bike/Pedestrian/Multi-Use Accommodations – Phase 1



Bike/Multi -Use Accommodations



- Shared Bike Lanes
 - East Williams Street
 - Sunset Lake Road
 - Both crossings
 - Bells Lake Road
 - West Lake Road
 - Lake Wheeler Road
 - N.C. 50 (Benson Road)
- Separate Bike Lanes
 - Holly Springs Road
 - Pierce Olive Road
- Multi -Use Paths
 - Old Stage Road Greenway
 - Old McCullers Multi -Use Path
 - Middle Creek Greenway
 - WoodCreek Pedestrian and Bicycle Path
 - Camp Branch Greenway
 - Optimist Farm Greenway

Pedestrian Accommodations

Sidewalks



- Part of Phase 1
 - East Williams Street
 - Sunset Lake Road
 - 2 crossings
 - Holly Springs Road
 - Bells Lake Road
 - Old Stage Road
 - N.C. 50 (Benson Road)
- Ready for Future Improvements
 - East Williams Street
 - Pierce Olive Road
 - West Lake Road
 - Bells Lake Road
 - Lake Wheeler Road
 - Fanny Brown Road
 - Holland Church Road
 - Sauls Road

Phase 2 Accommodations

Bike/Pedestrian/Multi-Use Accommodations – Phase 2



Bike/Multi -Use Accommodations



- Shared Bike Lanes
 - White Oak Road
 - Rock Quarry Road
 - Old Baucom Road
- Separate Bike Lanes
 - White Oak Road
- Multi -Use Paths
 - White Oak Creek Greenway
 - Rock Quarry Road
 - Neuse River Greenway
 - Poole Road
- Ready for Future Improvements
 - U.S. 70 Business
 - East Garner Road
 - Battle Bridge Road
 - Neuse River Trail
 - Auburn Knightdale Road

Pedestrian Accommodations

Sidewalks



- Part of Phase 2
 - White Oak Road
 - Poole Road
- Ready for Future Improvements
 - U.S. 70 Business
 - East Garner Road
 - Rock Quarry Road
 - Battle Bridge Road
 - Auburn Knightdale Road

Noise Walls

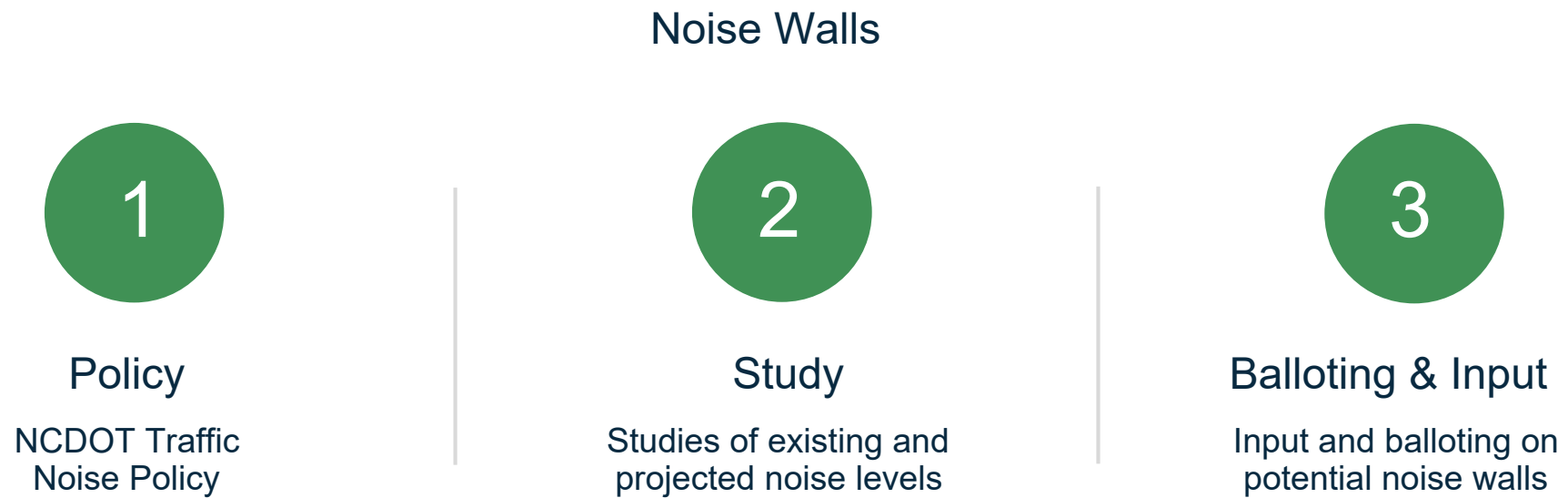
What is the “Date of Public Knowledge?”

The Date of Public Knowledge of the location and potential noise impacts of a proposed highway project is the approval date of the final environmental document, e.g., Categorical Exclusion, state or federal Finding of No Significant Impact or state or federal Record of Decision.



Date of Public Knowledge for the
Original Triangle Expressway and Complete 540

April 30, 2004 & June 6, 2018



Outreach

The background is a dark blue field with a subtle, repeating pattern of light blue hexagons. Overlaid on this are several dynamic, glowing trails of small dots. These trails originate from the left and bottom edges, curving and flowing towards the right side of the frame. The dots in the trails have a gradient, appearing as a mix of light blue, teal, and pale yellow-green, giving the impression of energy or movement.

