



Angleton Parks & Recreation Silver Hearts Senior Program General Rules & Code of Conduct

Code of Conduct

In order to create a positive environment and sense of community within Silver Hearts Senior Programs, all individuals who participate in Silver Hearts senior programming (participants, visitors, volunteers, guest speakers/entertainers, etc.) should always conduct themselves appropriately and treat each other and staff with courtesy, respect, and cooperation. This is a zero-tolerance program as it relates to individuals' inappropriate conduct, behavior, and/or actions. To ensure a safe, respectful, and positive environment, the following Code of Conduct has been created.

All participants and/or spectators are expected to do the following:

- Be polite and respectful to other participants, as well as guests and staff.
- Demonstrate courtesy even when others do not.
- Respect the Angleton Recreation Center, Silver Hearts programs, and their equipment.
- Practice good sportsmanship and play fair in all activities.
- Cooperate with or assist the City staff in maintaining safety, order, and discipline.
- Clean up after yourself.
- Practice good personal hygiene.
- If you are sick, please wait until you are healthy and noncontagious to return to Silver Hearts programs.

Bus Trip Procedures

- The bus is scheduled to arrive at least 30 minutes prior to departure.
- To maintain the itinerary, the bus cannot wait for late arrivals.
- All passengers must be able to board the vehicle with minimal assistance. An ADA lift is available for wheelchair bound participants.
- Trip details are subject to change without notice for unforeseen circumstances.
- Notify the Angleton Recreation Center front desk if you have a change in your contact information.
- Seating is on a first come, first serve basis.
- All participants who board the bus for the trip must return on the bus.
- All participants must remain with the group during tours and all planned activities.
- Please be mindful of and follow any instructions from Parks & Recreation staff.
- All drink containers on the bus must have a sealable top.
- Out of consideration for staff, please remove your personal belongings and trash before disembarking the vehicle.
- Participants may opt to drive themselves and family members to Silver Heart trip destinations with a prior notice given to City staff.
- Certain trips will allow a participant to drive himself while still having the ability to participate in the scheduled trip or program.



- The City of Angleton can not be held responsible for participants who opt to drive themselves to a scheduled trip or program

Unacceptable/Prohibited behaviors include, but are not limited to, the following:

- Being involved in any form of insubordination.
- Failure to conform to City rules, policies, procedures, orders, or Code of Conduct.
- Obstructing or restricting the usual use of entrances or rooms, and/or parking in areas not designated as parking spaces.
- Use of profanity, vulgar language, or obscene gestures, yelling, excessive noise, bullying, angry tirades, sexual harassment, inappropriate talk or behavior, threats, intimidation, or causing others to feel uncomfortable or unwelcome through negative comments, being argumentative, verbal abuse, and/or belligerent behavior directed at an employee, member, guest, visitor, or instructor.
- Defacing or damaging City property or the property of others
- Engaging in inappropriate or unauthorized physical contact with another participant or staff member.
- Running, pushing, shoving, littering, or throwing objects (which are not part of a supervised activity).
- Possession, use, or being under the influence of drugs or alcohol.
- Carrying a dangerous object, firearm, knife, or anything that would or could be used to cause personal injury to or that may be used to threaten another.
- Theft of any kind or a violation of any law.

Disciplinary Procedures for Misconduct

The following procedures will be initiated for persons who engage in unacceptable/prohibited behavior:

- 1st offense: One (1) week suspension from Silver Hearts programs, events, activities, or trips.
- 2nd offense: 30-day suspension from Silver Hearts programs, events, activities, or trips.
- 3rd offense: Privileges to participate in Silver Hearts programs, events, activities, and trips will be permanently revoked.

Notwithstanding the foregoing, depending on the nature and severity of the violation, the City reserves the right to dispense with the first, second and third offense procedures and immediately proceed in accordance with the fourth offense.

The City reserves the right to remove and immediately expel (1) unruly or disruptive individuals, (2) individuals who act inappropriately towards staff or other participants, and/or (3) individuals whose actions present immediate danger to themselves or others.



Be it the first, second or third offense, should Angleton Parks & Recreation property, programs, activities, events, and transportation services be deemed “off limits” to an individual due to suspension for violating this Code of Conduct, that individual will forfeit any prepayment for programs, activities, events, or trips that occur during that “off limits” or suspended period. No refunds of any kind will be issued.

In addition, inappropriate conduct within the Silver Heart program may result in suspension and revocation of access to the Angleton Recreation Center.

In the event of a decision to suspend or exclude a participant from Silver Hearts programs or activities, the excluded person will not be allowed to participate until reinstated by the Recreation Superintendent, Assistant Director, or Director.

The City will contact law enforcement if an individual (1) refuses to leave, (2) engages in behavior that poses a potential danger to the life and safety of any employee, member, guest, visitor, instructor or themselves, or (3) engages in criminal activity.

Code of Conduct violations and disciplinary actions are at the discretion of leadership. Some violations may be punishable by but not limited to suspensions or permanent removal for first offenses. Any person in disagreement with disciplinary action may appeal the decision to the Recreation Superintendent, Assistant Director, or Director in writing within ten days.