

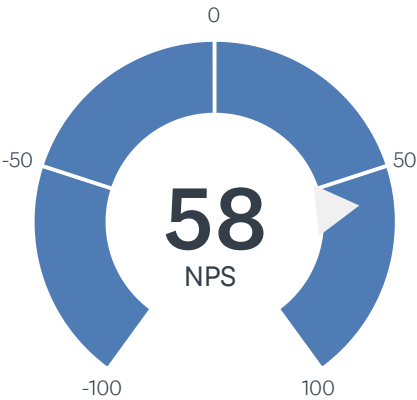
Facility	Year Established	Hours	Day Rates	Memberships	Other
Freeport Recreation Center	1950s	Monday – Friday 5:30AM – 9PM; Saturday 7AM – 1PM	Children 2- 12 years: \$1 Students with ID: \$3 Adults 18 years +: \$5 Seniors 60 years +: \$3 *Active-Duty Military	Family: Monthly \$40 Individual: Monthly \$30 Senior Individual: Monthly \$20 Senior Family: Monthly \$30 Active Military: Monthly \$20 Active Military Family: Monthly \$30 Youth: Monthly \$20 Residents receive \$10 off membership	Seasonal Pool
Lake Jackson Recreation Center	1998	Monday – Friday 5:45AM – 9PM; Saturday 8AM-6PM Pool Monday – Friday 5:45PM – 8:30PM; Saturday 8AM – 5:30PM	Children 3-17 years: \$4 Adults 18 years +: \$6 Seniors 60 years +: \$4	Family: Annual \$440; Monthly \$40; 3M \$120; 6M \$240 Individual: Annual \$330; Monthly \$30; 3M \$90; 6M \$180 Student (10-25): Annual \$275; Monthly \$25; 3M \$75; 6M \$150 Senior Couple (Both 60+): Annual \$330; Monthly \$30; 3M \$90; 6M \$180 Senior Individual: Annual \$275; Monthly \$25; 3M \$75; 6M \$150 Additional Dependent: Annual \$60; Monthly \$5; 3M \$15; 6M \$30 Offer Silver Sneakers, Silver & Fit, AARP Renew Fitness Offer corporate memberships Discounts during months of January and February	No discounts currently on purchases for member/non-member Only offer one party package; no private party options
Frank Stevens Center for Health & Wellness (UTMB) - Angleton	1999	Monday – Thursday 5AM – 8PM; Friday 5AM - 6PM; Saturday 8AM – 12PM	\$5 drop-in rate	Family: Annual \$375 Monthly \$35** draft Individual: Annual \$325; Monthly \$30** draft Family: Monthly \$50 Individual: Monthly \$40	Classes included with membership Direct Draft Payment Option
Angleton Recreation Center	2005	Monday - Friday 5AM - 9PM; Saturday 8AM - 9PM; Sunday 1PM - 6PM	Free - 2 and under \$2 Spectator \$4 3-17; Active Military; Senior 60+ \$5 18-59 \$18 Family Package - Two Adults and up to four children	Family: Annual \$425; Monthly \$44; 3M \$120; 6M \$225 Individual: Annual \$305; Monthly \$30; 3M \$90; 6M \$165 Youth (10-17): Annual \$240; Monthly \$25; 3M \$65; 6M \$125 Senior Couple (Both 60+): Annual \$335; Monthly \$35; 3M \$95; 6M \$180 Senior Individual: Annual \$240; Monthly \$25; 3M \$65; 6M \$125 Additional Dependent: Annual \$75; Monthly \$8; 3M \$20; 6M \$40 Active Military: Annual \$240; Monthly \$25; 3M \$65; 6M \$125 Active Military Family: Annual \$335; Monthly \$35; 3M \$95; 6M \$180	Classes included with membership

Evolution Fitness - Lake Jackson (former powerhouse)	2009	Accessible 24/7	Amenities: Group Classes, Women's Only, Child Care, Cycling, dry saunas, health assessments, hydromassage beds, recovery center, smoothie bar		
Clute Recreation Center	2013	Monday – Friday 5:30AM – 9PM; Saturday 7AM – 1PM	Children 13-17 years: \$3 Adults 18 years +: \$5 Seniors 60 years +: \$3 *Active Duty Military & Veterans	M Family: Annual \$288; Monthly \$30; 3M \$81; 6M \$153 NM Family: Annual \$336; Monthly \$35; 3M \$94; 6M \$178 M Individual: Annual \$192; Monthly \$20; 3M \$54; 6M \$102 NM Individual: Annual \$240; Monthly \$25; 3M \$67; 6M \$127 Senior Individual: Annual \$144; Monthly \$15; 3M \$40; 6M \$76 Senior Family: Annual \$192; Monthly \$20; 3M \$54; 6M \$402 Offer Silver Sneakers, Silver & Fit, AARP Renew Fitness	Seasonal Pool – Day Rates and Monthly Passes Hours T – S 1PM – 6:30PM; SN 1PM – 5:30PM 0 – 3yrs & seniors \$1; \$ 4 - 17yr \$2; 18+years \$3
Snap Fitness – Angleton	2013	Monday – Friday 4AM – 10PM; Saturday 7AM – 7PM Pool Monday – Friday 5:45PM – 8:30PM; Saturday 8AM – 5:30PM	Not advertised; Members must get permission to bring guest and pay fee before.	\$34.99 per month. Contact club to add additional family members.	
Grit Fitness – Lake Jackson	2016	Group Fitness and 24/7 Access to Gym	\$10/drop in. First 3 are free. OCR Training fee \$15/drop in	Month to Month \$120/month 6 Months \$100/month Add 1 Member - \$50/month Add full family \$100/month Punch Card \$80/10 visits	

Absolute Fitness - Angleton	2017	24 Hour Gym Access Amenities: Childcare, Tanning Kids Hours M-F 8AM – 1PM / 4PM – 8PM; F 8AM – Member 1PM / 4PM – 7PM; S 9AM – 1PM 6M – 13 years	\$10 day pass \$5 day pass with Active Member	Auto Draft Option Annual: \$24.99/month or \$299.88/year Platinum All Inclusive: \$39.99/month or \$479.88/year Additional Family Members – Add \$10 Open Ended Contract: \$34.99/Month Paid in Full Option 2 Years \$600 (Couple: \$840) 1 Year \$360 (Couple: \$480) 6 Months \$210 (Couple \$315) 3 Months \$120 (Couple \$180) 1 Month \$45 (Couple \$67.50) Silver Sneakers, Group Rate options; 1X Enrollment Fee \$24.99	No discounts currently on purchases for member/non-member Only offer one party package: no private party options
		Memberships have access to all four clubs; Sweeny, Brazoria, WC, Angleton Platinum Memberships have access to Gym, Tan, Childcare, Classes			
Planet Fitness - Lake Jackson	2017	24/7 Open and Staffed	Can call to request a Day Pass	PF Black Card Perks Offer different promotions. Currently \$22.99/month. Start up fee \$1. Annual fee \$39. Use of any PF Worldwide, Hydromassage, Bring a guest anytime, massage chairs, tanning, fitness training	
F45 Fitness – Lake Jackson	2019	Group Fitness/Training. Book various times M- F 5AM – 6:15PM; S 7:30AM 8:45AM; SN 9AM	Walk in Visit \$20/credit 14 days for \$2		

Q1 How likely is it that you would recommend utilizing the Angleton Recreation Center to a friend or colleague?

Answered: 122 Skipped: 0



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
8% 10	25% 31	66% 81	58

Q2 What changes would the Angleton Recreation Center have to make for you to give it an even higher rating?

Answered: 122 Skipped: 0

#	RESPONSES	DATE
1	none	2/12/2022 6:42 PM
2	I live in West Columbia. It's only the drive for me. I would come more if I lived closer.	2/12/2022 8:00 AM
3	None. I rarely rate a 10	2/10/2022 10:45 PM
4	none	2/10/2022 8:44 PM
5	It would be wonderful if there was a kids club (childcare) for younger kids.	2/9/2022 9:31 AM
6	Honor the 12 month period I paid for. Thanks to COVID I was only able to utilize the center for 3 of the 12 months I paid for	2/9/2022 2:14 AM
7	More Aquatic programs.	2/8/2022 1:14 PM
8	Nothing	2/8/2022 12:44 PM
9	None	2/8/2022 9:46 AM
10	Open earlier on Sundays	2/7/2022 10:30 PM
11	I would love for the pool to have the slide working and all the things in the pool working. It wasn't working the entire last year and that was a disappointment.	2/7/2022 10:16 PM
12	Have more classes	2/7/2022 9:05 PM
13	Better temperature control in pool area during cooler months.	2/7/2022 7:55 PM
14	Stronger water aerobic exercises	2/7/2022 4:51 PM
15	have water slide repaired and open, also the times we have been there restrooms were dirty	2/7/2022 4:47 PM
16	Bring back towels and fix showers	2/7/2022 3:50 PM
17	none i enjoy it	2/7/2022 3:14 PM
18	fans	2/7/2022 2:01 PM
19	Larger exercise room with fans.	2/7/2022 1:33 PM
20	NA	2/7/2022 12:52 PM
21	Vacuum the pool (hasn't been done in several years!); clean the restrooms, showers, and lockers consistently. Years ago, when I first started going, the restrooms were always immaculate! It has been a long time since they were that clean.	2/7/2022 12:47 PM
22	I would like to see more variety in fitness classes.	2/7/2022 12:00 PM
23	none	2/7/2022 11:59 AM
24	x	2/7/2022 11:56 AM
25	None	2/7/2022 11:54 AM
26	Nothing	2/7/2022 11:29 AM
27	10	2/7/2022 11:03 AM
28	None	2/7/2022 10:34 AM
29	make the water activities teacher at the senior people in the pool a little nicer	2/7/2022 10:29 AM

Angleton Recreation Center - Facility & Member Feedback Survey

30	Organized game/sport competitions.	2/7/2022 10:08 AM
31	Fix pool slides.	2/7/2022 10:06 AM
32	Facility upgrades including lighting, ceiling tiles, flooring, wall treatment, gym pad replacement, paint, water amenity upgrades, locker room overhaul.	2/7/2022 9:53 AM
33	N/A	2/7/2022 9:44 AM
34	A senior center, a space allocated just for the seniors.	2/7/2022 9:40 AM
35	Stop charging more to people who live outside of the city limits for senior trips	2/7/2022 9:33 AM
36	Locker room showers need to be cleaned daily	2/7/2022 9:25 AM
37	A larger space for the exercise equipment. Even if there aren't many people there, it feels crowded. Keep the pool open until the rec center is closed.	2/7/2022 9:16 AM
38	It is good	2/7/2022 8:33 AM
39	Offer Zumba and yoga early in the morning, 7am at the latest, for people who work. Evening classes are difficult because of family obligations.	2/6/2022 5:57 PM
40	cleaner bathrooms. Specifically the showers. Many of us that are regulars laugh about how we would rather go take a shower at a truckstop in those can be nasty.	2/6/2022 5:27 PM
41	Offer Zumba and yoga early in the morning, 7am at the latest, for people who work. Evening classes are difficult because of family obligations.	2/6/2022 3:11 PM
42	I dont know.	2/4/2022 8:02 AM
43	better workout equipment	2/3/2022 1:46 PM
44	Love the new child care room. Do you have monitors in the weight room so moms can see their kids? Also: I know it's hard to get help, but the swim teacher we had last year was terrible. It would be nice to have les mils classes offered.	2/2/2022 5:55 PM
45	The staff is excellent, helpful, and friendly. At this time, maybe adding more classes. But overall, you do a great job.	2/2/2022 11:12 AM
46	Diversity of classes and more available one-on-one instruction.	2/2/2022 7:54 AM
47	More aqua fitness classes and more variety in the group fitness classes	2/1/2022 10:03 PM
48	If child daycare was available	2/1/2022 8:13 PM
49	I am recently attending the ARC. Employees are attentive and welcoming. Facility is clean. Leadership is responsive to requests. It would be nice if the heater in pool was left on because Monday morning the water is COLD!	2/1/2022 7:10 PM
50	N/A	2/1/2022 10:09 AM
51	Seldom give a ten	2/1/2022 8:11 AM
52	None, it is not for everyone.	2/1/2022 6:11 AM
53	None	1/31/2022 10:02 PM
54	Child area	1/31/2022 9:09 PM
55	?	1/31/2022 9:06 PM
56	Bigger free weights	1/31/2022 9:00 PM
57	I gave it a 10 ???	1/31/2022 8:17 PM
58	Accept UnitedHealthcare-AARP equivalent of Silver Sneakers. Many on Medicare use this insurance but you do not accept it for reimbursement through insurance	1/31/2022 6:48 PM
59	Child Care	1/31/2022 6:32 PM
60	A spectate heated therapeutic pool for adults to use for therapy	1/31/2022 6:26 PM
61	None	1/31/2022 5:04 PM

Angleton Recreation Center - Facility & Member Feedback Survey

62	More mid morning classes	1/31/2022 4:20 PM
63	none	1/31/2022 4:17 PM
64	I love ARC and would recommend it highly. Just as a personal interest, I would love to have an 8:30 am Zumba class offered.	1/31/2022 3:48 PM
65	Some of the kids need to be watched better. I have been there when there are fights and it's getting out of control.	1/31/2022 3:08 PM
66	At this time,I do not have an answer,the staff and employees are extremely competent,friendly and helpful	1/31/2022 2:49 PM
67	none	1/31/2022 2:07 PM
68	Na	1/31/2022 1:38 PM
69	More epilectable machines a little more room.wouks be nice	1/31/2022 1:36 PM
70	None	1/31/2022 1:32 PM
71	I haven't attended in awhile but when I was attending weekly the Dressing rooms needed to be kept cleaner. The pool area Life Guards needed to pay closer attention to ones in the pool.	1/31/2022 1:07 PM
72	The ladies' shower/dressing room has to be consistently cleaner. I mean clean!!! More than one person should be constantly cleaning. I was literally grossed out the last time I visited. I reported the problem to those in charge. All I got was excuses. I chose to not rejoin because I could tell cleanliness was not a priority. Someone should have gone immediately to check on the problem and solve the problem (go clean) no matter their job title or job responsibilities.	1/31/2022 12:59 PM
73	For the facility and pool to open earlier on Saturdays. Also to have a child watch.	1/31/2022 12:53 PM
74	Nothing really... everything is great!	1/31/2022 12:46 PM
75	Good afternoon, to answer your question, there's nothing I can think of to change the status in place at the rec center. A recreation center is a great place for individuals who want to train as well as families training together.	1/31/2022 12:46 PM
76	None	1/31/2022 12:42 PM
77	Yoga and fitness classes on the weekends	1/31/2022 12:41 PM
78	Updated bathroom facilities	1/31/2022 12:23 PM
79	I mostly use the facility for the exercise room, but I think it needs to be cleaned more frequently or given a deeper clean at least once a week, if it's not already being done. I do my best to wipe down everything when I'm done using it, and the wipes turn BLACK from every machine and bench. Sometimes my hands would turn black from using the equipment. I rarely saw anyone else wiping the equipment down after use. I know it's hard to regulate it and I promise I'm not trying to be a Karen about it, but I feel like if I'm wiping down a seat and the cloth turns black, something is wrong. Otherwise, y'all do have a good selection of machines and weights! I hardly have to wait for anything to free up while I'm there. Never too crowded.	1/31/2022 12:21 PM
80	More new and interesting senior trips and senior related programs.	1/31/2022 12:16 PM
81	None	1/31/2022 12:09 PM
82	24 hour access to gym and pool	1/31/2022 11:43 AM
83	child care	1/31/2022 11:37 AM
84	Fix the broken cable machine. The two currently functional cables force people to work back to back or take up a huge area when someone uses both for chest flys.	1/31/2022 11:33 AM
85	Re-implement early morning 5 am classes for those of us that work.	1/31/2022 11:32 AM
86	Install a sauna	1/31/2022 11:25 AM
87	I just didn't like that it seemed to be all older people. Im young. I felt like I didn't fit it.	1/31/2022 11:25 AM
88	None	1/31/2022 11:18 AM
89	nothing that I can think of	1/31/2022 11:18 AM

Angleton Recreation Center - Facility & Member Feedback Survey

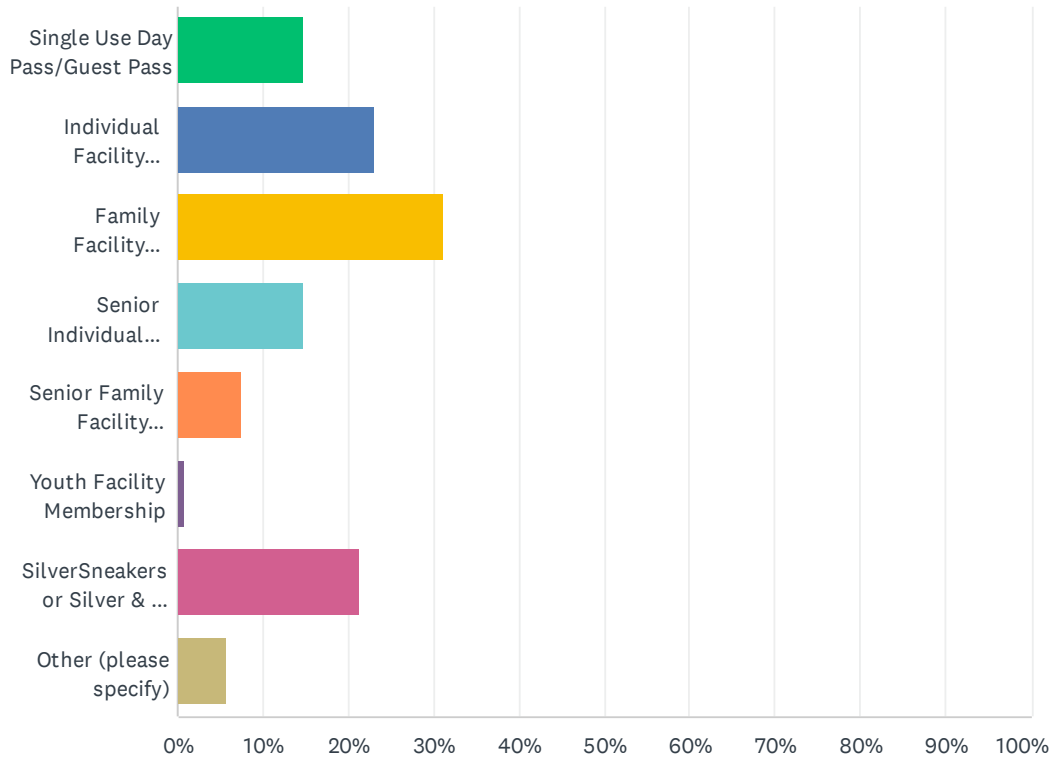
90	Sona	1/31/2022 10:57 AM
91	Free gym	1/31/2022 10:52 AM
92	Maybe a snack bar	1/31/2022 10:49 AM
93	cheaper daily rate	1/31/2022 10:49 AM
94	Love everything the way it is ran	1/31/2022 10:49 AM
95	None - can't get higher than a 10	1/31/2022 10:46 AM
96	Expanding	1/31/2022 10:45 AM
97	Maybe early open hrs for the pool on weekends	1/31/2022 10:44 AM
98	More classes for exercise	1/31/2022 10:44 AM
99	My disabled grandson use to go everyday to help him with medical situations to swim. He got along with everyone; until one day one of the ladies in the early morning classes complained about him. The staff would not tell him what the complaint was. (Even in court or on the job if you are accused you do know what your accused of) There was one lady who was not friendly and we were told by the other ladies that she was rude to everyone. He quit going at that point. The water made it easier on his joints and he got exercise that was not painful. This is a man in his mid 30's that is always polite, opens doors etc. I am his caretaker and was with him for every swim and there was no rude comments made by him to anyone, that is not is nature. Because of his disability and my age we both used silver sneakers.	1/31/2022 10:42 AM
100	Lower membership rate for seniors	1/31/2022 10:39 AM
101	Addition of outdoor sport courts - tennis, pickleball	1/31/2022 10:24 AM
102	slide needs to be fixed & reopened	1/31/2022 10:21 AM
103	My only complaint is the way the women's shower and locker area smells. I believe it is cleaned and / or mopped daily, but it never smells clean. It smells like mildew and mold to me. I realize this is a gym and a lot of people are in and out every day but it just does not smell as clean as I believe it could smell.	1/31/2022 10:20 AM
104	Maybe hours of adult swim in the winter not be cut back.	1/31/2022 10:19 AM
105	Probably give me a wake up call the morning of my early classes.	1/31/2022 10:19 AM
106	Have a dedicated check-in area/computer with a screen that also faces out so that members can confirm that their scan was successful.	1/31/2022 10:15 AM
107	Closing time	1/31/2022 10:12 AM
108	Make sure machine are sanitized	1/31/2022 10:08 AM
109	Child care like LJ	1/31/2022 10:07 AM
110	Vacuum the bottom of the pool and hot tub. There is a lot of sediment in the hot tub.	1/31/2022 10:04 AM
111	I really enjoyed working out at the gym located at the Recreation Center, however it is a little small and has limited equipment.	1/31/2022 10:02 AM
112	More fitness classes and bigger weight room	1/31/2022 10:02 AM
113	Instructions on machine use	1/31/2022 10:01 AM
114	More morning adult swim time	1/31/2022 10:01 AM
115	none	1/31/2022 10:00 AM
116	You cannot go higher than a 10!	1/31/2022 10:00 AM
117	More bicycles. Almost always have to wait for one	1/31/2022 9:59 AM
118	add walking trail around outside perimeter.	1/31/2022 9:59 AM
119	None	1/31/2022 9:57 AM

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120	Update some equipment	1/31/2022 9:57 AM
121	Lower the prices on memmberships	1/31/2022 9:53 AM
122	More activities are scheduled for the youth on a regular basis.	1/31/2022 7:37 AM

Q3 Which of our facility memberships or day pass offerings do you use when visiting the Angleton Recreation Center?

