

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: October 13, 2026

Item Details

Presenter(s): Trevor Materasso, Deputy Chief

Department(s): Police

Requested Motion

Motion to ratify the oral agreement with Intrado Life & Safety Inc, with the Town of Apex, for ECaTS MIS and Text-to-911 Reporting services for the Apex Police Department's Public Safety Communications Center and approve the agreement in the total amount of \$13,079.88, effective July 1, 2025, through June 30, 2027, and authorize the Town manager or their designee, to execute on behalf of the Town.

Approval Recommended?

Yes

Item Details

The Apex Police Department is requesting approval to continue ECaTS Management Information System (MIS) and Text-to-911 Reporting services with Intrado Life & Safety, Inc. for the Town's Public Safety Communications Center. These services provide reporting and analytical tools to monitor 911 call activity, evaluate operational performance, identify trends, and track text-based emergency communications.

The Communications Center has been operating under an oral agreement while staff and the vendor completed software updates, upgrades, and configuration changes to meet operational needs. With these changes finalized, staff is requesting formal approval of the agreement.

The agreement covers July 1, 2025, through June 30, 2027, at a total cost of \$13,079.88. Council approval is requested to ratify the oral agreement and authorize the written agreement for continued services through June 30, 2027.

Attachments

- CN4-A1: Agreement Ratification - Intrado Life and Safety, Inc. - ECaTS MIS and Text-to-911 Reporting Services - through June 30, 2027

