



connect2
concepts

ONLINE TOUR & INFORMATION SESSION



About Us

Our Company



Connect2Concepts is a women-owned technology company focused on providing eco-friendly mobile software solutions to the recreation, sports, fitness, leisure, spa, higher education, hospitality and entertainment markets.

Life is about creating connections that make a difference.

That is the heart of **Connect2Concepts**.

Our Story



We are operators with years of industry experience, and we are dedicated to creating solutions that are efficient, effective and eco-friendly. We believe that the best software compliments the human experience and creates more meaningful connections.

Connect2 Community



Connect2 is about more than software and technology. We welcome each new client as a member of our community. Together we believe that we can create innovative solutions to the most common challenges in our industry.

Our Product

Connect2

Connect2 is a secure cloud-based software solution hosted with Microsoft Azure with 12 fully integrated modules that are each designed to meet the needs of our industry. We focus on streamlining the “back of the house” operations.

One Centralized Solution for Collecting, Communicating, Managing and Reporting

Overall Benefits

- ➔ Streamline and centralize operations
- ➔ Improve staff training and quality standards
- ➔ Increase risk management
- ➔ Spend less time behind your desk
- ➔ Reduce paper consumption
- ➔ Simplify staff task lists
- ➔ Increase accountability and performance
- ➔ Reduce your IT infrastructure costs

The Connect2 Community

Connect2 Community

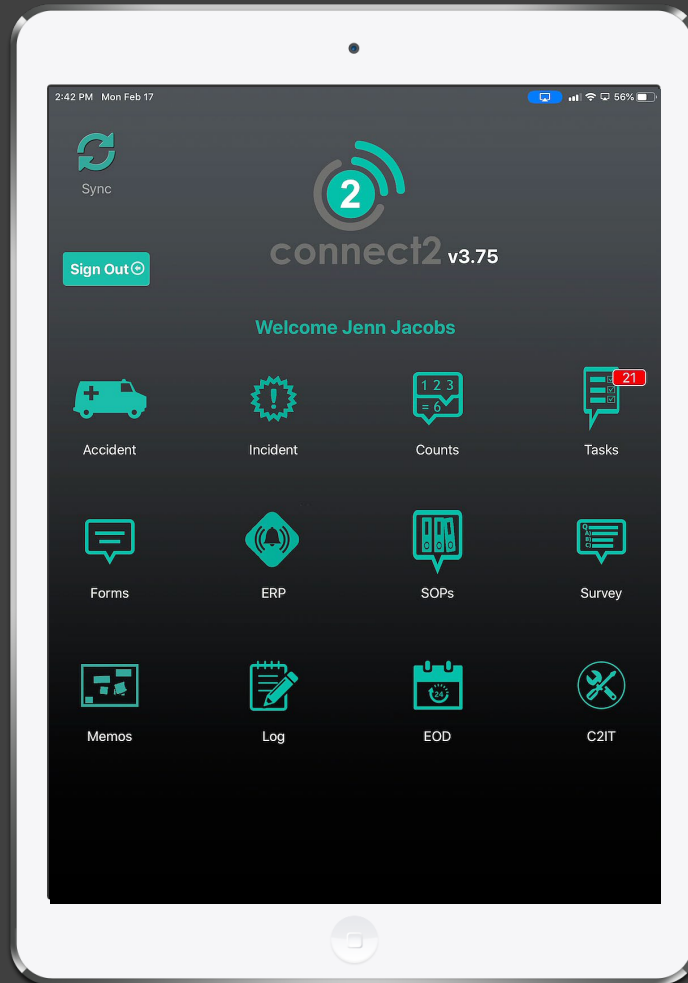
Connect2 is used by over 170 recreation departments across the country for facilities and programs of all sizes.



"During normal times Connect2 is a valuable resource to automate several processes that formerly took place via paper. In the new COVID-19 reality I see the benefits of the Connect2 system becoming even more important. I really like the tasks, counts, and SOP functionality of Connect2. Tasks help me manage hourly staff and give that staff time sensitive projects that require less hands-on leadership to get tasks accomplished. The Counts functionality has provided me valuable data that I can quickly share with city Leadership that would have taken hours with paper processes. I highly recommend the Connect2 software to any agency looking to increase efficiency."