Answered: 122 Skipped: 0



ANSWER CHOICES	RESPONSES	
Single Use Day Pass/Guest Pass	14.75%	18
Individual Facility Membership	22.95%	28
Family Facility Membership	31.15%	38
Senior Individual Facility Membership	14.75%	18
Senior Family Facility Membership	7.38%	9
Youth Facility Membership	0.82%	1
SilverSneakers or Silver & Fit Membership	21.31%	26
Other (please specify)	5.74%	7
Total Respondents: 122		

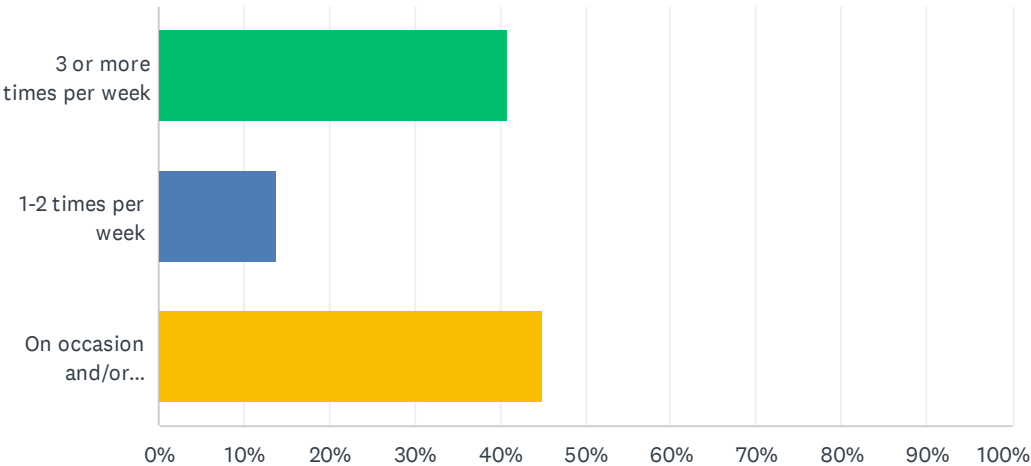
#	OTHER (PLEASE SPECIFY)	DATE
1	Individual +1	2/9/2022 2:14 AM
2	City Employee Family Membership	2/7/2022 9:53 AM
3	City employee	2/7/2022 9:44 AM

Angleton Recreation Center - Facility & Member Feedback Survey

4	previously the sr. individual membership	2/2/2022 11:12 AM
5	Senior + 1	1/31/2022 6:26 PM
6	Plus One	1/31/2022 10:44 AM
7	Police family discount	1/31/2022 10:00 AM

Q4 How frequently do you visit the Angleton Recreation Center?

Answered: 122 Skipped: 0



ANSWER CHOICES	RESPONSES	
3 or more times per week	40.98%	50
1-2 times per week	13.93%	17
On occasion and/or seasonally	45.08%	55
TOTAL		122

Q5 What is your biggest personal barrier to visiting the Angleton Recreation Center more frequently?

Answered: 115 Skipped: 7

#	RESPONSES	DATE
1	personal health and health of family members	2/12/2022 6:42 PM
2	If it where closer to me	2/12/2022 8:00 AM
3	I just prefer working out three times per week.	2/10/2022 10:45 PM
4	our age and mobility	2/10/2022 8:44 PM
5	Childcare	2/9/2022 9:31 AM
6	The fact that the City wouldn't extend my membership to cover the 9 months my membership couldn't be used due to being closed and/or very limited access	2/9/2022 2:14 AM
7	Don't know	2/8/2022 1:14 PM
8	Time	2/8/2022 12:44 PM
9	Time	2/8/2022 9:46 AM
10	I don't live in Angleton— but I hope to!	2/7/2022 10:30 PM
11	Not super close to where we live	2/7/2022 10:16 PM
12	Cost and available services	2/7/2022 9:05 PM
13	Using pool is too uncomfortable during cooler months. I mostly utilize the water fitness.	2/7/2022 7:55 PM
14	None really	2/7/2022 4:51 PM
15	have the membership auto renew would be great	2/7/2022 4:47 PM
16	Needs to stay open later and on weekends open earlier	2/7/2022 3:50 PM
17	too busy	2/7/2022 3:14 PM
18	Close proximity to other people while exercising.	2/7/2022 1:33 PM
19	my own physical health	2/7/2022 12:47 PM
20	Lack of Time	2/7/2022 12:00 PM
21	getting up early enough for am classes....	2/7/2022 11:59 AM
22	lazy	2/7/2022 11:56 AM
23	Time availability	2/7/2022 11:54 AM
24	Injury	2/7/2022 11:29 AM
25	None	2/7/2022 11:03 AM
26	Time	2/7/2022 10:34 AM
27	Time	2/7/2022 10:29 AM
28	Time	2/7/2022 10:08 AM
29	No reason	2/7/2022 10:06 AM
30	Lack of time	2/7/2022 9:53 AM
31	I prefer to run outside	2/7/2022 9:44 AM

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32	Not enough hours in the week-	2/7/2022 9:40 AM
33	Loss of senior trips	2/7/2022 9:33 AM
34	Time	2/7/2022 9:25 AM
35	Time	2/7/2022 9:16 AM
36	Time	2/7/2022 8:33 AM
37	My work schedule and family obligations. I also drive from Danbury so it's not as convenient.	2/6/2022 5:57 PM
38	NA	2/6/2022 5:27 PM
39	My work schedule and family obligations. I also drive from Danbury so it's not as convenient.	2/6/2022 3:11 PM
40	Family member needs day sitter because of illness.	2/4/2022 8:02 AM
41	I belong to another gym and use it for les mils classes	2/2/2022 5:55 PM
42	Getting back to more classes (stopped going regularly because of covid) but went once or twice a week before	2/2/2022 11:12 AM
43	The existing pandemic.	2/2/2022 7:54 AM
44	Time	2/1/2022 10:03 PM
45	Child care	2/1/2022 8:13 PM
46	Time.	2/1/2022 7:10 PM
47	Drive to town	2/1/2022 8:11 AM
48	My personal health issues.	2/1/2022 6:11 AM
49	We live in Brazoria	1/31/2022 10:02 PM
50	Child area	1/31/2022 9:09 PM
51	Back pain, age	1/31/2022 9:06 PM
52	Time	1/31/2022 9:00 PM
53	No barrier	1/31/2022 8:17 PM
54	Winter operation hours of pool. I would like to go between 10 and 12 in the morning	1/31/2022 6:48 PM
55	none	1/31/2022 6:32 PM
56	What needs to be warmer	1/31/2022 6:26 PM
57	Other committments	1/31/2022 5:04 PM
58	Other commitments	1/31/2022 4:20 PM
59	I only utilize ARC during the day so I welcome more Silver Sneaker level fitness classes during the hours of 8am & 3pm.	1/31/2022 3:48 PM
60	The behavior of kids and staff	1/31/2022 3:08 PM
61	my job and this time of year the days are short	1/31/2022 2:49 PM
62	Getting up in time before I go to work	1/31/2022 2:07 PM
63	None	1/31/2022 1:36 PM
64	None	1/31/2022 1:32 PM
65	I'm a senior and really enjoy the aqua classes. The time schedule was great for many of us around midday. Like many of the seniors during the winter Months the driving home in the dark was a problem.	1/31/2022 1:07 PM
66	Cleanliness	1/31/2022 12:59 PM
67	I like the indoor pool but I prefer swimming outside when weather permits so I use a facility	1/31/2022 12:53 PM

Angleton Recreation Center - Facility & Member Feedback Survey

with an outdoor pool on some days.

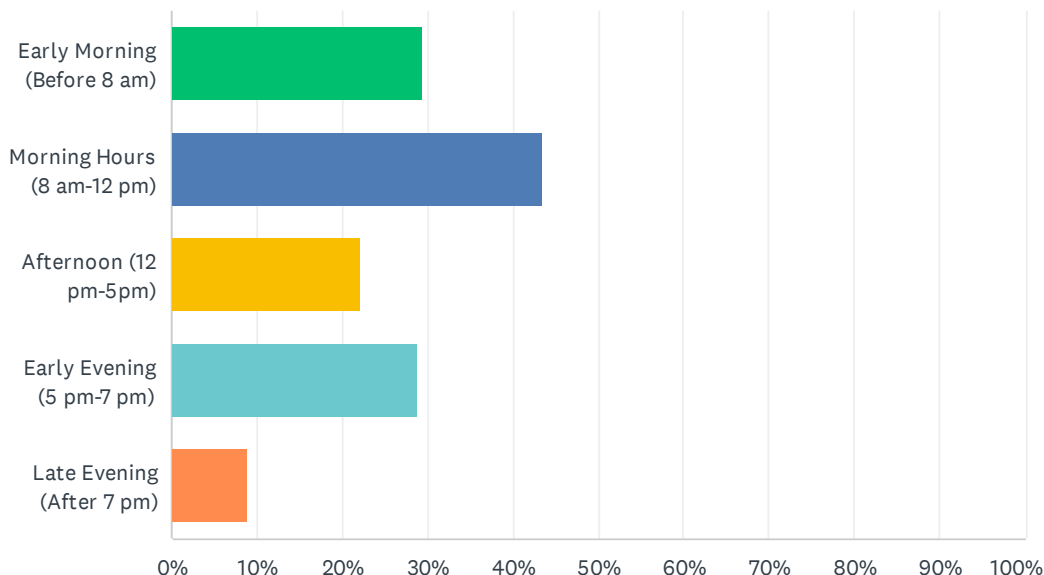
68	Lol... just making time	1/31/2022 12:46 PM
69	None	1/31/2022 12:46 PM
70	Another Zumba Class	1/31/2022 12:42 PM
71	Need more exercise classes	1/31/2022 12:41 PM
72	Distance from home	1/31/2022 12:23 PM
73	I'd love to be able to take more Zumba classes. Sadly, the schedule at the moment never matches up with my work and kids' extracurriculars. But that's not y'all's fault of course.	1/31/2022 12:21 PM
74	Right now, loss of spouse. Hope to get back in future.	1/31/2022 12:16 PM
75	Motivation	1/31/2022 12:09 PM
76	not 24 hours	1/31/2022 11:43 AM
77	child care	1/31/2022 11:37 AM
78	None. The least likely day question should not be required. Those who want to get a workout in will, regardless of the traffic.	1/31/2022 11:33 AM
79	Group classes have been pared down significantly. Would like to see 5 am classes put back at least 2-3 times per week. Plus a Saturday morning cardio type class (besides aqua). Please get a second yoga instructor as many yogis have stopped coming because Daniel is so repetitive and keeps doing the same routine over and over and over and over.	1/31/2022 11:32 AM
80	There are none	1/31/2022 11:25 AM
81	Distance	1/31/2022 11:25 AM
82	Hours of operation	1/31/2022 11:18 AM
83	I broke my thumb on my right hand. Waiting for ok from the Dr. to resume normal activity/	1/31/2022 11:18 AM
84	Transportation	1/31/2022 10:57 AM
85	Distance	1/31/2022 10:52 AM
86	Work	1/31/2022 10:49 AM
87	\$	1/31/2022 10:49 AM
88	Train my kids on the basketball court	1/31/2022 10:49 AM
89	Knee pain. In 2018 I was coming 5 times or more/week. Then covid hit and I quit coming. Late in 2021 we signed up again, but my knee pain was more than I can tolerate.	1/31/2022 10:46 AM
90	Need more things to do	1/31/2022 10:45 AM
91	As of now nothing, but a few months ago.. Broken Toe then Covid... so ready to start back	1/31/2022 10:44 AM
92	Schedule	1/31/2022 10:44 AM
93	We use to go 3 to 4 times a week faithfully until the above incident occurred.	1/31/2022 10:42 AM
94	Covid	1/31/2022 10:39 AM
95	None	1/31/2022 10:24 AM
96	slide is broke for a very long time	1/31/2022 10:21 AM
97	3x per week is about all I am able to work out.	1/31/2022 10:20 AM
98	None	1/31/2022 10:19 AM
99	My own schedule but would like a 8:30 yoga class on Mondays so I can do yoga Mon, Wed & Fri.	1/31/2022 10:19 AM
100	When I'm at home - I don't feel like driving all the way back into town.	1/31/2022 10:15 AM

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101	Swimming pool	1/31/2022 10:12 AM
102	Coronavirus	1/31/2022 10:08 AM
103	Motivation	1/31/2022 10:07 AM
104	Pool is closed between 10 and 2. I would come earlier than noon if it was available.	1/31/2022 10:04 AM
105	The only barrier is the small gym, I enjoy working out but it can be difficult at times because there are few machines and equipment available.	1/31/2022 10:02 AM
106	Distance from Rosharon and fitness schedule sometimes	1/31/2022 10:02 AM
107	Lack of instructions on weight room machines. Noone could explain if I could swim in mens swim trunks, sports bra and tshirt..	1/31/2022 10:01 AM
108	busy	1/31/2022 10:00 AM
109	1) work 2) cold weather (pool)	1/31/2022 10:00 AM
110	Schedule with work	1/31/2022 9:59 AM
111	covid concerns, but this is not the fault of the facility.	1/31/2022 9:59 AM
112	I simply live very far away and the drive is quite extensive.	1/31/2022 9:57 AM
113	None	1/31/2022 9:57 AM
114	Nothing I go everyday	1/31/2022 9:53 AM
115	Balancing my personal schedule.	1/31/2022 7:37 AM

Q6 What time(s) of day do you prefer to visit the Angleton Recreation Center? (Choose all that apply)

Answered: 122 Skipped: 0

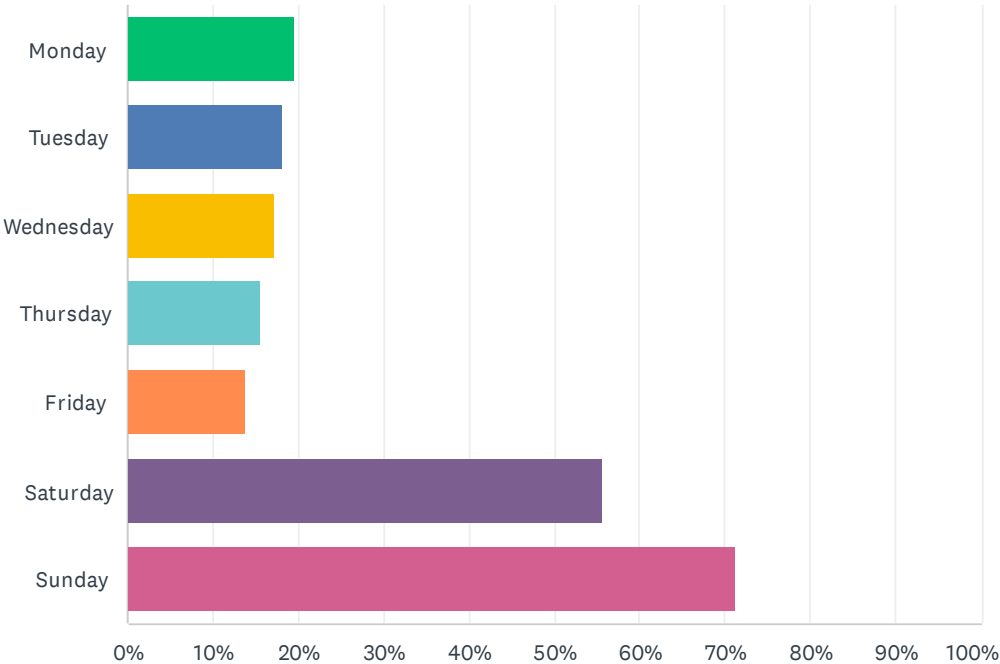


ANSWER CHOICES	RESPONSES	
Early Morning (Before 8 am)	29.51%	36
Morning Hours (8 am-12 pm)	43.44%	53
Afternoon (12 pm-5pm)	22.13%	27
Early Evening (5 pm-7 pm)	28.69%	35
Late Evening (After 7 pm)	9.02%	11
Total Respondents: 122		

#	ADDITIONAL FEEDBACK	DATE
1	This varies by weekday vs weekend days	2/6/2022 5:57 PM
2	This varies by weekday vs weekend days	2/6/2022 3:11 PM
3	Used to be a 9 am Saturday cardio type class that I attended	1/31/2022 11:32 AM
4	Due to working out of the area	1/31/2022 11:18 AM
5	On weekends morning hours	1/31/2022 10:44 AM
6	I do not understand why the pool is closed 10am to 12 pm daily. Many of us retired people would swim earlier than 12 noon if the pool were open. If pool is closed for maintenance at that time, why is maintenance still performed while people are in the pool (hot tub closed, work by men on ladders, etc.)..	1/31/2022 10:20 AM
7	I come on my lunch break. Would love to come early morning (5:00) if there were classes offered.	1/31/2022 10:15 AM
8	mornings on the days I am off	1/31/2022 10:00 AM

Q7 What days of the week are you least likely to visit the Angleton Recreation Center? (Choose all that apply)

Answered: 122 Skipped: 0

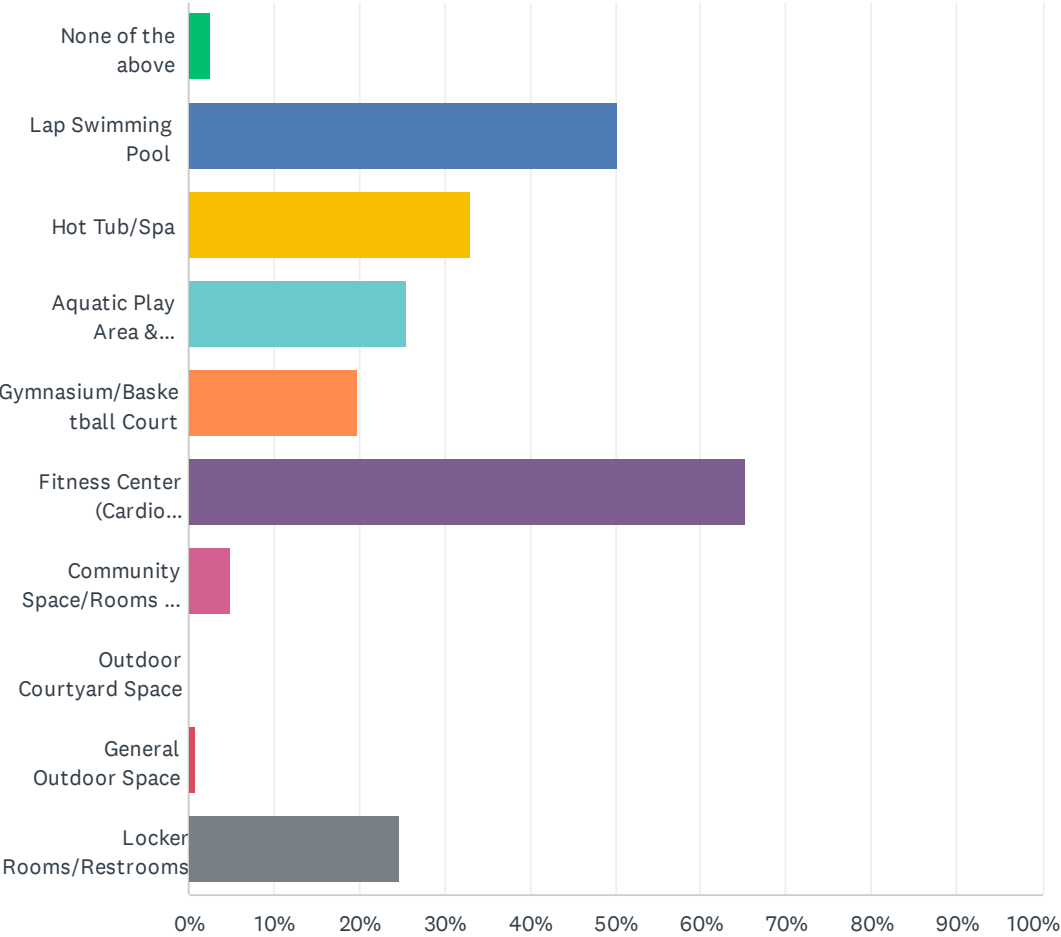


ANSWER CHOICES		RESPONSES	
Monday		19.67%	24
Tuesday		18.03%	22
Wednesday		17.21%	21
Thursday		15.57%	19
Friday		13.93%	17
Saturday		55.74%	68
Sunday		71.31%	87
Total Respondents: 122			