Phase 1 Outreach

Presentations



Conducted 130+ presentations
with over 7,000 participants

Press Releases



Issued 90+ press releases

Nextdoor



Posted 150+ times reaching
over 2,000 neighborhoods

Postcards



Distributed 50+ postcards
reaching nearly 30,000 residents

Project Hotline



Received 2,500+ emails
and 1,500+ calls

Phase 2 Outreach

Continuation



Mirroring successful strategies
from Phase 1

Neighborhood Meetings



Two kickoff meetings
scheduled for September

Communications Plan



Developing a comprehensive
communications and public
engagement plan

Early Communications



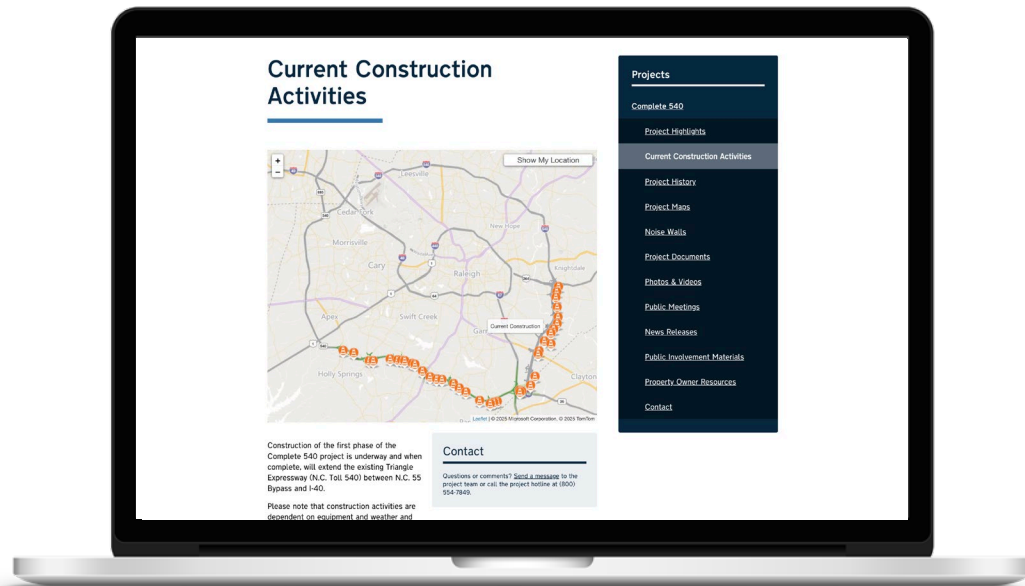
Initiating communications in early 2025
i.e., neighborhood meeting and letters to residents

Proactive Outreach

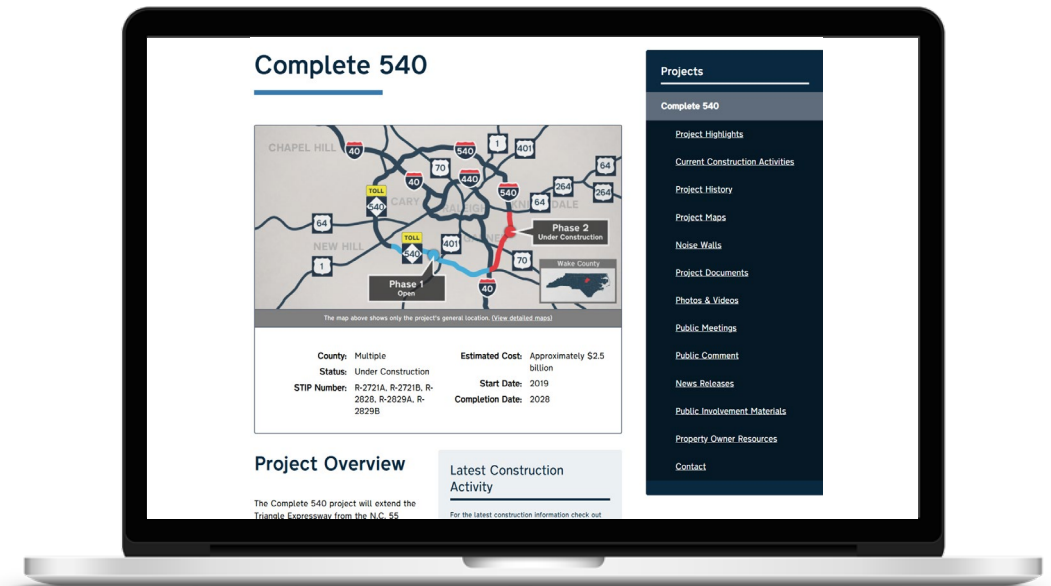


Initiating contact with
organizations to present

Resources at ncdot.gov/complete540



Interactive Map for
Construction Activities



Complete 540 Webpage

If you have any questions, please contact us at complete540@ncdot.gov or 1-800-554-7849

Para servicios de interpretación, llame al 1 -800 -481 -6494.

Before You Go!

Visit our NC Quick Pass table to:

- ✓ Learn about the benefits of using a NC Quick Pass
- 📄 Sign up for an NC Quick Pass account to start saving 50% on tolls in NC
- 💻 Manage your existing NC Quick Pass account
- ! Get answers to your questions about tolling



Contact Us



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Questions?



Thank you!