

Update: Town of Apex Customer Assistance Program (CAP)

August 24, 2021

Delinquent Accounts as of July 31, 2021

	Residential	Commercial	Total
Amount Delinquent	\$1,284,820	\$95,699	\$1,380,519
Number of Accounts	1,901	84	1,985
Average Balance	\$676	\$1,139	\$696
		Delinquent accounts as a percent of charges	1.48%

Past Due Accounts as of July 31, 2021

Fund	Past Due Accounts	Percentage of Charges
General	\$153,369	2.01%
Electric	\$1,404,033	2.48%
Water Sewer	\$603,662	2.11%
Total	\$2,161,064	2.32%

Summary of Applications and Approvals

	June, 2021	July, 2021
Number of Applications	26	22
Number of Applications Approved	26	17
Assistance Given	\$14,706.40	\$9,577.35
Average Assistance per Approval	\$565.63	\$563.38

Approvals by Poverty Level

% of Poverty Level (Maximum Income Family of 4)	June, 2021	July, 2021
0 to 100% (\$21,960)	15	11
101 to 110% (\$24,156)	1	0
111 to 120% (\$26,352)	3	2
121 to 130% (\$28,548)	2	1
131 to 140% (\$30,744)	2	1
141 to 150% (\$32,940)	0	0
151 to 160% (\$35,136)	1	0
161 to 170% (\$37,332)	0	2
171 to 180% (\$39,528)	1	0
181 to 190% (\$41,724)	1	0
191 to 200% (\$43,920)	0	0