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q8 What facility features of the Angleton Recreation Center are most important to you when you visit the facility? (Choose up to 3 items)

Answered: 121 Skipped: 1



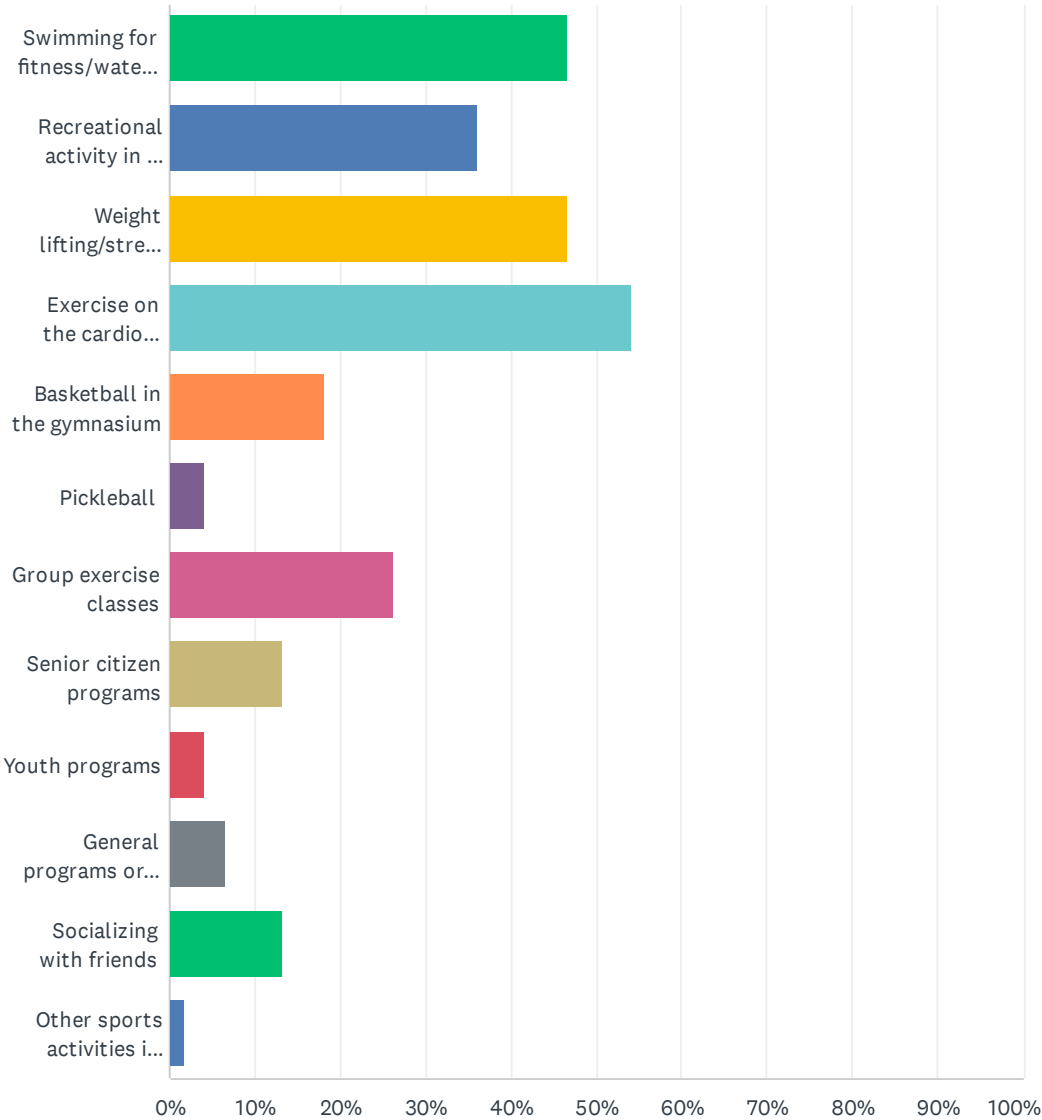
Angleton Recreation Center - Facility & Member Feedback Survey

ANSWER CHOICES	RESPONSES	
None of the above	2.48%	3
Lap Swimming Pool	50.41%	61
Hot Tub/Spa	33.06%	40
Aquatic Play Area & Waterslide	25.62%	31
Gymnasium/Basketball Court	19.83%	24
Fitness Center (Cardio Equipment/Weight Room)	65.29%	79
Community Space/Rooms for Rental	4.96%	6
Outdoor Courtyard Space	0.00%	0
General Outdoor Space	0.83%	1
Locker Rooms/Restrooms	24.79%	30
Total Respondents: 121		

#	PLEASE LIST OTHER FEATURES OR ADDITIONAL FEEDBACK	DATE
1	Group classes	2/9/2022 9:31 AM
2	senior trips or get togethers	2/7/2022 3:14 PM
3	NA	2/7/2022 12:52 PM
4	Water aerobics	2/7/2022 11:29 AM
5	You forgot to list the seniors room as an option.	2/7/2022 9:40 AM
6	Senior activities	2/7/2022 9:33 AM
7	exercise classes	2/2/2022 11:12 AM
8	The new clock in pool area is very difficult to see. Actually impossible. I looked at the clock to make sure I left on time for work.	2/1/2022 7:10 PM
9	Na	1/31/2022 9:09 PM
10	I attend 8:30am M/W yoga classes and 10:00am Tu Pound class. If offered, I would love to attend an 8:30 am Zumba class. I also utilize the cardio equipment/weight room 2-3 times per week. It would also be nice to have the opportunity to consult with a personal fitness trainer from time to time.	1/31/2022 3:48 PM
11	Zumba	1/31/2022 12:21 PM
12	none	1/31/2022 11:43 AM
13	Group workout rooms	1/31/2022 11:32 AM
14	I especially use this gym for the exercise I get in the Lazy River.	1/31/2022 10:20 AM
15	The lazy river whirl pool	1/31/2022 10:19 AM
16	Rooms for fitness classes	1/31/2022 10:19 AM
17	I would LOVE LOVE LOVE it if there was at least one racquetball court. I would come more often!!!	1/31/2022 10:15 AM

Q9 What activities do you or your family members usually participate in when visiting the Angleton Recreation Center? (check all that apply)

Answered: 122 Skipped: 0



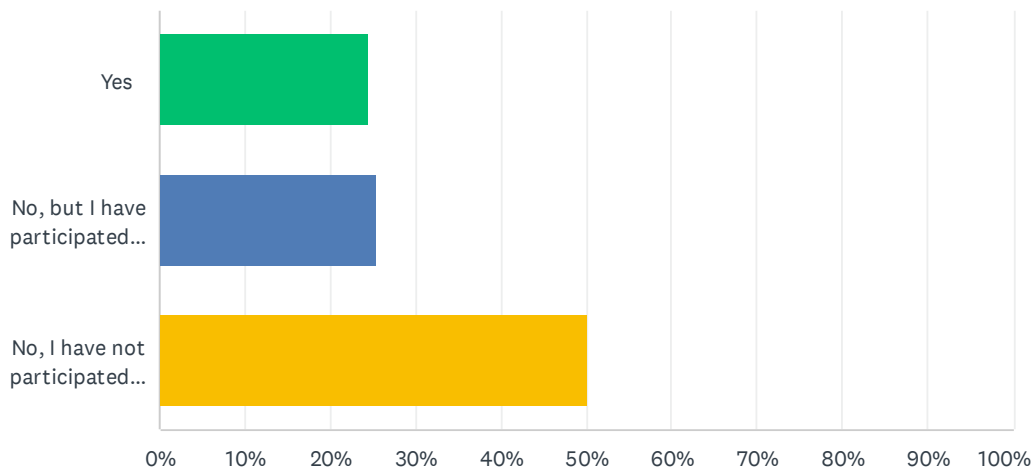
Angleton Recreation Center - Facility & Member Feedback Survey

ANSWER CHOICES	RESPONSES	
Swimming for fitness/water exercise	46.72%	57
Recreational activity in the pool	36.07%	44
Weight lifting/strength training	46.72%	57
Exercise on the cardio machines	54.10%	66
Basketball in the gymnasium	18.03%	22
Pickleball	4.10%	5
Group exercise classes	26.23%	32
Senior citizen programs	13.11%	16
Youth programs	4.10%	5
General programs or enrichment classes	6.56%	8
Socializing with friends	13.11%	16
Other sports activities in the gymnasium	1.64%	2
Total Respondents: 122		

#	PLEASE LIST OTHER ACTIVITIES OR ADDITIONAL FEEDBACK	DATE
1	Free tree distribution. Fairs in the gym. Community sales in gym - resale, handcrafted, etc	2/7/2022 7:55 PM
2	NA	2/7/2022 12:52 PM
3	Love the swim lesson idea but the teacher was not good at her job. Sorry. We actually stopped coming.	2/2/2022 5:55 PM
4	I would like to add more swimming (just on a personal level). It's available but I need to take advantage of it.	2/2/2022 11:12 AM
5	Na	1/31/2022 9:09 PM
6	We have also registered for occasionally offered specialty classes.	1/31/2022 3:48 PM
7	I feel like sometimes there's a gap between kids' activities and adult activities. For instance, my 13 year old feels too old for the kid stuff, yet she isn't allowed to attend the adult classes like cookie decorating, painting classes, etc. More activities for teens would be great!	1/31/2022 12:21 PM
8	none	1/31/2022 11:43 AM
9	Would LOVE LOVE LOVE to play racquetball!	1/31/2022 10:15 AM
10	None	1/31/2022 10:00 AM

Q10 Do you participate in group exercise programs at the Angleton Recreation Center?

Answered: 122 Skipped: 0

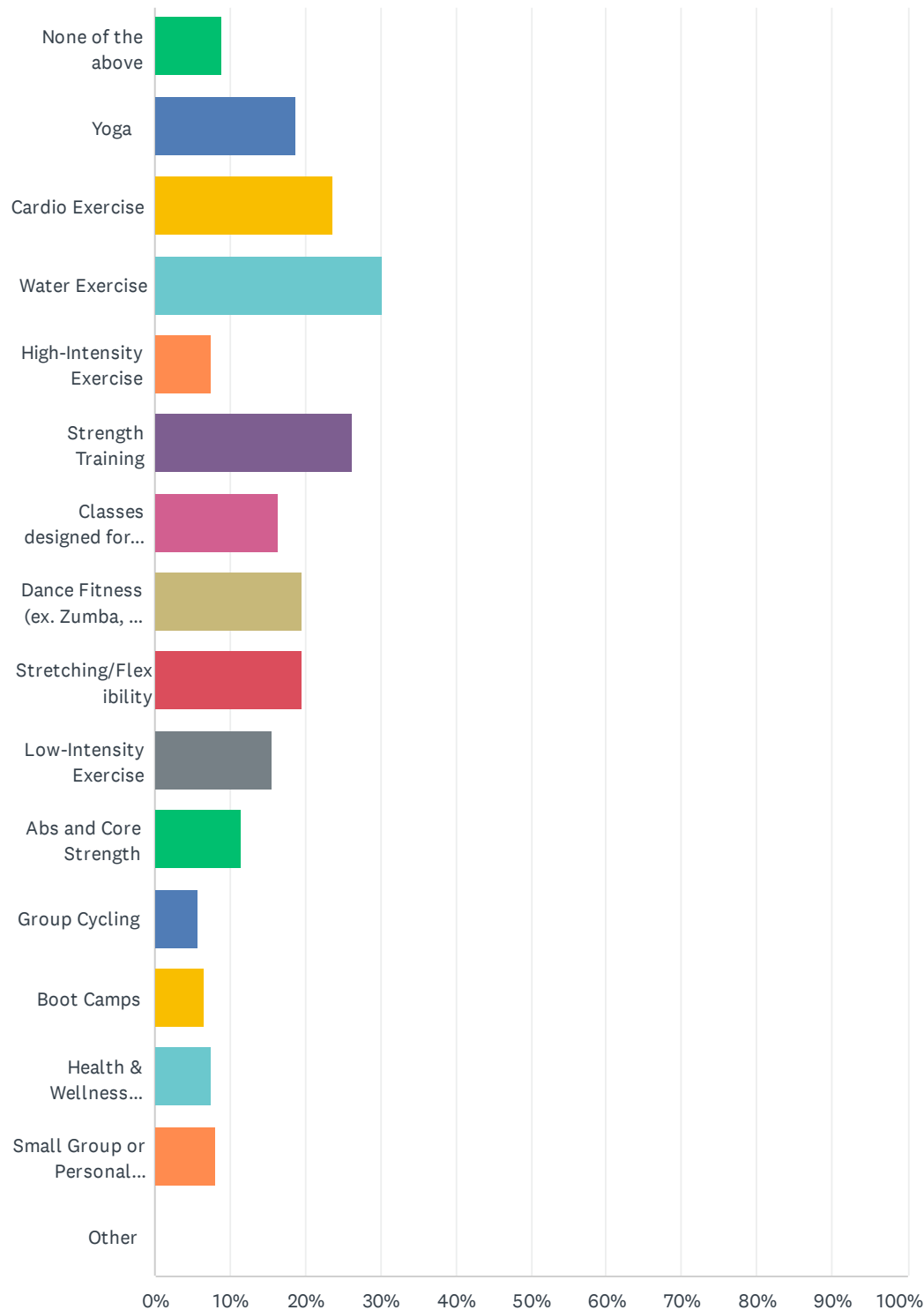


ANSWER CHOICES	RESPONSES	
Yes	24.59%	30
No, but I have participated in the past	25.41%	31
No, I have not participated in group exercise classes	50.00%	61
TOTAL		122

#	ADDITIONAL FEEDBACK	DATE
1	Not wrought classes or times available	2/7/2022 9:05 PM
2	I plan to again	2/7/2022 7:55 PM
3	I would but there are no classes that fit my schedule.	2/7/2022 1:33 PM
4	NA	2/7/2022 12:52 PM
5	Wanting to get back to the classes after Covid	2/2/2022 11:12 AM
6	Na	1/31/2022 9:09 PM
7	My husband would like to attend a daytime Tai Chi class at ARC..	1/31/2022 3:48 PM
8	I will participate	1/31/2022 1:36 PM
9	none	1/31/2022 11:43 AM
10	need more aqua zumba or zumba classes in evening after work	1/31/2022 10:21 AM
11	Yoga and TRX are my favorites	1/31/2022 10:19 AM
12	If they were offered either super early (5:00) or during my lunch, I would participate!	1/31/2022 10:15 AM
13	Aqua aerobics	1/31/2022 10:00 AM

Q11 What types of exercise classes/programs would appeal to you most?
(Choose up to three items)

Answered: 122 Skipped: 0



Angleton Recreation Center - Facility & Member Feedback Survey

ANSWER CHOICES	RESPONSES	
None of the above	9.02%	11
Yoga	18.85%	23
Cardio Exercise	23.77%	29
Water Exercise	30.33%	37
High-Intensity Exercise	7.38%	9
Strength Training	26.23%	32
Classes designed for seniors	16.39%	20
Dance Fitness (ex. Zumba, Hip Hop)	19.67%	24
Stretching/Flexibility	19.67%	24
Low-Intensity Exercise	15.57%	19
Abs and Core Strength	11.48%	14
Group Cycling	5.74%	7
Boot Camps	6.56%	8
Health & Wellness Education	7.38%	9
Small Group or Personal Training (fee-based)	8.20%	10
Other	0.00%	0
Total Respondents: 122		

#	OTHER OR ADDITIONAL FEEDBACK	DATE
1	NA	2/7/2022 12:52 PM
2	I wish that they have early classes	2/7/2022 8:33 AM
3	n/a	2/4/2022 8:02 AM
4	Education on hobbies. Short discussion on hobbies.	2/1/2022 6:11 AM
5	Would also like a daytime Tai Chi class, small group/personal training, stretching/flexibility, strength training & abs and core strength.	1/31/2022 3:48 PM
6	I am not interested in any classes at this time	1/31/2022 12:53 PM
7	n/a	1/31/2022 12:21 PM
8	none	1/31/2022 11:43 AM
9	none other	1/31/2022 10:44 AM
10	None	1/31/2022 10:24 AM
11	need evening availability for after work	1/31/2022 10:21 AM
12	High intensity water exercises	1/31/2022 10:20 AM
13	What about an annual swimming stroke classes (freestyle, backstroke, breaststroke & possibly the fly). I imagine short, introductory stroke classes as a way of encouraging all ages to joint friendly, aerobic exercising.	1/31/2022 10:19 AM
14	None	1/31/2022 10:08 AM

Q12 What do you like most about the Angleton Recreation Center?

