

| Agenda Item | cover sheet

for consideration by the Apex Town Council

Item Type: CONSENT AGENDA

Meeting Date: February 22, 2022

Item Details

Presenter(s): Shawn Purvis, Assistant Town Manager / Erika Sacco, IT Director

Department(s): Administration / Information Technology

Requested Motion

Motion to approve and authorize the Town Manager to execute the Service of Work Agreement with our current consulting partner Panorama for the 311 Citizen Engagement project evaluation and approve corresponding Budget Ordinance Amendment No. 15

Approval Recommended?

Yes

Item Details

The contract and funding will be used for engaging a consultant for the 311 Citizen Engagement Project. The consultant will assist the Town of Apex with goals, timelines, cultural shifts, key success measurements to ensure the best possible 311 Engagement solution for our citizens.

Attachments

- SOW: Service of Work
- Budget Ordinance Amendment No. 15

