

**CITY OF ANGELS  
CITY COUNCIL  
RESOLUTION No. 26-13**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ANGELS EXTENDING THE TEMPORARY  
SUSPENSION OF LATE FEES AND WATER SHUTOFFS THROUGH MARCH 31, 2026, DUE TO THE UTILITY  
BILLING SYSTEM CONVERSION AND RESULTING BILLING INTERRUPTION**

**WHEREAS**, the City provides water utility services to residents and businesses; and

**WHEREAS**, the City implemented a utility billing system conversion intended to improve customer service, billing accuracy, and operational efficiency; and

**WHEREAS**, during the system conversion, the City experienced an approximately two-month interruption in the issuance of water bills; and

**WHEREAS**, the interruption resulted in customers receiving delayed billing statements and higher-than-normal balances; and

**WHEREAS**, the City Council previously authorized a temporary suspension of late fees and water shutoffs to assist customers impacted by the billing interruption; and

**WHEREAS**, the City Council finds that extending the temporary suspension through March 31, 2026 is necessary to provide customers a reasonable period to return accounts to good standing and to establish payment plans without penalties or service disconnection.

**NOW, THEREFORE, BE IT RESOLVED** that the City Council of the City of Angels as follows:

**1. Extension of Suspension.**

The temporary suspension of late fees and water shutoffs for non-payment is hereby extended through March 31, 2026.

**2. Implementation.**

City staff is directed to continue outreach to customers and provide support services, including payment plan options, to assist customers in addressing delinquent balances resulting from the billing interruption.

**3. Restoration of Standard Policies.**

Unless further extended by City Council action, standard late fee and water shutoff policies shall resume effective **April 1, 2026**.

**4. Effective Date.**

This Resolution shall take effect immediately upon adoption.

**PASSED AND ADOPTED** this 2nd day of January, 2026, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

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Michael Chimente, Mayor

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Michelle Gonzalez, Deputy City Clerk



**HOME OF THE JUMPING FROG**