Answered: 117 Skipped: 5

#	RESPONSES	DATE
1	Clean, convenient, friendly personel	2/12/2022 6:42 PM
2	friendly	2/12/2022 8:00 AM
3	Employees are friendly and polite. Opportunity to visit with friends that also are working out.	2/10/2022 10:45 PM
4	the pool	2/10/2022 8:44 PM
5	Friendly staff	2/9/2022 9:31 AM
6	It's close by	2/9/2022 2:14 AM
7	Many programs offered.	2/8/2022 1:14 PM
8	Every one very nice	2/8/2022 12:44 PM
9	Convenience	2/8/2022 9:46 AM
10	The staff, the weight room, the hours of operation	2/7/2022 10:30 PM
11	The indoor pool	2/7/2022 10:16 PM
12	Location	2/7/2022 9:05 PM
13	Water Fitness classes and the people I meet and friends I make.	2/7/2022 7:55 PM
14	kid friendly while adults can swim as well	2/7/2022 4:47 PM
15	Most of the time clean	2/7/2022 3:50 PM
16	it is clean staff friendly	2/7/2022 3:14 PM
17	I like the classes and the instructors.	2/7/2022 2:01 PM
18	It is close to my house.	2/7/2022 1:33 PM
19	NA	2/7/2022 12:52 PM
20	Swimming pool	2/7/2022 12:47 PM
21	Relaxing atmosphere	2/7/2022 12:00 PM
22	many options for group exercises	2/7/2022 11:59 AM
23	ok	2/7/2022 11:56 AM
24	It's available to people at a low cost	2/7/2022 11:54 AM
25	Its,staff are great.	2/7/2022 11:29 AM
26	People	2/7/2022 10:34 AM
27	The Angleton Rec center team	2/7/2022 10:29 AM
28	Pool area	2/7/2022 10:08 AM
29	Pool	2/7/2022 10:06 AM
30	Weight Room	2/7/2022 9:53 AM
31	The people	2/7/2022 9:44 AM
32	Fantastic place to be. Positive and uplifting for physical and mental health-	2/7/2022 9:40 AM
33	Senior activities	2/7/2022 9:33 AM

Angleton Recreation Center - Facility & Member Feedback Survey

34	The staff always friendly and professional	2/7/2022 9:25 AM
35	The exercise room has good machines and a lot of them. I never have to wait for a cardio machine.	2/7/2022 9:16 AM
36	Is clean	2/7/2022 8:33 AM
37	Low cost and rarely crowded!	2/6/2022 5:57 PM
38	The relationships I've built with fellow gym goers	2/6/2022 5:27 PM
39	Low cost and rarely crowded!	2/6/2022 3:11 PM
40	Can come and go as needed.	2/4/2022 8:02 AM
41	location	2/3/2022 1:46 PM
42	You have recently hired very good coaches. Melissa and Emily are extremely good- and I've been doing group classes for over a decade.	2/2/2022 5:55 PM
43	Staff, programs, observed great opportunities for all ages.	2/2/2022 11:12 AM
44	Silver Sneakers classes	2/2/2022 7:54 AM
45	One stop shop	2/1/2022 10:03 PM
46	Gym	2/1/2022 8:13 PM
47	Early hours. Reasonable fees.	2/1/2022 7:10 PM
48	Good clean equipment and friendly service	2/1/2022 8:11 AM
49	Community	2/1/2022 6:11 AM
50	My son has extra practice time for basketball	1/31/2022 10:02 PM
51	Cleanness	1/31/2022 9:09 PM
52	Nearby	1/31/2022 9:06 PM
53	That's it has a nice pool and the staff is very friendly	1/31/2022 9:00 PM
54	Atmosphere	1/31/2022 8:17 PM
55	Friendly staff. Nice facilities	1/31/2022 6:48 PM
56	Water Class	1/31/2022 6:32 PM
57	Hours	1/31/2022 6:26 PM
58	Proximity and equipment	1/31/2022 5:04 PM
59	Location and class instructors	1/31/2022 4:20 PM
60	swimming pool and the weight room	1/31/2022 4:17 PM
61	Since retiring, ARC has become a central part of our campaign to stay well and fit. I love it's availability, central location, helpful & friendly staff, affordability, class offerings, good instructors, and convenient parking, all offered in an environment that feels safe and welcoming. Many thanks ARC!	1/31/2022 3:48 PM
62	The weight room	1/31/2022 3:08 PM
63	It is a very nice facility and even though I do not take part in a lot of the activities, I am glad that they are offered. The rec ctr is always clean, well staffed and a safe place to work out.	1/31/2022 2:49 PM
64	It is covenant living in Angleton	1/31/2022 2:07 PM
65	The exercise classes	1/31/2022 1:38 PM
66	Guy	1/31/2022 1:36 PM
67	Convenience	1/31/2022 1:32 PM

Angleton Recreation Center - Facility & Member Feedback Survey

68	Staff has been friendly, once you start seeing the same staff 3 to 4 times a week they make you feel comfortable. Frequent visits to the Center you meet wonderful people and the socializing becomes a great part of my life.	1/31/2022 1:07 PM
69	Pool	1/31/2022 12:59 PM
70	Using the pool to swim laps	1/31/2022 12:53 PM
71	Friendly staff... never really crowded when I go😊	1/31/2022 12:46 PM
72	I Enjoy seeing the senior citizens work out it motivates me to train.	1/31/2022 12:46 PM
73	Cleanness, frienly front desk folks	1/31/2022 12:42 PM
74	I really enjoy the exercise classes	1/31/2022 12:41 PM
75	The aquatic pool	1/31/2022 12:23 PM
76	Good price for a family!	1/31/2022 12:21 PM
77	It's convenient and well maintained.	1/31/2022 12:16 PM
78	Weight room	1/31/2022 12:09 PM
79	friendly staff	1/31/2022 11:43 AM
80	spa kids pool	1/31/2022 11:37 AM
81	It's cheap.	1/31/2022 11:33 AM
82	Cost, location, that they hire our youth	1/31/2022 11:32 AM
83	Operating hours	1/31/2022 11:25 AM
84	Nothing	1/31/2022 11:25 AM
85	Location	1/31/2022 11:18 AM
86	location & hours	1/31/2022 11:18 AM
87	Easy access	1/31/2022 10:57 AM
88	Water	1/31/2022 10:52 AM
89	The pool.	1/31/2022 10:49 AM
90	the hours	1/31/2022 10:49 AM
91	Close to home family friendly.	1/31/2022 10:49 AM
92	Employees are friendly and helpful. Facility is always clean.	1/31/2022 10:46 AM
93	Convenient	1/31/2022 10:45 AM
94	Respectful Employees, Clean Equipment	1/31/2022 10:44 AM
95	I like the ability to exercise in a warm setting. The people are kind and ready to help.	1/31/2022 10:44 AM
96	I liked the staff and the cleanness of the facility	1/31/2022 10:42 AM
97	Updated Equipment and Close Proximity to my Home	1/31/2022 10:39 AM
98	Location, easy accessibility	1/31/2022 10:24 AM
99	family friendly	1/31/2022 10:21 AM
100	The pool area.	1/31/2022 10:20 AM
101	The lazy river	1/31/2022 10:19 AM
102	The variety of classes and the friendship with other attendees and the instructors. They also seem receptive to the comment cards when people have some issues with the Rec Ctr.	1/31/2022 10:19 AM
103	It's convenient when I'm at work. I could (and have) walk over.	1/31/2022 10:15 AM
104	Friendly staff	1/31/2022 10:12 AM

Angleton Recreation Center - Facility & Member Feedback Survey

105	Location	1/31/2022 10:08 AM
106	The instructors are great	1/31/2022 10:07 AM
107	Accessibility and the employees are the best.	1/31/2022 10:04 AM
108	The faculty is so nice! The facility is also really clean and pleasant.	1/31/2022 10:02 AM
109	fitness classes	1/31/2022 10:02 AM
110	It's close	1/31/2022 10:01 AM
111	convenient to have everything in one place	1/31/2022 10:00 AM
112	1) clean facility 2) friendly and helpful employees	1/31/2022 10:00 AM
113	Location	1/31/2022 9:59 AM
114	early morning availability. well maintained. clean.	1/31/2022 9:59 AM
115	Good equipment - not crowded — plenty of open hours - friendly staff !!	1/31/2022 9:57 AM
116	Everything	1/31/2022 9:53 AM
117	Location. Community driven. Generally affordable cost.	1/31/2022 7:37 AM

Q13 What would you like to see improved at the Angleton Recreation Center?

Answered: 106 Skipped: 16

#	RESPONSES	DATE
1	nothing	2/12/2022 8:00 AM
2	?	2/10/2022 10:45 PM
3	nothing	2/10/2022 8:44 PM
4	More variety in group classes	2/9/2022 9:31 AM
5	There's no reason for the people of Angleton whose taxes pay for the center to have to pay the same price as out of t owners who don't pay for the center with their taxes.	2/9/2022 2:14 AM
6	More Senior fitness programs.	2/8/2022 1:14 PM
7	Day time Zumba classes.	2/8/2022 12:44 PM
8	More of it! Open earlier on Sundays	2/7/2022 10:30 PM
9	Have the slide working in the pool and keep it open even though there is lightning outside. It shouldn't matter because it is inside.	2/7/2022 10:16 PM
10	Cleaner locker room. Always smell wet and moldy	2/7/2022 9:05 PM
11	Pool area and locker room warmer, particularly in cooler months	2/7/2022 7:55 PM
12	kids area and water slide	2/7/2022 4:47 PM
13	Give more work to the elderly. To many young kids and they don't pay attention to the front. They sit and talk a lot	2/7/2022 3:50 PM
14	I would like to have fans in the recreation room and in the gym. Also , some disinfective spray in both rooms	2/7/2022 2:01 PM
15	Can't think of anything at present.	2/7/2022 1:33 PM
16	NA	2/7/2022 12:52 PM
17	Cleaning	2/7/2022 12:47 PM
18	Fitbess classes offered on Saturdats	2/7/2022 12:00 PM
19	more later am classes	2/7/2022 11:59 AM
20	ok	2/7/2022 11:56 AM
21	Nothing	2/7/2022 11:54 AM
22	Nothing	2/7/2022 10:34 AM
23	Swimming pool and gym	2/7/2022 10:29 AM
24	No comment	2/7/2022 10:06 AM
25	Open use for an aerobics room, more classes like cycling, expanded weight room, and locker room facilities.	2/7/2022 9:53 AM
26	N/A	2/7/2022 9:44 AM
27	A room allocated just for the seniors-	2/7/2022 9:40 AM
28	Charging more for out of town member trips	2/7/2022 9:33 AM
29	Extended pool hours, larger space for cardio equipment.	2/7/2022 9:16 AM

Angleton Recreation Center - Facility & Member Feedback Survey

30	Cycling classes	2/7/2022 8:33 AM
31	Better TV setups in the cardio area of the weight room.	2/6/2022 5:57 PM
32	-The bathrooms (cleanliness) -maintenance on cardio and weightlifting equipment -additional weightlifting equipment ---Another squat rack ---A dead lift station	2/6/2022 5:27 PM
33	Better TV setups in the cardio area of the weight room.	2/6/2022 3:11 PM
34	n/a	2/4/2022 8:02 AM
35	workout equipment	2/3/2022 1:46 PM
36	Swim coach was totally ineffective. Our beginning swim coach was more frightened than engaging. I taught over 30 years. This girl was not a teacher- just a warm body in the water. It was painful to watch and again, we stopped coming.	2/2/2022 5:55 PM
37	Can't think of anything	2/2/2022 11:12 AM
38	You cannot do anything about pandemic, so when it passes I will be back.	2/2/2022 7:54 AM
39	Aqua fitness/ group exercise offerings	2/1/2022 10:03 PM
40	Restrooms/showers	2/1/2022 8:13 PM
41	Increased number of lap lanes. In AM, there are several folks trying to use lap lanes at same time. New clock in pool area. Heater for water in cooler times to be kept on.	2/1/2022 7:10 PM
42	Invite people to present interesting hobbies.	2/1/2022 6:11 AM
43	Nothing	1/31/2022 10:02 PM
44	Bigger gym area	1/31/2022 9:09 PM
45	?	1/31/2022 9:06 PM
46	Veterans discount	1/31/2022 9:00 PM
47	Updated pool features	1/31/2022 6:48 PM
48	A Place for Child Care	1/31/2022 6:32 PM
49	A separate heated therapeutic therapy pool	1/31/2022 6:26 PM
50	None	1/31/2022 5:04 PM
51	Better cleaning of gym floor and in exercise rooms	1/31/2022 4:20 PM
52	I would appreciate more specialty classes such as brain health, nutrition, community & personal safety, & keeping up with technology.	1/31/2022 3:48 PM
53	Staff to be more interested in what they are doing	1/31/2022 3:08 PM
54	I do not have a comment on that item	1/31/2022 2:49 PM
55	nothing	1/31/2022 2:07 PM
56	Gym	1/31/2022 1:36 PM
57	Nothing	1/31/2022 1:32 PM
58	Due to covid I haven't been attending therefore, I can't justify this question because improvements may have already been made.	1/31/2022 1:07 PM
59	Cleanliness	1/31/2022 12:59 PM
60	Opening the facility and the pool earlier on Saturdays.	1/31/2022 12:53 PM
61	Nada	1/31/2022 12:46 PM
62	Nothing	1/31/2022 12:46 PM
63	Morning Zumba classes	1/31/2022 12:42 PM

Angleton Recreation Center - Facility & Member Feedback Survey

64	I love the classes that Susie teaches. She is very professional and encouraging	1/31/2022 12:41 PM
65	Bathroom facilities	1/31/2022 12:23 PM
66	Just what I mentioned above about the Weight Room.	1/31/2022 12:21 PM
67	More interesting trips for active seniors.	1/31/2022 12:16 PM
68	Nothing	1/31/2022 12:09 PM
69	monitoring of the clothes worn in the pool. people wear socks and street clothes.	1/31/2022 11:43 AM
70	not sure	1/31/2022 11:37 AM
71	Additional strength training equipment would be nice, but I also understand it's a government entity, so spending money on the community is not y'all's forte.	1/31/2022 11:33 AM
72	Youth at front desk need to be trained better and informed about what goes on there. Tell them to stay off their phones. Part of training should be to attend a group class or senior function to see what really goes on.	1/31/2022 11:32 AM
73	Sauna installation	1/31/2022 11:25 AM
74	Age and better classes	1/31/2022 11:25 AM
75	Would like to see a workout recovery area with machines to rub out soreness	1/31/2022 11:18 AM
76	nothing at this time	1/31/2022 11:18 AM
77	Add sauna	1/31/2022 10:57 AM
78	Temp	1/31/2022 10:52 AM
79	Sometimes the staff doesn't inform that the pool is closed so they let you find out on your own	1/31/2022 10:49 AM
80	cheaper daily rates	1/31/2022 10:49 AM
81	I think everything is perfect	1/31/2022 10:49 AM
82	Nothing	1/31/2022 10:46 AM
83	Upgrade	1/31/2022 10:45 AM
84	Shower Stalls	1/31/2022 10:44 AM
85	Newer machines	1/31/2022 10:44 AM
86	Complaint handling	1/31/2022 10:42 AM
87	None	1/31/2022 10:39 AM
88	N/A	1/31/2022 10:24 AM
89	slide fixed & more evening exercise classes for after work hours	1/31/2022 10:21 AM
90	Cleaner smelling shower area.	1/31/2022 10:20 AM
91	Clocks you can easily read in the swim area	1/31/2022 10:19 AM
92	Readily available digital scale! Probably in the weight room but visible to the front desk so the kids don't destroy them.	1/31/2022 10:19 AM
93	Racquetball courts!!! Classes offered during the lunch hour.	1/31/2022 10:15 AM
94	Closing time	1/31/2022 10:12 AM
95	Classes	1/31/2022 10:08 AM
96	More classes and child care	1/31/2022 10:07 AM
97	Cleaner pool and hot tub.	1/31/2022 10:04 AM
98	I would love to see an expansion or additions to the gym.	1/31/2022 10:02 AM
99	weight room	1/31/2022 10:02 AM

Angleton Recreation Center - Facility & Member Feedback Survey

100	The weight cardio machines with instructions	1/31/2022 10:01 AM
101	not sure	1/31/2022 10:00 AM
102	it works for me	1/31/2022 10:00 AM
103	Dressing room cleanliness. It's pretty gross first thing in the morning	1/31/2022 9:59 AM
104	Just fixing/ replacing older equipment in weight room	1/31/2022 9:57 AM
105	The outside	1/31/2022 9:53 AM
106	Overall facility conditions.	1/31/2022 7:37 AM

Q14 Is there anything else that you would like to share?

Answered: 90 Skipped: 32

#	RESPONSES	DATE
1	no	2/12/2022 8:00 AM
2	No.	2/10/2022 10:45 PM
3	no	2/10/2022 8:44 PM
4	No	2/9/2022 9:31 AM
5	No	2/9/2022 2:14 AM
6	no	2/8/2022 1:14 PM
7	No	2/8/2022 12:44 PM
8	No	2/7/2022 10:30 PM
9	no	2/7/2022 10:16 PM
10	No	2/7/2022 7:55 PM
11	I feel if the memberships would auto-renew you would make more off memberships and would be a lot more convenient for families like mine.	2/7/2022 4:47 PM
12	Clean showers in the morning	2/7/2022 3:50 PM
13	no	2/7/2022 2:01 PM
14	Not at this time.	2/7/2022 1:33 PM
15	NA	2/7/2022 12:52 PM
16	No	2/7/2022 12:00 PM
17	I love coming there, just too lazy to get up early enough to make the am classes. No one's fault but my own!	2/7/2022 11:59 AM
18	ok	2/7/2022 11:56 AM
19	N/A	2/7/2022 11:54 AM
20	No	2/7/2022 10:34 AM
21	No	2/7/2022 10:29 AM
22	No	2/7/2022 10:06 AM
23	Seniors spend their entire life giving to the community they live in. They pay taxes, vote for improvements and basically give of themselves so the next generation has a safe, enjoyable place to raise their kids. The least this community could do is give the seniors the same in return. A safe and enjoyable place to call their own.	2/7/2022 9:40 AM
24	No	2/7/2022 9:33 AM
25	I recommend this place because the people is nice	2/7/2022 8:33 AM
26	I love the Angleton Rec Center! I'd be very happy about a 7am weekday Zumba class. Or a Zumba class on Saturdays!	2/6/2022 5:57 PM
27	bathroom cleanliness and smell	2/6/2022 5:27 PM
28	I love the Angleton Rec Center! I'd be very happy about a 7am weekday Zumba class. Or a Zumba class on Saturdays!	2/6/2022 3:11 PM

Angleton Recreation Center - Facility & Member Feedback Survey

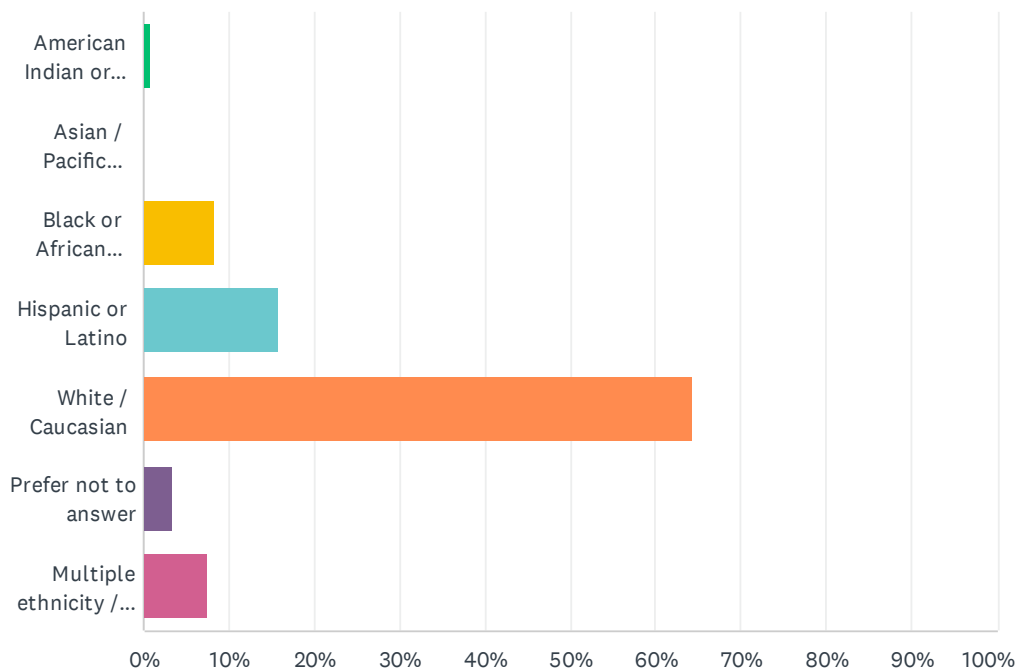
29	no	2/4/2022 8:02 AM
30	The people are great. The morning front desk crew is very welcoming	2/2/2022 5:55 PM
31	I really appreciate our tax dollars at work in our Rec Center. You improve the quality of life for so many people at every age level. You meet the needs of so many and it feels like family when I go. What an amazing way to communicate with our community. Thanks!	2/2/2022 11:12 AM
32	Lauren has been an excellent instructor, and I look forward to training with her again.	2/2/2022 7:54 AM
33	No	2/1/2022 10:03 PM
34	No	2/1/2022 8:13 PM
35	No	2/1/2022 6:11 AM
36	Not right now	1/31/2022 10:02 PM
37	Nope	1/31/2022 9:06 PM
38	I appreciate the staff and maintenance of the facilities	1/31/2022 6:48 PM
39	I think this facility is great only my family included children and I would like to see child care implemented	1/31/2022 6:32 PM
40	No	1/31/2022 6:26 PM
41	No	1/31/2022 5:04 PM
42	No	1/31/2022 4:20 PM
43	We love ARC and are so happy to have it as an important resource to help us stay healthy and happy. I also appreciate your willingness to solicit feedback from users. Thanks for all you do!	1/31/2022 3:48 PM
44	No	1/31/2022 3:08 PM
45	Thank you to the city of Angleton for providing a very well maintained and classy place for the community to enjoy	1/31/2022 2:49 PM
46	No	1/31/2022 2:07 PM
47	No	1/31/2022 1:36 PM
48	no	1/31/2022 1:32 PM
49	Not at this time!	1/31/2022 1:07 PM
50	IDK. Cleanliness is soooo important, everyone that works there should be vigilant about keeping the facility clean. The custodians should be retrained and the facility should be willing to pay for excellent service and cleanliness.	1/31/2022 12:59 PM
51	We are blessed to have the Angleton Rec Center. I am thankful for the facility and the great people that work there.	1/31/2022 12:53 PM
52	No	1/31/2022 12:46 PM
53	Keep up the great work...	1/31/2022 12:46 PM
54	Not likely	1/31/2022 12:42 PM
55	I like the yoga classes Susie and Daniel. I really enjoy the Zumba classes too	1/31/2022 12:41 PM
56	no	1/31/2022 12:23 PM
57	No	1/31/2022 12:09 PM
58	none	1/31/2022 11:43 AM
59	no	1/31/2022 11:37 AM
60	Please hire new Yoga instructor!	1/31/2022 11:32 AM
61	No	1/31/2022 11:25 AM
62	No	1/31/2022 11:25 AM

Angleton Recreation Center - Facility & Member Feedback Survey

63	Longer hours of operation.	1/31/2022 11:18 AM
64	no	1/31/2022 11:18 AM
65	No	1/31/2022 10:57 AM
66	Great location	1/31/2022 10:52 AM
67	Keep up good work. The place is always so clean	1/31/2022 10:49 AM
68	no	1/31/2022 10:49 AM
69	Thank you for letting g me do this survey	1/31/2022 10:49 AM
70	No	1/31/2022 10:46 AM
71	No	1/31/2022 10:45 AM
72	Not at this time, Thank you	1/31/2022 10:44 AM
73	no	1/31/2022 10:44 AM
74	I would love to have him start back but until someone calls him and personally encourages him it won't happen. This is sad because of the health benefits that he received and the enjoyment he got from the experience. He normally only goes to the doctor and I take him to visit his Mom and Dad. So by the way that complaint was handled (not investigated) they took away something precious.	1/31/2022 10:42 AM
75	No	1/31/2022 10:39 AM
76	None	1/31/2022 10:24 AM
77	nope	1/31/2022 10:21 AM
78	Lifeguards should not be communicating or reading on their smart watches	1/31/2022 10:20 AM
79	No	1/31/2022 10:19 AM
80	There use to be problems with the temperature control in the exercise rooms but I haven't noticed a problem in the last year or so. Great job!	1/31/2022 10:19 AM
81	Would LOVE LOVE LOVE some racquetball courts!!	1/31/2022 10:15 AM
82	No	1/31/2022 10:08 AM
83	Nope	1/31/2022 10:07 AM
84	No	1/31/2022 10:04 AM
85	No	1/31/2022 10:02 AM
86	no	1/31/2022 10:02 AM
87	no	1/31/2022 10:00 AM
88	No	1/31/2022 9:59 AM
89	Nope	1/31/2022 9:53 AM
90	NA	1/31/2022 7:37 AM

Q15 Which race/ethnicity best describes you? (Please choose only one.)