- Aaron Harris, City of Ft. Collins

About You . . .



One App.
Multiple Modules.
Unlimited Possibilities.

Getting Started – Account Overview



Unlimited Users



Web Portal



C2IT



Accident



Incident



SOP's



ERP

Shared within Account



Single Account



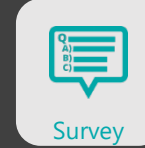
#of Facilities/Teams
Based on
Subscription Tier



App



Alerts

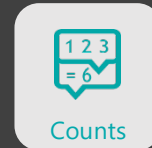


Survey

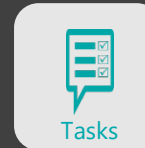


Forms

Unique per Facility or Team



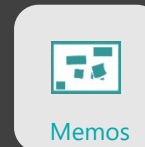
Counts



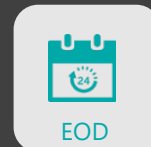
Tasks



Log



Memos



EOD

Unique per User



Unlimited Devices

Risk Management



Accident



Incident



ERP



Certification
Tracking

MODULES

Incident Reports, Accident Reports, Emergency Response Plans, Certification Tracking

BEFORE:

- › Incomplete and hard to read handwritten reports
- › Easily lost or misplaced paper forms
- › Lack of accurate documentation
- › Inability to track follow up notes
- › Filing cabinets overflowing with old paperwork
- › Hours spent on compiling data
- › Scheduling staff with expired certifications or licenses – oops!
- › Big red cumbersome emergency response plan binders that collect dust

AFTER:

- › Easy, accurate and paperless reporting
- › Smart forms with built in logic
- › Photo capabilities
- › Immediate text message and email alerts
- › Body part diagram for easy injury identification
- › Electronic signatures
- › Work offline and sync
- › Flexible configuration
- › Reports with filters and Excel exports
- › Secure cloud storage
- › HIPAA and FERPA compliant
- › Paperless emergency response plans
- › Certification Reminder Reports

Text Message and Email Notifications

FEATURES AND BENEFITS:

- ✓ Instant communication via text message and/or email
- ✓ Admins can create 1 notification list for Accidents and a separate notification list for Incidents
- ✓ Admins can assign alerts to be sent out based on the level of severity
- ✓ Admins can receive alerts based on Facility(s)/Team(s)



donotreply@connect2mycloud.com
10:16 PM

Accident Occurred

To: info@connect2concepts.com

An accident has occurred:

Severity: Code Red - EMS

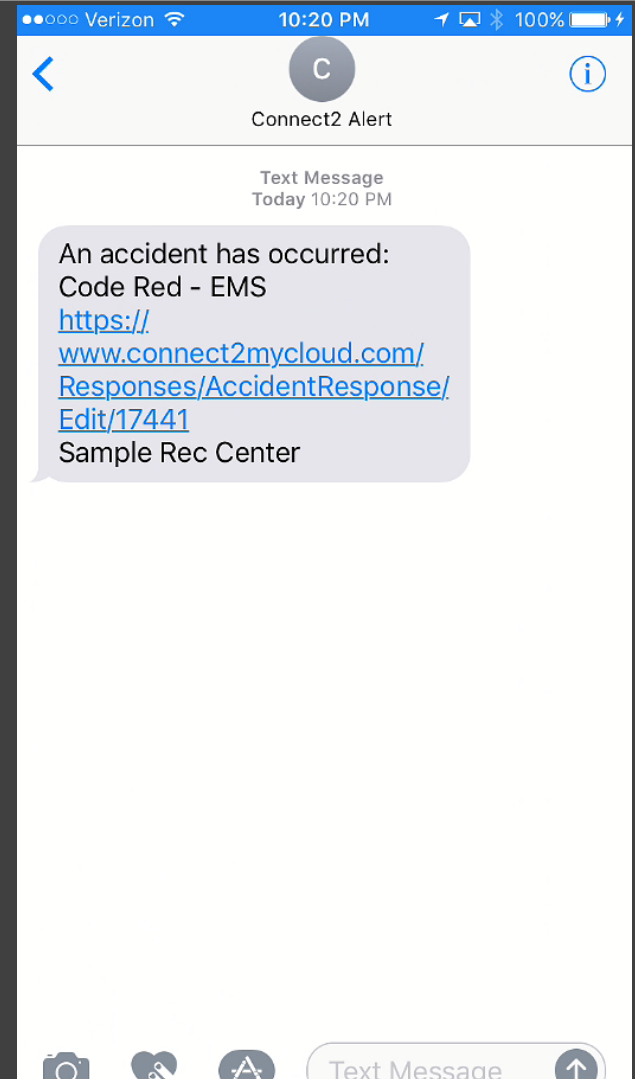
Link: [Accident Report](#)

