



Specialists in Not-For-Profit Financial Software Solutions

August 26, 2024

Michelle Gonzalez
City of Angels Camp
200 Monte Verda, Suite B
PO Box 667
Angels Camp, CA 95222

Dear Michelle,

Thank you for allowing us the opportunity to discuss the hosting of the AccuFund Accounting Suite and Database and provide you with a proposal.

Since you are looking at purchasing the software, we have quoted the cost for a "Hosting Only" option. This option is a replacement for running the software in-house by hosting it in the cloud with our hosting partner, Better Cloud Hosting, who will manage the online server. In this scenario, you use your licensed AccuFund software and you continue to pay your annual support and maintenance on the software to AccuFund.

Hosted pricing is based upon the selected hosting plan and number of concurrent users (total users you want to be able to login to the server simultaneously) and flex users (additional user accounts above the number of concurrent users that are setup to share the total concurrent connections). The hosted user accounts are "named" users, meaning you need to provide us with the user's name, email address, contact phone number, and license type for each user that will be setup for logging into the hosted server. These hosted user accounts are only used for accessing the hosted server to launch the AccuFund application and have no bearing on the user's access rights inside the AccuFund software or how many users can be in your AccuFund database at one time, which is based upon the number of AccuFund licenses you own.

Once the hosting account is setup, the users will receive welcome emails with their hosting account credentials. We will then coordinate the installation of your AccuFund software on the cloud server. However, you will retain ownership of the software and can re-install the software in-house at any point in the future should you so desire after the minimum commitment period.

This Proposal is valid for 60 days.

Please do not hesitate to contact us with any questions

Sincerely,

A handwritten signature in black ink that reads "Jeffrey R. Durante". The signature is written in a cursive, flowing style.

Jeffrey R. Durante
President

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ACCUFUND CLOUD HOSTING PROPOSAL

for

City of Angels Camp

Prepared August 26, 2024

This quote is valid for 60 days

HOSTING FEES & TERMS: 4 to 6 Month Minimum Commitment (based upon initial billing term)

All hosting services are billed on a quarterly basis. The initial billing will be for 4 to 6 months to prorate to next full calendar quarter.

Hosting Includes the Following Services:

Access to client's licensed software

Disaster recovery support

Daily backup of databases

Installation of application updates

***There is a fixed fee for setup of new hosted site of \$500.00.

MONTHLY HOSTING FEES ESTIMATE:

Standard Hosting Plan w/1st Concurrent User	\$450.00
05 - Additional Concurrent Users (\$20 Each)	\$100.00
Employee Web Portal / Web Pay Portal	\$50.00

***This proposal does not include costs for any additional AccuFund software or user licenses. Additional modules/licenses beyond what is currently owned will be quoted separately.

***See the "AccuFund Hosting Fee Schedule & Terms" for other pricing and terms.

On-Going Monthly Hosting Fee	\$600.00
<i>(Does not include Annual Support & Maintenance which will continue to be billed by AccuFund)</i>	

Initial Hosted Billing (Estimated at 5 Months)	\$3,000.00
***Initial Setup Fee	\$500.00

Total Estimated Initial Hosting Fee	\$3,500.00
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IMPLEMENTATION & TRAINING ESTIMATE:

This proposal is for hosting only and does not include any costs for services other than quoted below. All services will be billed according to the attached fee schedule.

Hosted Client Training	1 Hours @ \$175 Standard Rate	\$175.00
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Total Estimated Implementation and Training	\$175.00
<i>(Travel costs are not included and are billed according to the attached fee schedule)</i>	

Better Cloud Hosting

AccuFund Hosting Fee Schedule & Terms

(Revised 8/1/22 – see Terms for pricing guarantee)

Hosting Plans (monthly fee includes 1st concurrent user account)

Initial Hosting Site Setup Fee - \$500

Starter – \$295 per month

4 CPU Cores / 8GB RAM / 50GB Drive Space Allowance / Windows Server 2019

Recommended for up to 5 total concurrent users.

MSSQL Express Only

Standard – \$450 per month

6 CPU Cores / 16GB RAM / 100GB Drive Space Allowance / Windows Server 2019

Recommended for up to 15 total concurrent users.

MSSQL Express or Full MSSQL (license provided by client)

Premium – \$675 per month

8 CPU Cores / 32GB RAM / 200GB Drive Space Allowance / Window Server 2019

Recommended for 16+ concurrent users.