Answered: 121 Skipped: 1



ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	0.83%	1
Asian / Pacific Islander	0.00%	0
Black or African American	8.26%	10
Hispanic or Latino	15.70%	19
White / Caucasian	64.46%	78
Prefer not to answer	3.31%	4
Multiple ethnicity / Other (please specify)	7.44%	9
TOTAL		121

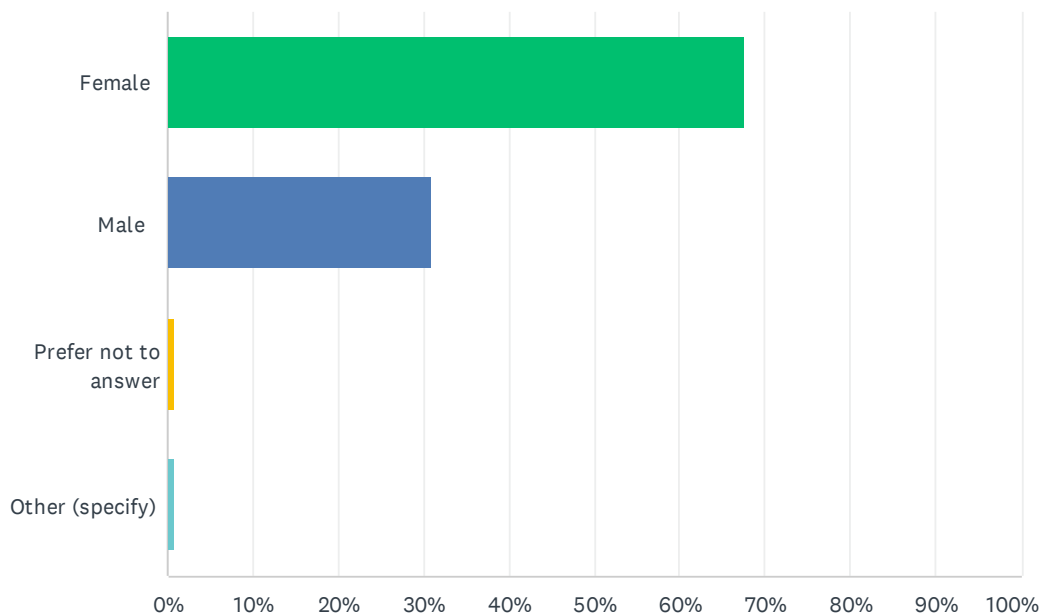
#	MULTIPLE ETHNICITY / OTHER (PLEASE SPECIFY)	DATE
1	None of your business	2/9/2022 2:14 AM
2	Angleton	2/8/2022 1:14 PM
3	angleton	2/7/2022 3:14 PM
4	Biracial. Black and white	2/7/2022 9:44 AM
5	Angleton	1/31/2022 3:48 PM
6	Angleton	1/31/2022 2:07 PM
7	Lake Jackson	1/31/2022 1:38 PM

Angleton Recreation Center - Facility & Member Feedback Survey

8	Angleton	1/31/2022 10:57 AM
9	West Columbia	1/31/2022 10:20 AM

Q16 What is your gender?

Answered: 120 Skipped: 2

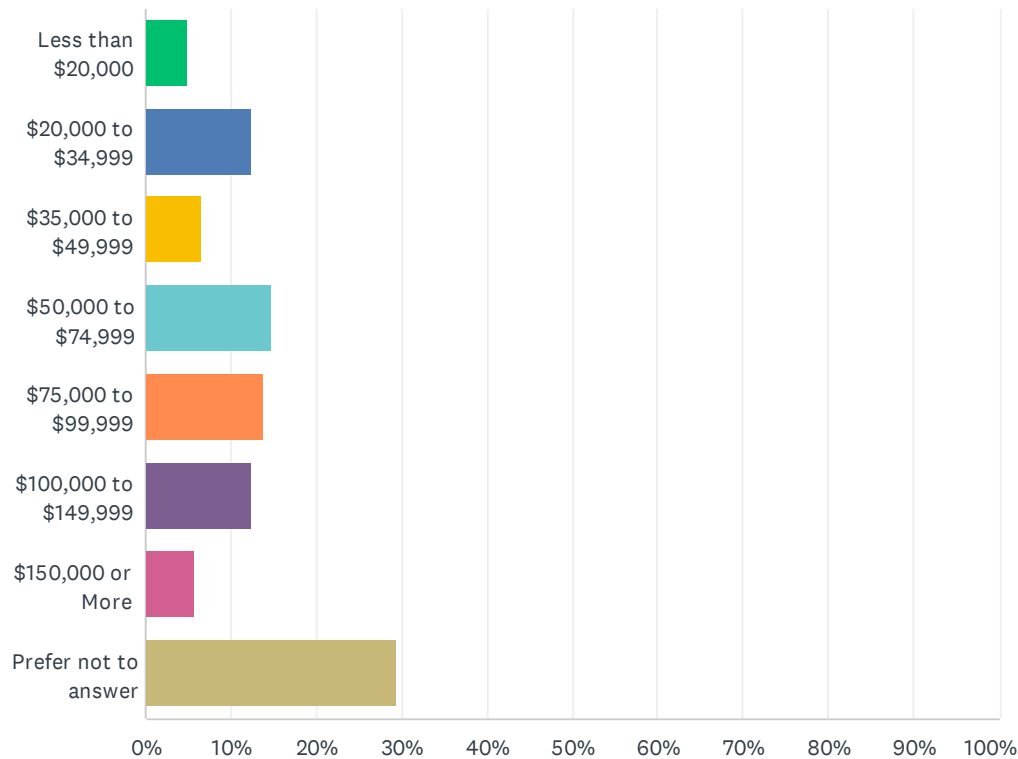


ANSWER CHOICES		RESPONSES	
Female		67.50%	81
Male		30.83%	37
Prefer not to answer		0.83%	1
Other (specify)		0.83%	1
TOTAL			120

#	OTHER (SPECIFY)	DATE
1	None of your business	2/9/2022 2:14 AM

Q17 What is your total household income?

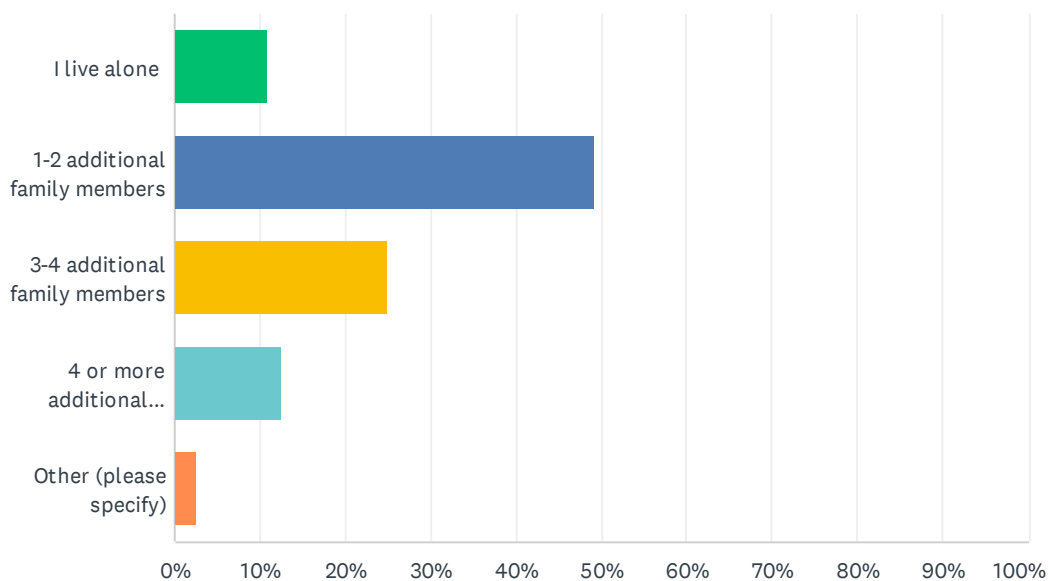
Answered: 122 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than \$20,000	4.92%	6
\$20,000 to \$34,999	12.30%	15
\$35,000 to \$49,999	6.56%	8
\$50,000 to \$74,999	14.75%	18
\$75,000 to \$99,999	13.93%	17
\$100,000 to \$149,999	12.30%	15
\$150,000 or More	5.74%	7
Prefer not to answer	29.51%	36
TOTAL		122

Q18 How many additional family members live as part of your household?

Answered: 120 Skipped: 2

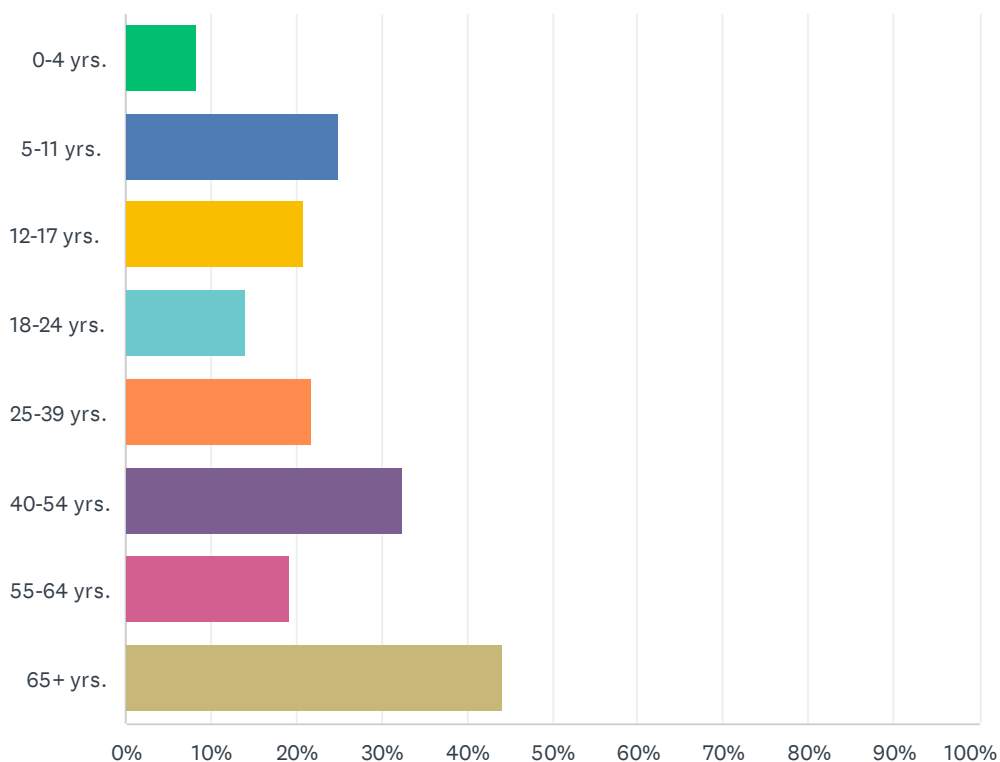


ANSWER CHOICES		RESPONSES	
I live alone		10.83%	13
1-2 additional family members		49.17%	59
3-4 additional family members		25.00%	30
4 or more additional family members		12.50%	15
Other (please specify)		2.50%	3
TOTAL			120

#	OTHER (PLEASE SPECIFY)	DATE
1	my wife	2/10/2022 10:45 PM
2	None of your business	2/9/2022 2:14 AM
3	grandchildren	1/31/2022 6:32 PM

Q19 Select the age ranges that of those living in your household.

Answered: 120 Skipped: 2



ANSWER CHOICES	RESPONSES	
0-4 yrs.	8.33%	10
5-11 yrs.	25.00%	30
12-17 yrs.	20.83%	25
18-24 yrs.	14.17%	17
25-39 yrs.	21.67%	26
40-54 yrs.	32.50%	39
55-64 yrs.	19.17%	23
65+ yrs.	44.17%	53
Total Respondents: 120		

ARC Membership Retention - Revenue Increase Modeling

Rate of Retention	# of Trans	50%	# of Trans	40%	# of Trans	30%	# of Trans	Current	
12/1/2022	405	\$14,231.70	357	\$12,530.92	308	\$10,830.15	163	\$5,727.82	
11/1/2022	375	\$13,168.72	332	\$11,680.54	290	\$10,192.36	163	\$5,727.82	
10/1/2022	345	\$12,105.73	308	\$10,830.15	272	\$9,554.57	163	\$5,727.82	
9/1/2022	314	\$11,042.75	284	\$9,979.76	254	\$8,916.78	163	\$5,727.82	
8/1/2022	284	\$9,979.76	260	\$9,129.37	236	\$8,278.98	163	\$5,727.82	
7/1/2022	254	\$8,916.78	236	\$8,278.98	217	\$7,641.19	163	\$5,727.82	
6/1/2022	224	\$7,853.79	211	\$7,428.60	199	\$7,003.40	163	\$5,727.82	
5/1/2022	193	\$6,790.81	187	\$6,578.21	181	\$6,365.61	163	\$5,727.82	
4/1/2022	163	5,727.82	163	5,727.82	163	5,727.82	163	5,727.82	
3/1/2022	163	5,727.82	163	5,727.82	163	5,727.82	163	5,727.82	
2/1/2022	163	5,727.82	163	5,727.82	163	5,727.82	163	5,727.82	
1/1/2022	228	7,536.00	228	7,536.00	228	7,536.00	228	7,536.00	
AVG Transactions/Potential Rev.	259	\$108,809	241	\$101,156	223	\$93,502	168	\$70,542	2022 Projection
Total Potential Revenue Increase		\$38,267		\$30,614		\$22,960		\$69,274.75	2021 Actual

ARC - Monthly Membership Leakage

# of 2021 Transactions	# of Potential Transactions	% of Possible Pay	Revenue Earned	Potential Revenue	Potential Rev Loss.	% of Potential Revenue
540	689	87.68%	\$18,246.00	\$23,468.00	(\$5,222.00)	77.75%

Membership Options	Payment Options	Price	% of Memberships	% of Total Category
Individual	Monthly	\$32.00	4.30%	8.18%
	Quarterly	\$85.00	0.76%	
	Semi-Annual	\$165.00	1.01%	
	Annual	\$305.00	2.11%	
Family	Monthly	\$44.00	16.85%	31.09%
	Quarterly	\$120.00	3.54%	
	Semi-Annual	\$225.00	3.29%	
	Annual	\$425.00	7.41%	
Additional Person *Sold as Add-On Option *Average about 15 transactions per month	Monthly	\$8.00	0.00%	0.00%
	Quarterly	\$20.00	0.00%	
	Semi-Annual	\$40.00	0.00%	
	Annual	\$75.00	0.00%	
Senior Individual	Monthly	\$25.00	3.88%	10.28%
	Quarterly	\$65.00	2.19%	
	Semi-Annual	\$125.00	0.84%	
	Annual	\$240.00	3.37%	
Senior Family	Monthly	\$35.00	1.01%	8.41%
	Quarterly	\$95.00	1.68%	
	Semi-Annual	\$180.00	0.67%	
	Annual	\$335.00	5.05%	
Youth	Monthly	\$25.00	0.42%	0.42%
	Quarterly	\$65.00	0.00%	
	Semi-Annual	\$125.00	0.00%	
	Annual	\$240.00	0.00%	
Individual - Active Military & First Responder	Monthly	\$25.00	0.34%	0.59%
	Quarterly	\$65.00	0.00%	
	Semi-Annual	\$125.00	0.08%	
	Annual	\$240.00	0.17%	
Family - Active Military & First Responder	Monthly	\$35.00	0.42%	1.51%
	Quarterly	\$95.00	0.42%	
	Semi-Annual	\$180.00	0.00%	
	Annual	\$335.00	0.67%	
Silver Sneakers/Silver & Fit				16.18%
	Annual		16.18%	
Individual - COA Employee				0.08%
	Annual		0.08%	
Family - COA Employee				23.25%
	Annual		23.25%	

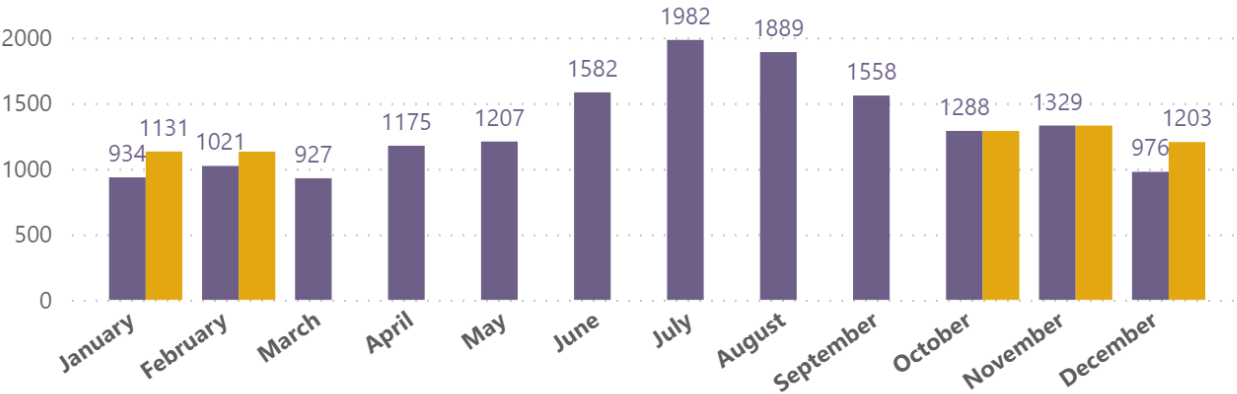


ARC Membership Performance Measures

Fiscal Year
2020-2021
2021-2022

Membership Totals by Month

Fiscal Year 2020-2021 2021-2022



Member Count (prior month)

1130

FY Transaction QTY.