Fac: Sample Rec Center

Loc: Fitness Center

Desc: Fell off of treadmill

Time: 7/30/2017 10:05:00 PM



Staff Training & Quality Standards



SOP's



ERP

MODULES

Standard Operating Procedures (SOP's) and Emergency Response Plan (ERP)

BEFORE:

- › Outdated binders filled with paper and old information
- › Handbooks that are not relevant to today's workforce
- › Inability to make video trainings easily accessible
- › Limited ability for training and ongoing education

AFTER:

- › Paperless SOP manuals and ERP binders
- › Link photos, videos, PDFs, and URLs
- › Keyword search capabilities
- › Immediately update & train on SOPs and ERPs
- › Easily access information for better job performance
- › On the job training resources in a format preferred by Millennials & Generation Z
- › Improve staff communication and quality standards
- › Reduce risk with documented training

Streamlined Communication



Memos



Log



EOD

MODULES

Memo Board, Log and End of Day (EOD)

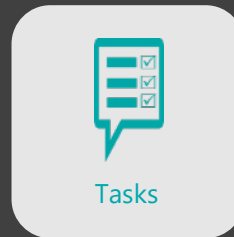
BEFORE:

- › Memos in your mailbox
- › Bulletin boards and sticky notes
- › Spiral bound communication notebooks
- › Important messages getting lost in a full inbox
- › Paper shift reports on clipboards
- › Inability to track when a message has been read
- › Lack of communication between shifts

AFTER:

- › Streamlined communication
- › Send individual or group memos
- › Schedule memos to be sent in the future
- › Track when Memos are opened by staff
- › Record daily report activities in the Log
- › Improve peer to peer communication with the Team Log
- › Text or email alerts when the Team Log is updated
- › End of Day Reports with an automated activity snapshot
- › Better customer experience from a well informed team

Simplify Task Lists



MODULES

Tasks

BEFORE:

- › Paper checklists and to-do lists
- › Inability to assign time specific tasks
- › Lack of accountability
- › Difficulty running missed task reports
- › Lack of staff engagement with the "check the box syndrome"
- › Inefficient documentation of safety inspections and audits
- › Decentralized business processes

AFTER:

- › Paperless to-do lists for each position
- › Ability to embed photos or videos into task descriptions
- › Missed task alerts via email and/or text
- › Electronic opening and closing procedures checklists, safety checklists and preventative maintenance routines
- › Flexible task scheduling to create reoccurring tasks by minute, hour, week or day
- › Multiple response types & ability to add comments
- › Show completed and missed tasks at a glance
- › Run task reports & improve accountability

Save Time & Trees with Forms & Surveys



MODULES

Forms and Surveys

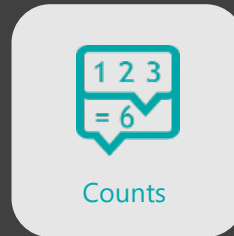
BEFORE:

- › Significant paper consumption
- › Inaccurate form completion
- › Lost or misplaced forms
- › Overflowing filing cabinets
- › Time consuming data entry
- › Use of multiple applications in different systems

AFTER:

- › Flexible form and survey creation
- › Create suggestion forms
- › Embed links to existing online tools
- › Save in Progress feature
- › Capture signatures, photos, and videos
- › Create Shared Forms among specific positions
- › Submit completed reports via email
- › Work offline
- › Filtered reports with Excel exports
- › Gather guest and member feedback using the guest portal
- › Cloud storage of all completed forms and surveys

