

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: OLD BUSINESS

Meeting Date: September 15, 2020

Item Details

Presenter(s): Vance Holloman, Finance Officer

Department(s): Finance

Requested Motion

Discussion and possible motion to adopt Temporary Ordinance Modifications extending the current suspension of utility disconnections and application of penalties and fees for unpaid utility balances

Approval Recommended?

Item Details

At their August 18, 2020 meeting, the Town Council passed a resolution to continue the suspension of utility disconnections for non-payment and the application of late fees and penalties through September 30, 2020. Acknowledging that the current pandemic has made it difficult for some of our customers to pay their entire bill, the Council wanted to ensure our customers did not have service disconnected due to their inability to pay.

As of the end of August, 125 customers have asked for a payment plan. As of August 31, we had 1,615 customers with balances that would make them subject to disconnection with a total of \$618,656 in past due utility bills.

Attachments

- Staff Memo
- Temporary Ordinance Modification