725

Total Households

458

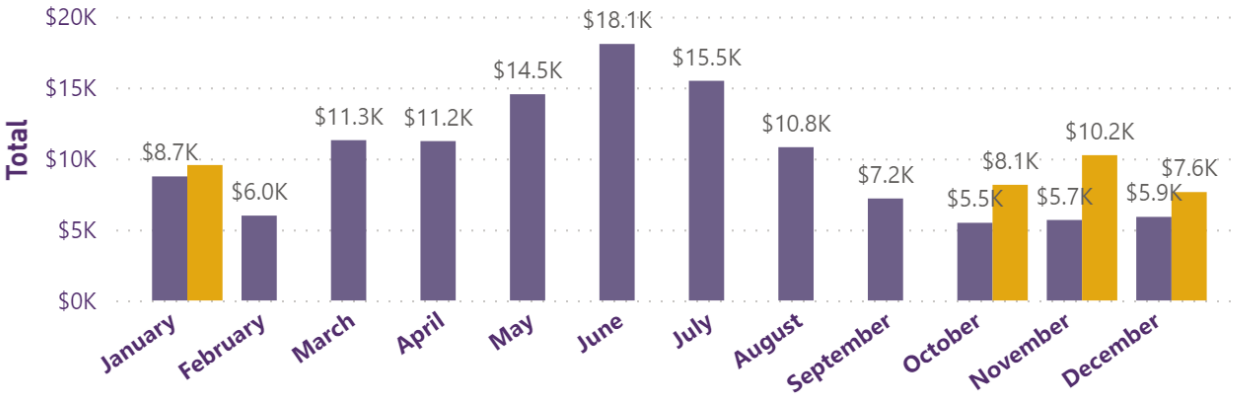
FY Total Membership Revenue

\$36.79K !

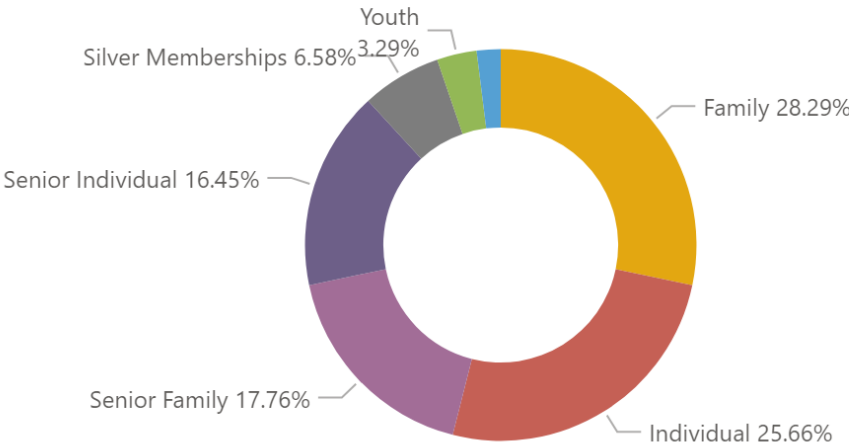
Goal: \$147.85K (-75.12%)

Total Revenue by Month

Fiscal Year 2020-2021 2021-2022



Distribution of Account Types

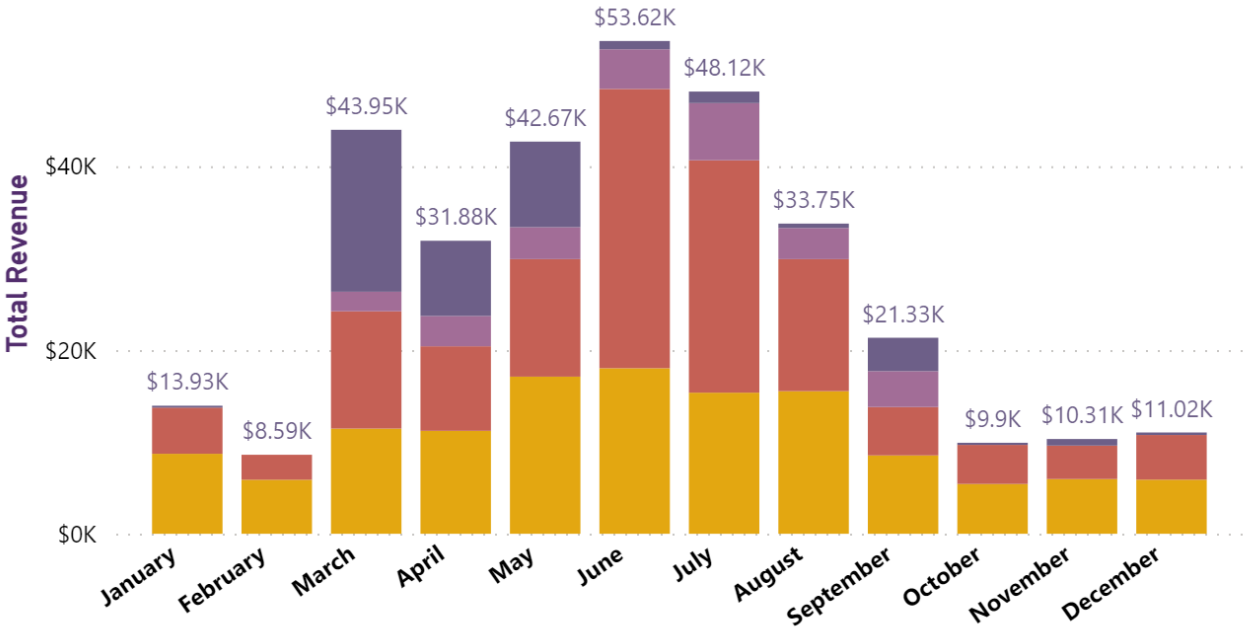


Recreation Revenue Performance

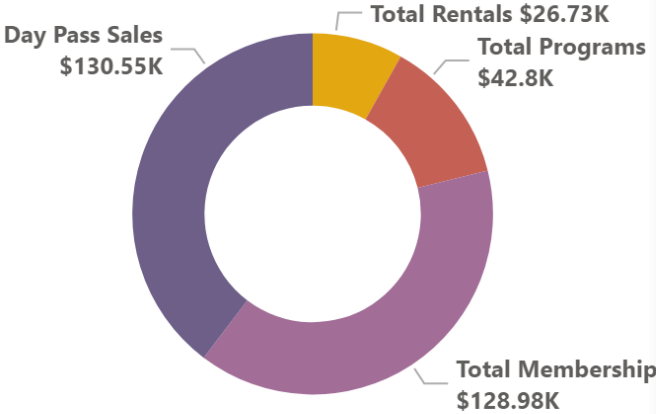
Fiscal Year
☐ 2020-2021
☐ 2021-2022

Total Recreation Revenue

● Total Membership ● Day Pass Sales ● Total Rentals ● Total Programs



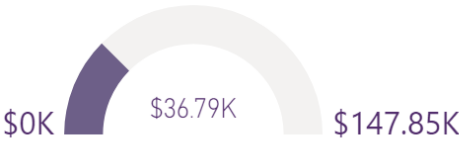
Sales Revenue Breakdown



Total Rec Revenue

\$72.91K!
 Goal: \$318.57K (-77.11%)

Total Membership Revenue



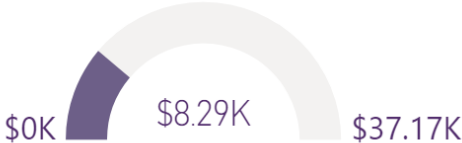
Total Program Revenue



Total Day Pass Revenue



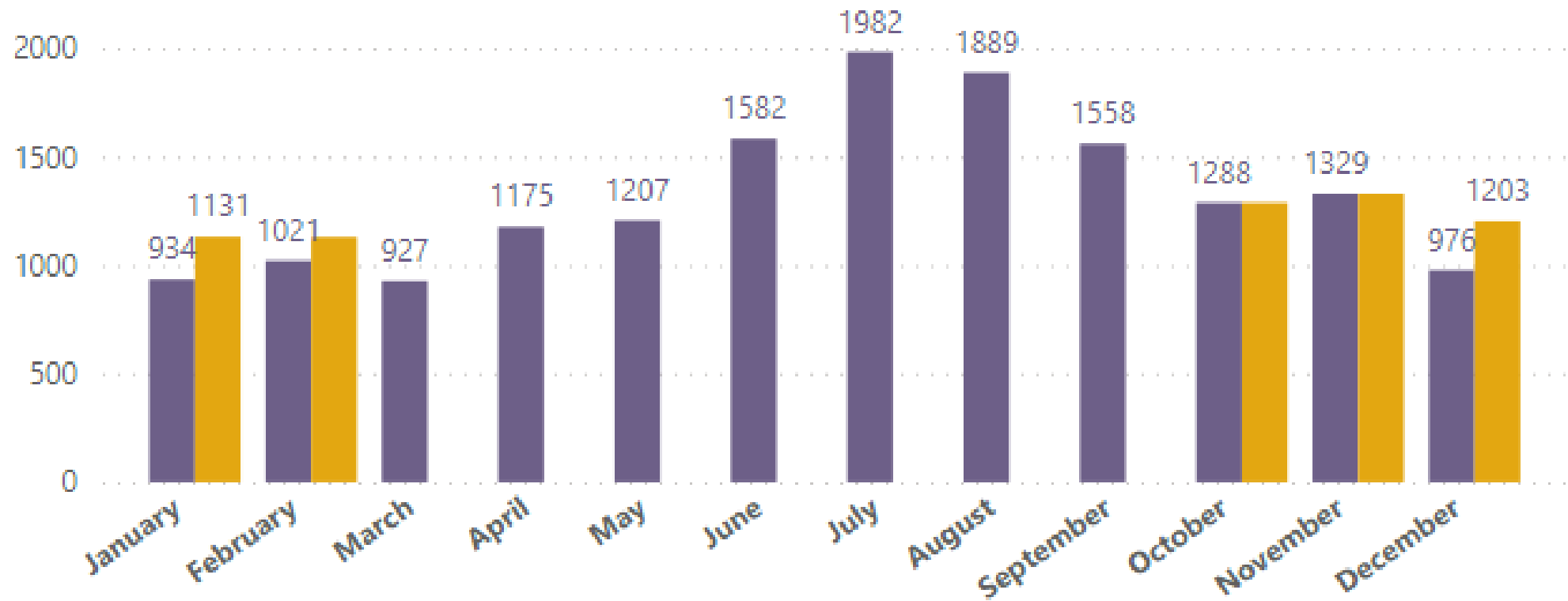
Total Rental Revenue



Fiscal Year	Date	Total Membership	Day Pass Sales	Total Programs	Total Rentals
2021-2022	October 2021	\$8,773	\$5,404	\$646	\$1,768
2021-2022	November 2021	\$9,606	\$4,999	\$932	\$3,420
2021-2022	December 2021	\$8,872.51	\$5,478	\$864	(\$310)
2021-2022	January 2022	\$9,539.75	\$5,381	\$4,120.75	\$3,415
Total		\$36,791.26	\$21,262	\$6,562.75	\$8,293