Utilization Tracking



MODULES

Counts

BEFORE:

- › Inaccurate headcounts
- › Hours of redundant data entry
- › Inability to see real time results
- › Use of multiple applications in different systems

AFTER:

- › Intuitive user interface to record accurate facility usage
- › Space capacities with visual indicators
- › Automatic date and time stamps
- › Track equipment utilization
- › Record class participation
- › Easy reporting to identify trends
- › Inform your planning and equipment buying decisions
- › Improve your staff scheduling based on peak times
- › Live counts to provide your members with information on the best time to workout

Work Order & Asset Management System



AVAILABLE WITH CONNECT2 + UPGRADE

C2IT

BEFORE:

- › Manual equipment inventory
- › Hard copies of service agreements and warranties
- › Redundant work order submissions
- › Inability to easily communicate work order status to staff
- › Decentralized work order history
- › Phone calls and emails to service providers

AFTER:

- › Electronic equipment inventory
- › Digital work orders with integrated text message and email alerts
- › Ability to create Service Provider roles where work orders can be assigned
- › QR Code and Barcode labels for ease of work order completion
- › Work order work flow
- › Electronic equipment work order history
- › Simple reports for to track work orders by piece of equipment, vendors, completion time, and repair/replacement costs

Administrative Portal



FEATURES AND BENEFITS:

- ✓ Access this responsive web application available from any internet connected device
- ✓ Online dashboard of Accident and Incident Reports, Counts and Document Trends
- ✓ Control access to your admin portal
- ✓ Easily access reports
- ✓ Create and update your modules



TECHNICAL INFO



FEATURES AND BENEFITS:

- ✓ We are a SaaS solution hosted with Microsoft Azure Cloud Services
- ✓ We understand the data protection needs of your market and have implemented required security protocols
- ✓ Our App is 508 Compliant and utilizes iPad accessibility features such as voice over
- ✓ HIPAA & FERPA Compliant
- ✓ All data is encrypted both in transit and at rest
- ✓ Our clients are able to create multiple user roles with defined permissions in the system
- ✓ Through our flexible interface, our clients are also able to control the data collected through the system
- ✓ We do not require a download of student/member/client data to utilize Connect2

FAQ



FAQ



What are your fees?



We have 3 tiers of pricing based on the number of Facilities/Teams in your organization that will be using the system. All subscriptions include unlimited users and devices, 5 GB of data storage, and up to 500 text messages a month. Additional text and data packages available with Connect2+ subscription upgrade.

Tier	Standard Implementation Fee	Monthly Subscription
Up to 5 Facilities/Teams	\$1,750	\$215
Up to 10 Facilities/Teams	\$2,000	\$315
Up to 15 Facilities/Teams	\$2,250	\$415
Multi-Account	Call for Pricing	

CONNECT2 + OPTIONAL UPGRADE

- C2IT Work Order and Asset Tracking System
- 50 GB of data storage and up to 1,000 text messages a month
- Access to Single Sign On (SSO) Services
- 10% off of any custom development services

	One Time Implementation	Monthly Subscription
Upgrade Fee	\$750	\$100

FAQ



FAQ



What does your implementation fees and process include?



During the implementation, you will be assigned a Connect2 Coach that will guide you through the set up and training process. Your Coach will review your existing forms and tools to determine the best configuration for you. Your fees cover all costs related to setting up your account, domain, SMS text services, and training. We also offer onsite implementations as an optional service if you feel you would like an in person implementation.



How long does it take to go live?



We can have your system ready to implement in as little as two weeks. For your testing, training and continued configuration, we would recommend allowing 30 days.



Is ongoing support included?



Yes, your monthly subscription includes ongoing technical support and access to our emergency after hours support team.



Who owns the data in our account?



You own your data and we retain your data on your behalf for 10 years. After that period, we can provide you with an archive file or data export. If you cancel for any reason, you can also request an export of your data.

Q&A AND NEXT STEPS

01



Questions

02



Evaluation

03



Terms of Service
Agreement & Fees

04



Implementation

05



Go Live



Life is about creating connections that make a difference.

STAY CONNECTED



www.connect2concepts.com



info@connect2concepts.com