Full MSSQL (license provided by client)

Other Services & Rates

- Additional Concurrent User - \$20 per month
- Additional Flex User - \$5 per month / Premium Plan - \$2.50 per month
- Employee/Web/Pay Portal Service (requires Standard or Premium plan and SSL certificate)
 - One-Time Setup Fee (if added after initial hosting site setup) - \$150
 - Monthly Fee - Standard Plan - \$50 / Premium Plan - Included
 - SSL Certificate – Using integrated Let's Encrypt service - \$0 / Essential SSL - \$75 per year
- Additional Database (may require plan upgrade or additional drive space allowance) - \$25 per month
- Additional Drive Space Allowance (each additional 50GB's above plan allowance) - \$15 per month
- Additional Client Database Backup Request - \$25 per request
- Client Database Restore Request - \$250 after 1st one per quarter

Terms

- * Minimum commitment and first billing is 4 to 6 months to prorate to the end of the first full calendar quarter. Pricing guaranteed for one year from the beginning of the first full quarter.
- * Automatic renewal & billing will be on a quarterly basis thereafter. Payment must be received prior to the start of the next service quarter. Renewal pricing subject to change with a 30-day notice after first year.
- * Hosting Account may be suspended if past due more than 15 days after the beginning of the next service quarter.
- * Hosting service can be cancelled by providing written notice at least 30-days prior to the end of the current paid service period (hosting account will remain active through the end of the current paid service period).
- * Client may request a copy of their data at no charge any time after providing notice of cancellation or receiving notice of suspension up to 30 days after the end of the last paid service period.
- * No refunds will be issued for any portion of service period fees already paid.
- * Hosting fees do not include the cost of application software, licenses or software support/training/services. Client must stay current on all software support & maintenance agreements.
- * Client must purchase/provide Full SQL licenses when not using SQL Express.

ComputerWorks NFP Solutions Fee Schedule

(Rates are not guaranteed and are subject to change with a 30 day notice)

Service and Travel Rates

Standard Service Rates (pay-as-you-go)

Our standard service rate is \$175 per hour, billed in 15-minute increments, with a six-hour minimum per day for on-site appointments. The standard service rate for services provided outside of normal weekday operating hours, on weekends, or during company holidays is \$200 per hour.

Premium Service Rates (pre-paid)

Qualified clients may be eligible to save money on large projects or on-going service needs by purchasing pre-paid blocks of 20+ hours at the current premium service rate. Our premium service rate is \$150 per hour, billed in 15-minute increments, with a six-hour minimum for on-site appointments. The premium service rate for services provided outside of normal weekday operating hours, on weekends, or during company holidays is \$175 per hour. Billing against pre-paid time will be at the currently effective and applicable premium service rate. Pre-paid blocks are non-refundable.

Travel Time Rates

The travel time rate is 50% of the applicable service rate. For clients located within a 60-mile radius of our offices, travel time is billed at a minute per mile rounded to the nearest quarter hour. For clients located further than 60 miles from one of our offices, travel time is billed as follows:

61 – 100 Miles	\$ 1.50 per mile
101+ Miles	\$ 1.25 per mile (plus Travel Costs for multiple-day appointments)
CONUS Air Travel	4 hours of travel time each way plus Travel Costs
AK & HI Air Travel	8 hours of travel time each way plus Travel Costs
International Air Travel	16 hours of travel time each way plus Travel Costs

Travel Costs

All travel costs (i.e. airfare, lodging, meals, etc.) are billed as reimbursable expenses. Airfare and Car Rentals are billed on actual costs. Lodging, Meals and Incidental costs are billed according to the U.S. General Services Administration published Per Diem rates for U.S. domestic travel and the U.S. Department of State published rates for non-continental U.S. and international travel.

Telephone/Email and Remote Access Services

Standard Telephone/Email Support

As a "value-added" service to our clients, ComputerWorks NFP Solutions is happy to address simple questions and issues via telephone and email. These are issues that are resolved within ten minutes. Issues exceeding 10 minutes are billed in 15-minute increments at the applicable service rate.

Remote Access Services

Remote Access is a secure, Internet based service that allows us to interact with you and your data as if we were on-site. Via remote access, we can provide technical support, training, system updates, or even step you through a procedure like posting and rolling balances at year-end without ever leaving our office, saving you time, money and frustration. Remote Access sessions are billed from the start of the session in 15-minute increments at the applicable service rate.

Remote Access Premium Service Plan

This plan is billed annually at a cost of \$500. It includes our secure AccuFund server client for unattended/after-hours services and up to 15 minutes of service per incident (one incident may include several sessions) at no charge. Additional time will be billed in 15-minute increments at the applicable service rate. With the service plan, pre-planned/pre-scheduled after-hour sessions are billed at our normal operating hours rate for additional cost savings.