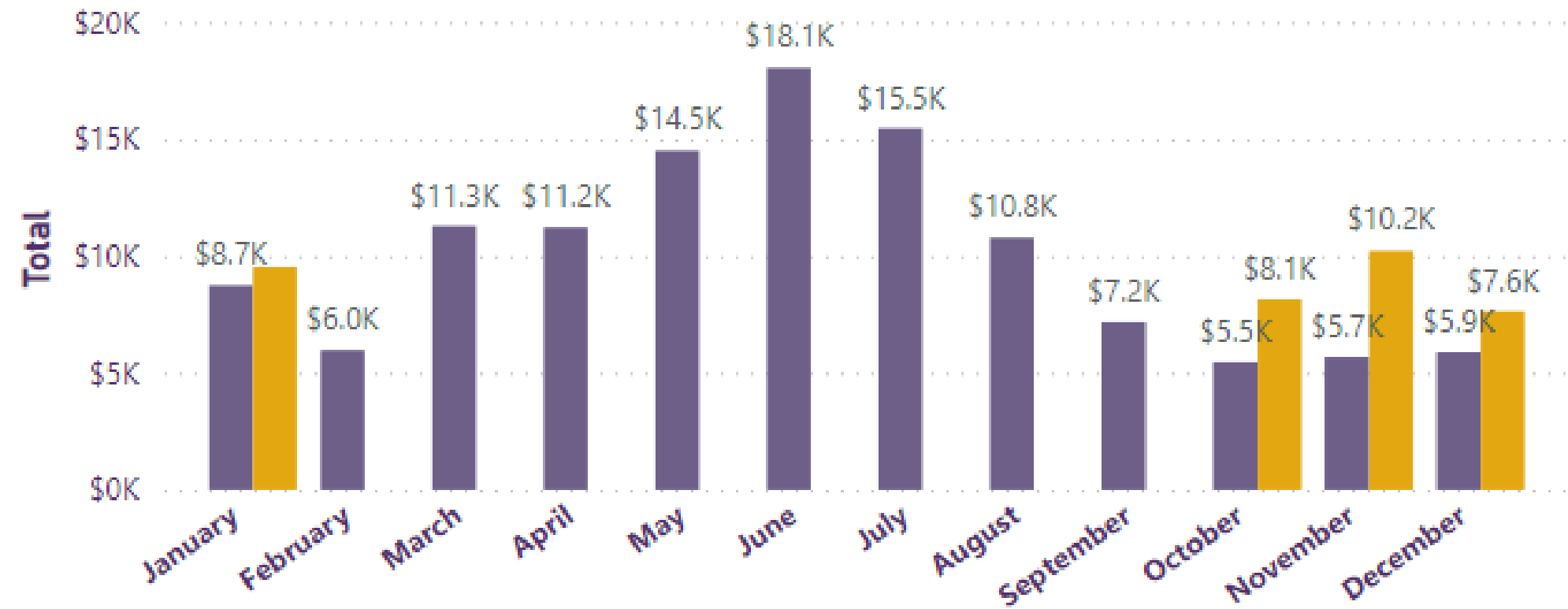
Membership Totals by Month

Fiscal Year ● 2020-2021 ● 2021-2022

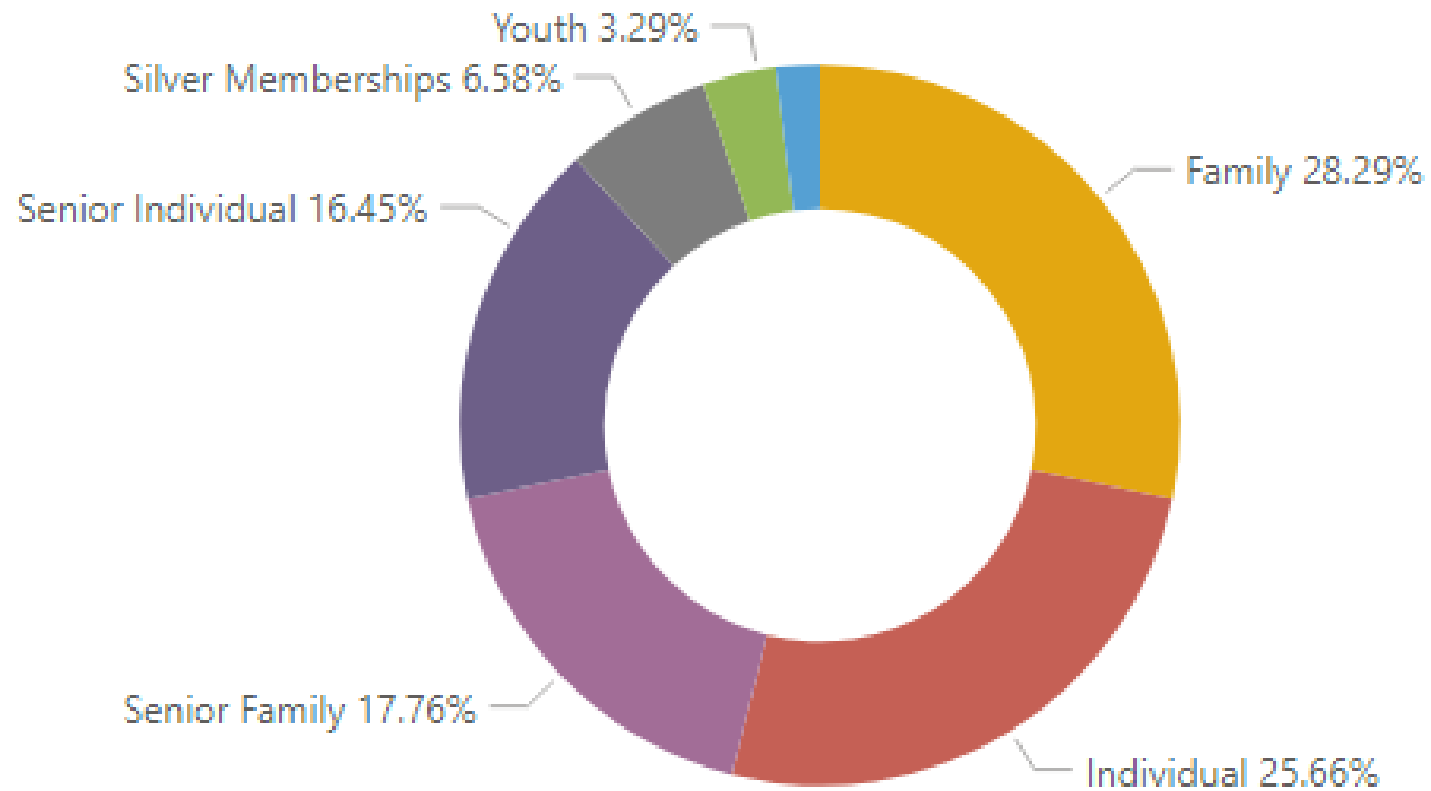


Total Revenue by Month

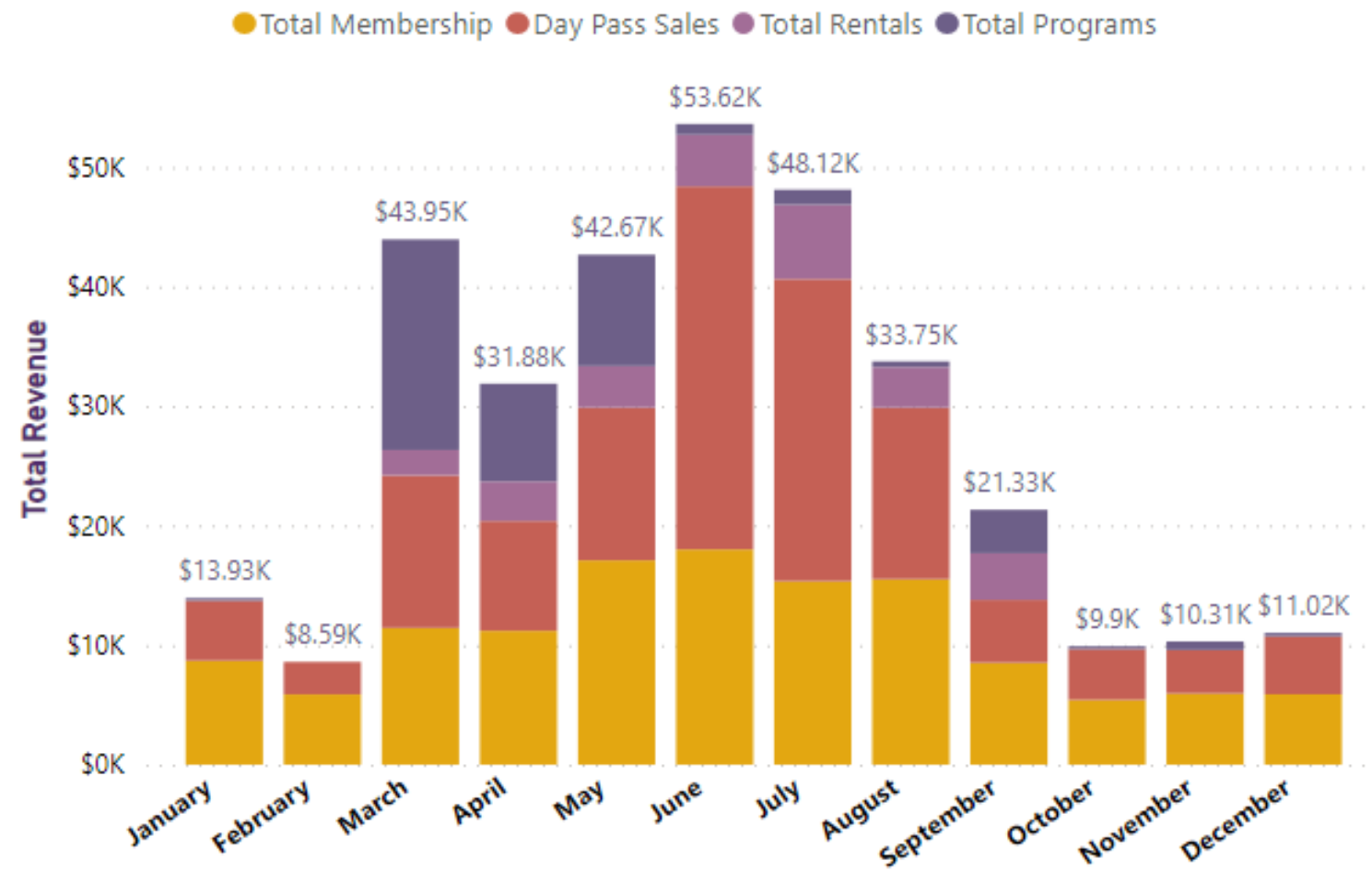
Fiscal Year ● 2020-2021 ● 2021-2022



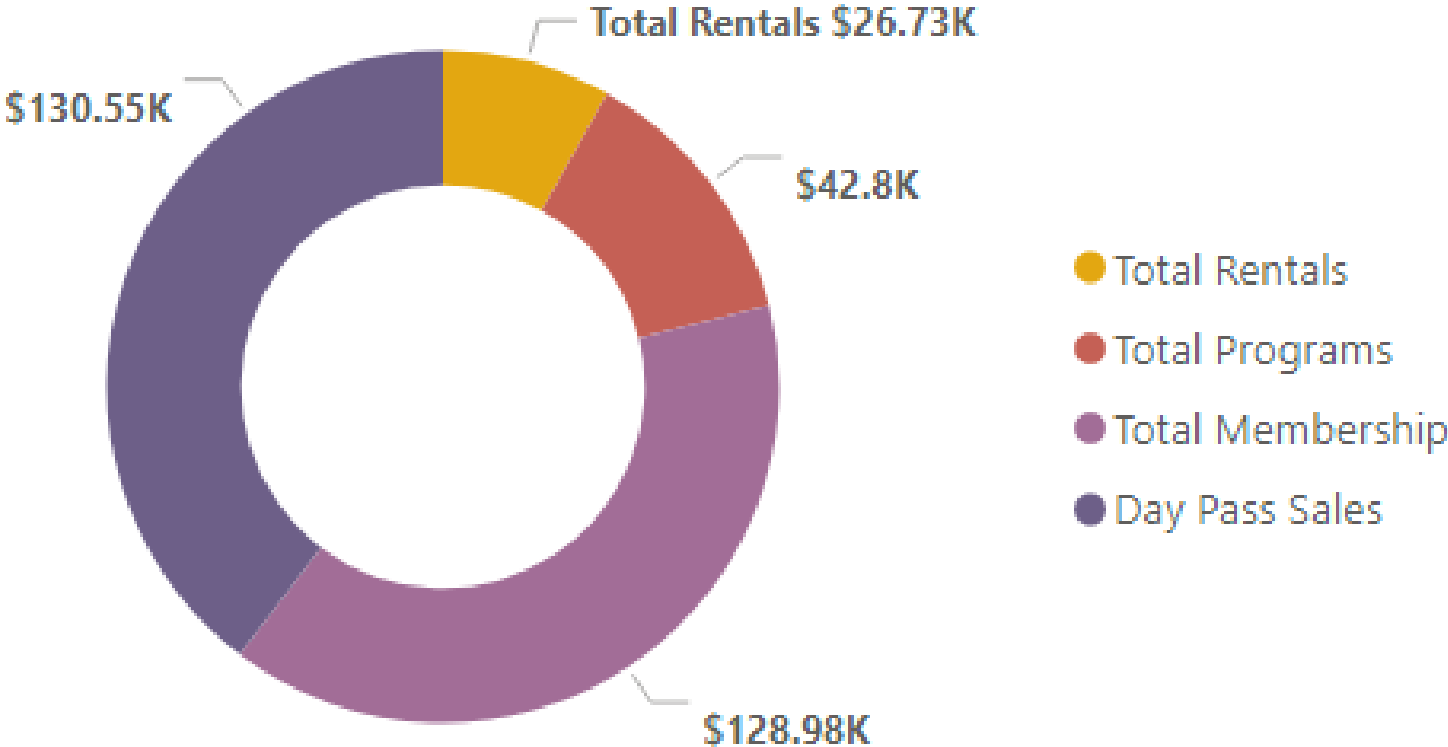
Distribution of Account Types



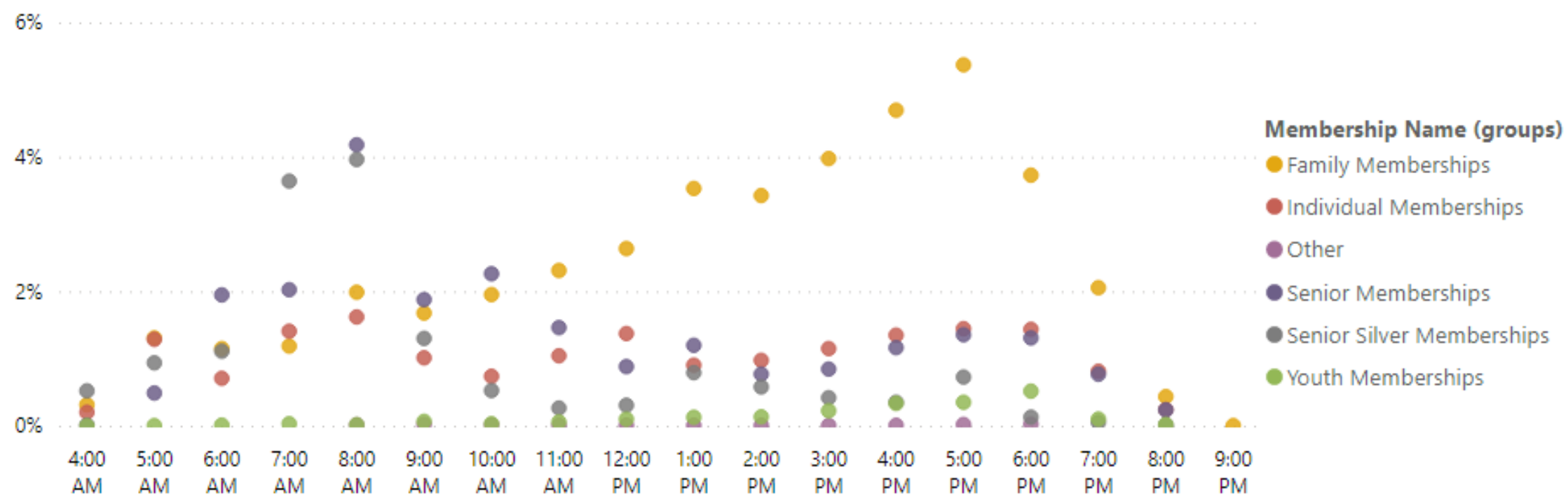
Total Recreation Revenue



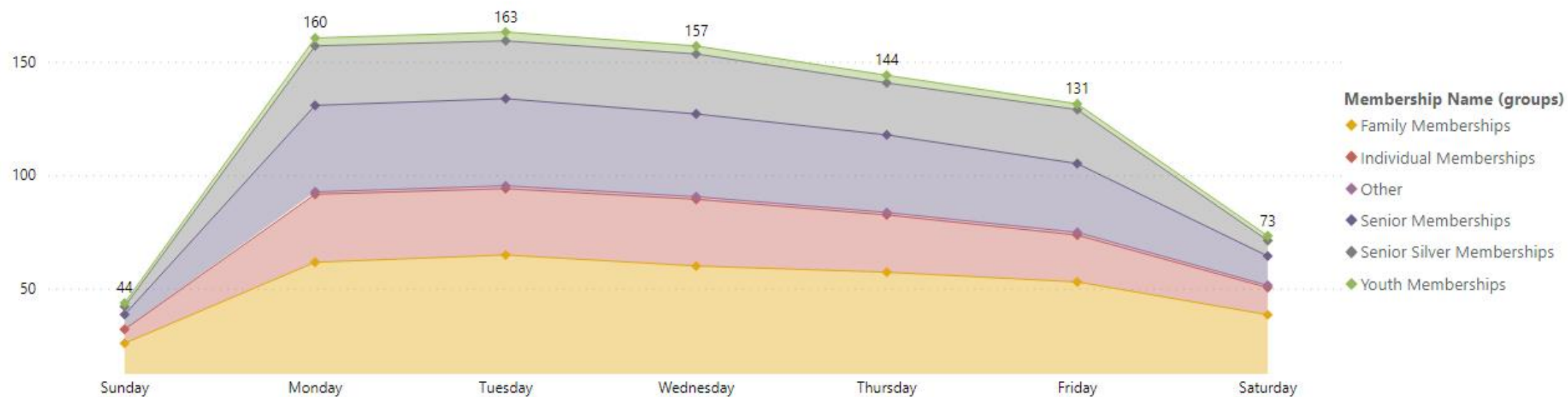
Sales Revenue Breakdown



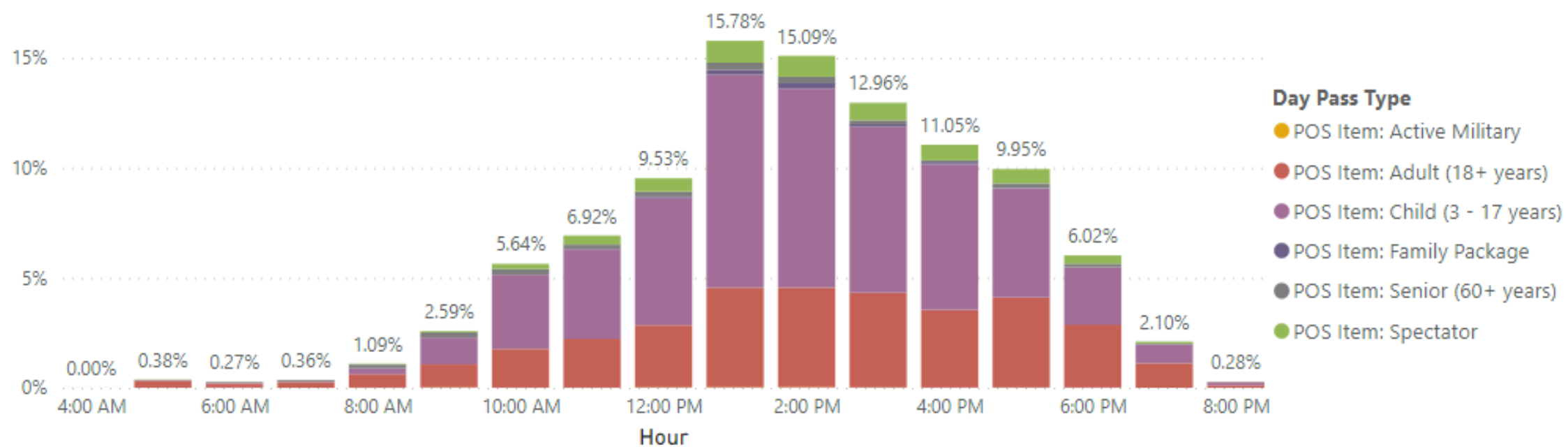
ARC Check-In Volume by Time/Day



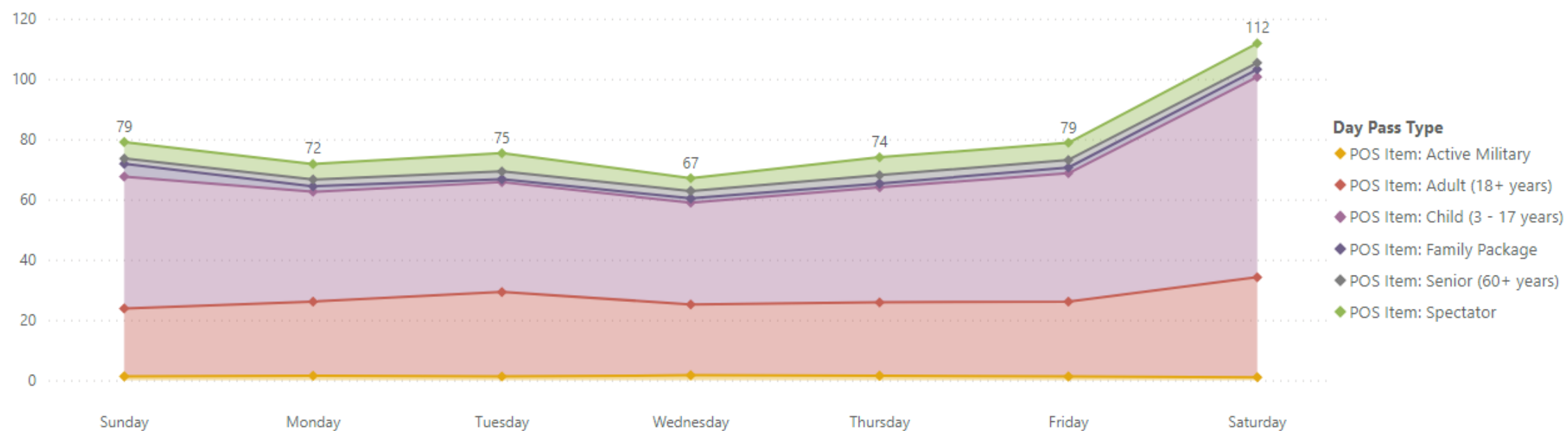
ARC Average Membership Check-Ins by Day of Week



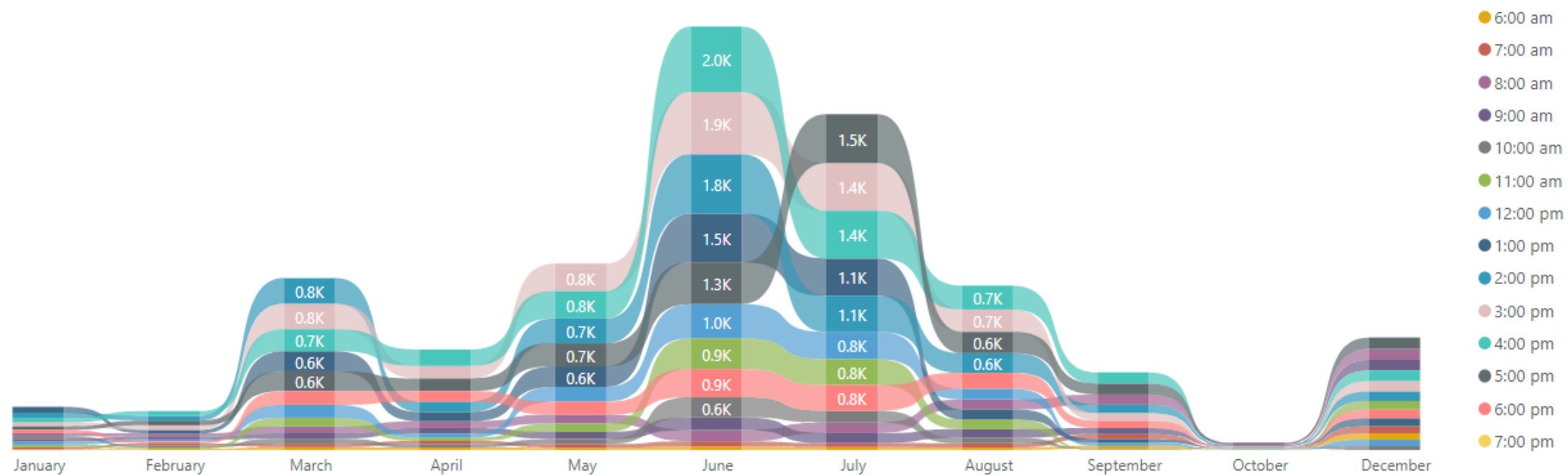
Day Pass Sales by Time of Day and Category



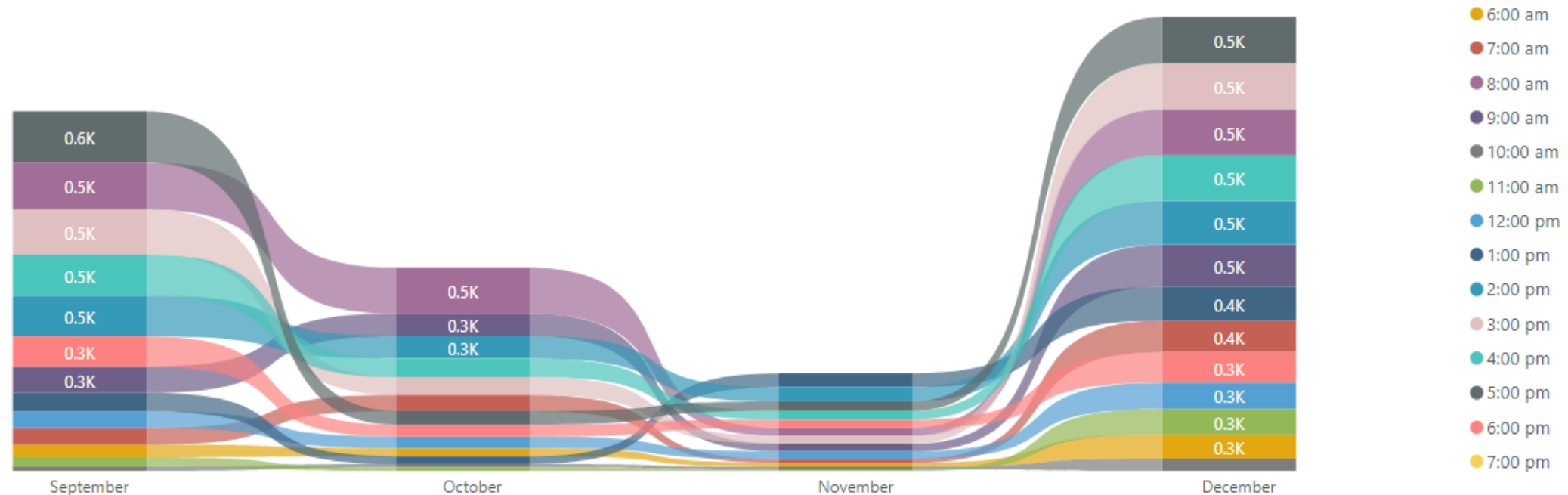
Average Total Day Pass Sales per Day of the Week



Natatorium Attendance Trend Over Time



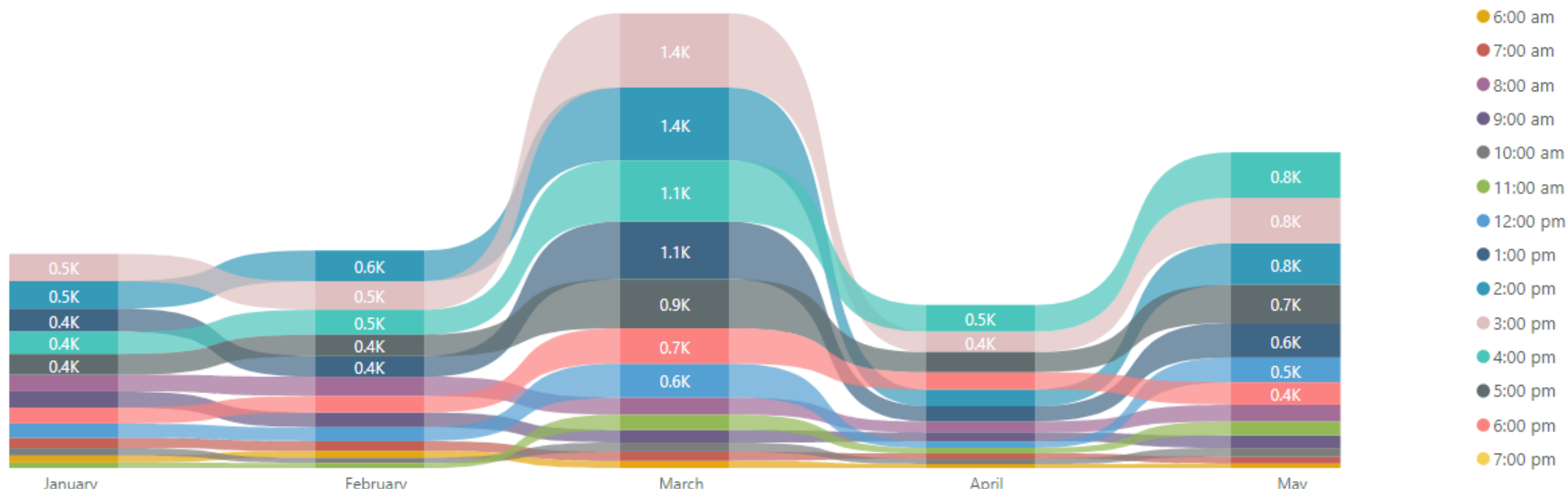
Natatorium Attendance Trend Over Time



Average Natatorium Attendance by Hour

Day of Week	6:00 am	7:00 am	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm	4:00 pm	5:00 pm	6:00 pm
Sunday	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.04	10.11	12.68	11.82	5.39	0.89
Monday	3.94	5.30	10.00	4.67	0.61	0.94	2.88	4.88	4.45	5.88	4.79	9.48	5.88
Tuesday	3.77	6.37	9.26	7.46	1.06	3.83	5.60	4.09	6.32	4.29	3.17	4.74	4.60
Wednesday	3.58	4.67	9.58	5.06	0.85	1.61	2.15	3.88	3.24	4.61	5.00	5.33	5.52
Thursday	3.48	4.12	15.20	7.96	0.68	0.72	3.88	2.88	6.36	3.12	4.20	6.12	4.56
Friday	3.04	4.12	7.92	4.32	1.40	1.92	1.84	2.92	3.84	3.36	6.84	5.76	3.12
Saturday	0.10	0.10	3.48	7.59	4.14	5.55	6.66	5.90	12.10	10.45	8.34	8.62	5.45
Total	2.63	3.66	7.93	5.33	1.24	2.14	3.36	4.00	6.56	6.33	6.17	6.50	4.38

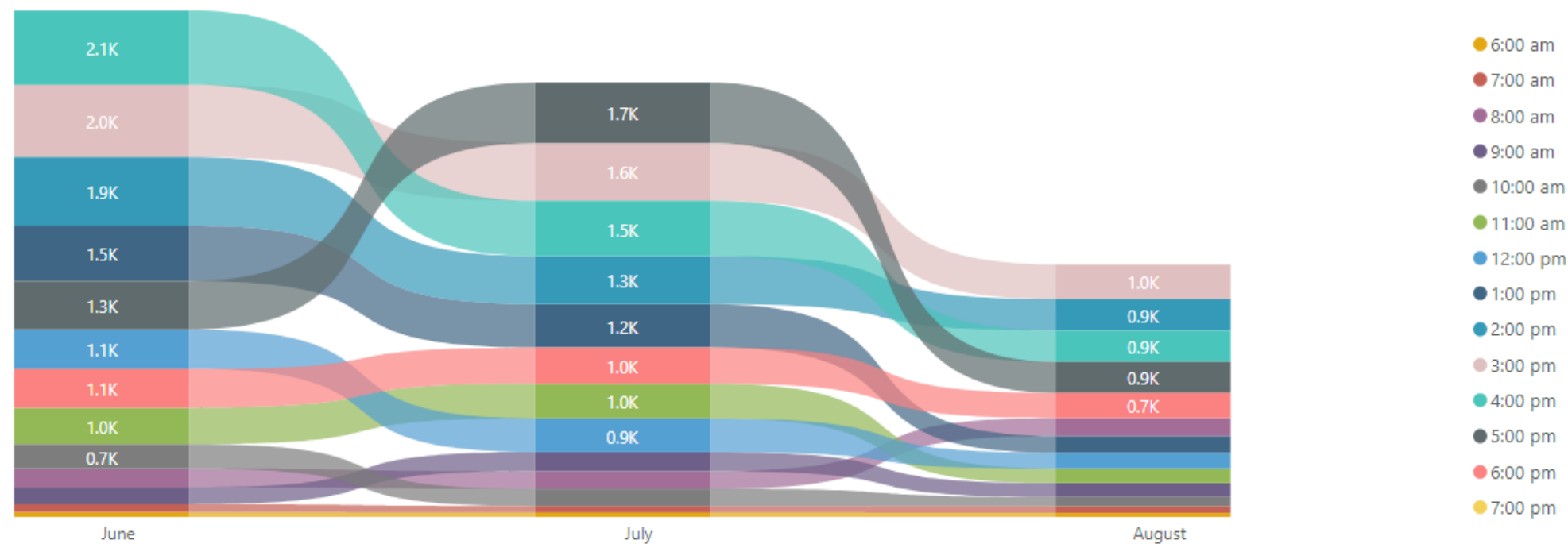
Natatorium Attendance Trend Over Time



Average Natatorium Attendance by Hour

Day of Week	6:00 am	7:00 am	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm	4:00 pm	5:00 pm	6:00 pm
Sunday	0.00	0.00	0.00	0.00	0.00	0.00	0.00	14.70	28.50	32.53	28.34	19.24	4.32
Monday	3.54	5.46	10.14	8.29	2.75	3.93	8.64	14.25	18.61	18.89	16.14	15.75	13.79
Tuesday	3.71	4.82	9.18	6.94	3.65	3.53	8.59	11.15	11.44	8.94	7.44	7.88	10.88
Wednesday	3.43	5.04	8.25	5.25	3.39	3.50	7.89	10.79	11.61	11.21	11.46	10.64	9.50
Thursday	3.36	4.79	8.42	7.15	2.27	2.91	8.00	11.18	10.82	9.00	8.58	8.03	9.55
Friday	3.41	4.59	10.03	6.00	2.97	4.97	7.75	9.00	11.56	11.31	11.72	9.50	6.31
Saturday	0.04	0.33	2.79	6.14	7.50	9.25	16.39	22.54	25.18	30.50	30.29	23.43	12.04
Total	2.56	3.64	7.06	5.70	3.17	3.95	8.10	13.19	16.54	17.07	15.82	13.16	9.46

Natatorium Attendance Trend Over Time



Average Natatorium Attendance by Hour

Day of Week	6:00 am	7:00 am	8:00 am	9:00 am	10:00 am	11:00 am	12:00 pm	1:00 pm	2:00 pm	3:00 pm	4:00 pm	5:00 pm	6:00 pm
Sunday	0.00	0.00	0.00	0.00	0.00	0.00	0.00	10.83	30.57	50.26	41.09	26.74	1.78
Monday	3.36	4.88	11.68	11.36	10.00	10.80	8.84	11.72	16.64	12.12	20.84	20.68	23.32
Tuesday	2.72	4.20	10.72	9.68	14.92	19.80	16.16	16.64	21.84	25.16	21.28	19.56	21.24
Wednesday	3.48	4.32	12.32	11.50	7.27	12.32	17.05	17.45	26.14	21.73	28.59	26.45	17.82
Thursday	2.70	4.26	12.52	9.22	13.22	26.26	22.87	25.78	25.74	22.83	16.09	19.04	17.39
Friday	3.04	5.72	12.12	8.72	7.56	15.36	18.16	22.52	21.48	27.52	27.64	21.16	17.16
Saturday	0.40	0.64	3.48	6.68	5.24	13.28	19.60	27.56	29.20	30.68	30.20	27.92	15.80
Total	2.23	3.45	8.98	8.19	8.38	14.02	14.70	18.97	24.40	27.06	26.45	23.02	16.49

Angleton Recreation Center
Facility Condition Assessment

				Average	Pts Possible
Facility Assessment Score	58.88	62.03	50.85	57.08	100.00

Scoring Rubric

Good Condition (Normal Wear for Age)	4 pts
OK Condition - Improved with minimal effort	3 pts
Cleaning or Moderate Repair Needed	2 pts
Safety Concern or Significant Repair	1 pt.
Should be removed from operation immediately	0 pts

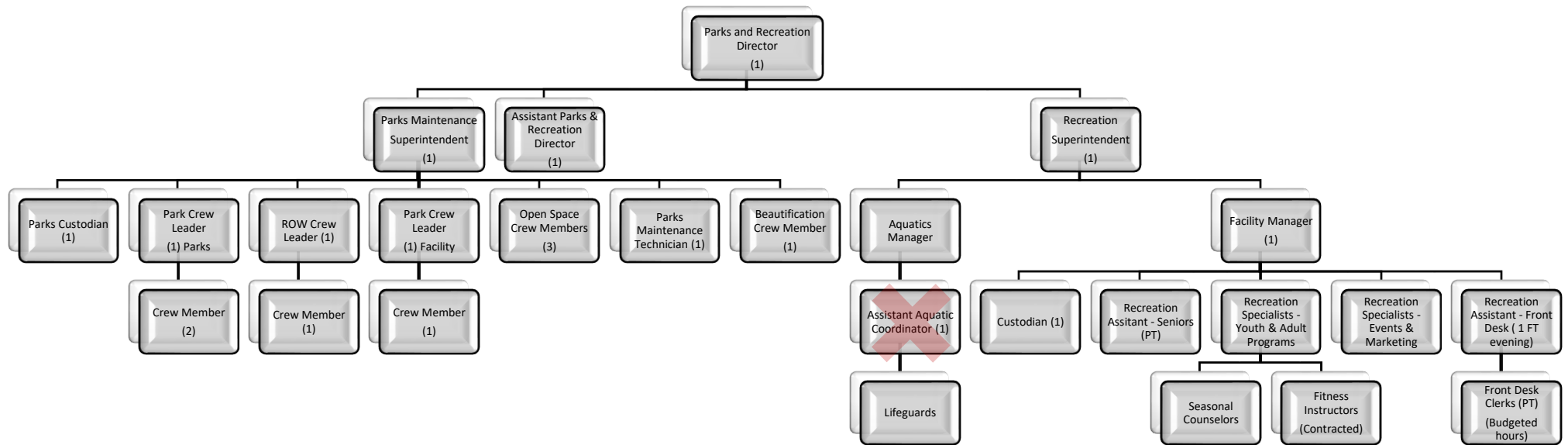
ARC Grounds & Exterior	Score	Score	Score	AVG Score	Pts Possible
Parking Lot Striping	4	3	4	3.67	4
Cleanliness of Concrete Surfaces	3	2	3	2.67	4
Parking Lot Lighting	2	4	4	3.33	4
Other Exterior Lighting	2	2	3	2.33	4
Grounds - Cleanliness & Curb Appeal	1	3	2	2.00	4
Grounds - Landscaping	3	2	2	2.33	4
Grounds - Trees	3	3	2	2.67	4
Ramps & Sidewalks	2	3	2	2.33	4
Curbs	4	3	3	3.33	4
Courtyard Area	2	3	3	2.67	4
Pool Patio Area	3	1	1	1.67	4
Exterior Walls	2	2	1	1.67	4
Exterior Doors	2	3	3	2.67	4
Exterior Windows	2	4	2	2.67	4
Exterior Signage	3	2	2	2.33	4
Other	NA	NA	NA		NA
Totals	38	40	37	38.33333333	60
% of Possible Score	63.33%	66.67%	61.67%	63.89%	100.00%
Weight Adjusted Score	6.33	6.67	6.17	6.39	10
Score Weight our of 100	10	10	10	10	100
ARC Lobby and Hallways	Score	Score	Score	AVG Score	Pts Possible
Lighting	2	2	2	2.00	4
General Cleanliness	3	3	3	3.00	4
Walls	3	2	3	2.67	4
Doors	3	2	2	2.33	4
Ceiling	2	3	1	2.00	4

Signage	2	2	3	2.33	4
Welcome Center Area	3	3	3	3.00	4
Windows	3	4	2	3.00	4
Paint	3	2	NA	2.50	4
Floors	3	3	2	2.67	4
Other	NA	NA	NA		NA
Totals	27	26	21	25.5	40
% of Possible Score	67.50%	65.00%	52.50%	63.75%	100.00%
Weight Adjusted Score	6.75	6.5	5.25	6.375	10
Score Weight our of 100	10	10	10	10	100
ARC Natatorium	Score	Score	Score	AVG Score	Pts Possible
Lighting	3	2	2	2.33	4
General Cleanliness	2	3	2	2.33	4
Walls & Paint	2	2	1	1.67	4
Doors	2	4	3	3.00	4
Ceiling	3	3	2	2.67	4
Signage	2	4	1	2.33	4
Windows	2	3	3	2.67	4
Flooring / Pool Deck Condition	2	2	1	1.67	4
Pool Amenities	2	2	1	1.67	4
Deck Area	1	3	1	1.67	4
Chemical Room	1	3	2	2.00	4
Other	NA	NA	1		NA
Totals	22	31	20	24	44
% of Possible Score	50.00%	70.45%	45.45%	54.55%	100.00%
Weight Adjusted Score	10.00	14.09	9.09	10.91	20
Score Weight our of 100	20	20	20	20	100
ARC Weight Room	Score	Score	Score	AVG Score	Pts Possible
Lighting	3	3	3	3.00	4

General Cleanliness	3	4	2	3.00	4
Walls & Paint	2	2	1	1.67	4
Doors	3	3	2	2.67	4
Ceiling	3	2	3	2.67	4
Signage	2	1	1	1.33	4
Windows	3	3	3	3.00	4
Flooring	3	2	3	2.67	4
Cadio Equipment	3	3	3	3.00	4
Strength Equipment	2	3	2	2.33	4
Sound System & TVs	3	1	1	1.67	4
Other	NA	NA	NA		NA
Totals	30	27	24	27	44
% of Possible Score	68.18%	61.36%	54.55%	61.36%	100.00%
Weight Adjusted Score	10.23	9.20	8.18	9.20	15
Score Weight our of 100	15	15	15	15	100
ARC Gymnasium	Score	Score	Score	AVG Score	Pts Possible
Lighting	2	2	1	1.67	4
General Cleanliness	3	2	2	2.33	4
Walls & Paint	2	1	2	1.67	4
Doors	3	3	3	3.00	4
Ceiling	1	1	1	1.00	4
Signage	2	1	1	1.33	4
Windows	3	4	3	3.33	4
Flooring	1	1	1	1.00	4
Court Divider	3	3	2	2.67	4
Basketball Goals	1	3	4	2.67	4
Other Amenities	2	1.5	1	1.50	4
Other	NA				NA
Totals	23	22.5	21	22.16666667	44

% of Possible Score	52.27%	51.14%	47.73%	50.38%	100.00%
Weight Adjusted Score	7.84	7.67	7.16	7.56	15
Score Weight our of 100	15	15	15	15	100
ARC MP 1 & 2	Score	Score	Score	AVG Score	Pts Possible
Lighting	3	3	2	2.67	4
General Cleanliness	3	2	3	2.67	4
Walls & Paint	2	3	2	2.33	4
Doors	2	2	2	2.00	4
Ceiling	2	3	2	2.33	4
Signage	3	3	2	2.67	4
Windows	2	4	2	2.67	4
Flooring	3	1	2	2.00	4
Room Divider	1	1	1	1.00	4
Kitchen Area	3	4	2	3.00	4
Other Amenities	2	1.5	1	1.50	4
Other	NA	NA	NA		NA
Totals	26	27.5	21	24.83333333	44
% of Possible Score	59.09%	62.50%	47.73%	56.44%	100.00%
Weight Adjusted Score	8.86	9.38	7.16	8.47	15
Score Weight our of 100	15	15	15	15	100
ARC Restrooms & Locker Rooms	Score	Score	Score	AVG Score	Pts Possible
Lighting	3	4	3	3.33	4
General Cleanliness	2	3	3	2.67	4
Walls & Paint	2	2	2	2.00	4
Doors	3	2	2	2.33	4
Ceiling	2	2	2	2.00	4
Signage	2	3	2	2.33	4
Water fixtures	2	2	2	2.00	4
Flooring	3	3	1	2.33	4
Stalls & Dividers	2	2	3	2.33	4
Counters and Cabinets	2	1	2	1.67	4
Lockers	3	1	1	1.67	4
Other	NA	NA	NA		NA
Totals	26	25	23	24	44
% of Possible Score	59.09%	56.82%	52.27%	54.55%	100.00%
Weight Adjusted Score	8.86	8.52	7.84	8.18	15.00
Score Weight out of 100	15	15	15	15	100
Total Facility Assessment Score	58.88	62.03	50.85	57.08	100.00

CURRENT ORGANIZATIONAL CHART

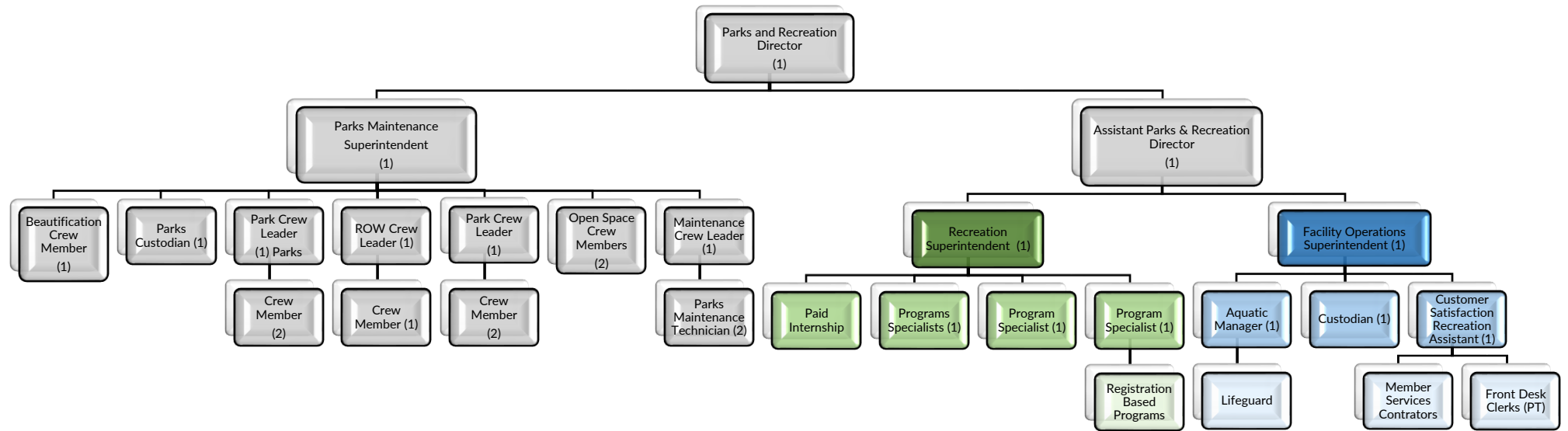


ANNUAL OPERATING BUDGET | \$1,281,370
ANNUAL REVENUE | \$355,833

RECREATION DIVISION DEFICIENCIES & OPPORTUNITIES

- The City of Angleton is growing and our ability to address needs should grow
- Operation deficiencies revolved around membership offerings and maintenance, facility maintenance, program offerings, and customer satisfaction have been identified
- Separation of duties will aid in increasing operational capacity and elevate standards
- Increasing the number of elevated positions will help to professionalize, recruit, and retain knowledgeable staff

REVISED ORGANIZATIONAL CHART



EST. ANNUAL OPERATING BUDGET | \$370,000

EST. ANNUAL REVENUE | \$22,000+*

*Based on cost recovery model

*Does not include proposed contract programs

EST. ANNUAL OPERATING BUDGET | \$840,000

EST. ANNUAL REVENUE | \$331,000

REVISED PERSONNEL CHANGES

- Separate Recreation and Angleton Recreation Center operations into two divisions
- Elevate the hourly Facility Manager position to a salaried Facility Operations Superintendent
- Eliminate the Assistant Aquatic Coordinator position and associated city benefits
- Move Aquatics, Custodial, and FT & PT Customer Satisfaction Recreation Assistants under direct supervision of the Facility Operations Superintendent
- Change PT Permanent Recreation Assistant to FT Recreation Specialist for Senior Programs
- Marketing and events to be managed by the Recreation Superintendent
- Move Recreation Specialists & paid internship positions under direct supervision of the Recreation Superintendent
- Change PT Permanent Recreation Assistant to FT Recreation Specialist for Senior Programs
- Recreational Specialists – Seniors, Environmental & Outdoor, and Athletics & Registration based programs