



TextMyGov

Alpine, WY



TEXTMYGOV FOR ALPINE, WY

Every agency uses TextMyGov a little bit differently. Here are some **KEY** features that would best help Alpine.



Key Features



- Residents are able to receive transparent, time-sensitive alerts from the Town all through text. No app or account needed.
- Texts given upfront: No need to worry about using credits or paying as you go
- Map location feature that allows the Town to isolate an area and send a direct alert out (Ex: Water Shutoffs, Closures)
- Text in side allows residents to get automated text responses to their questions or while reporting issues (Ex: Bill Pay, Building Permit, Animal Issue)
- Importing database(s) to kickstart and guarantee outreach. Simple opt in process for the residents. Simple opt out (text STOP) to remove them from the service.
- Proven marketing strategy to be shared on website, social media, and flyers.

WHY TEXTMYGOV?



No Download Needed

- Citizens don't need to download an app, or subscribe to an email service. If they have a cell phone they have access to alerts/notifications.



Dedicated Account Management

- Every account has a Dedicated Account Manager who will help set up your entire account. We specifically work with local governments so they will be able to provide suggestions on best practices and ideas on how you can maximize the service.



Unlimited Training

- Your account manager will provide unlimited training for staff. We know that departments can turn over, so we are here to help train new staff, new departments, or even just a refresher.

Referenceable Customers in Wyoming

Star Valley Ranch

TEXTMYGOV

Connect via Text 24/7:

Smart texting technology evaluates your input and searches keywords to provide you with information anytime day or night. Use your mobile phone's texting services to quickly report issues and/or find information on the go.

Text **HI** to **307.248.7321** to get started. Common words to send to get information or report problems:

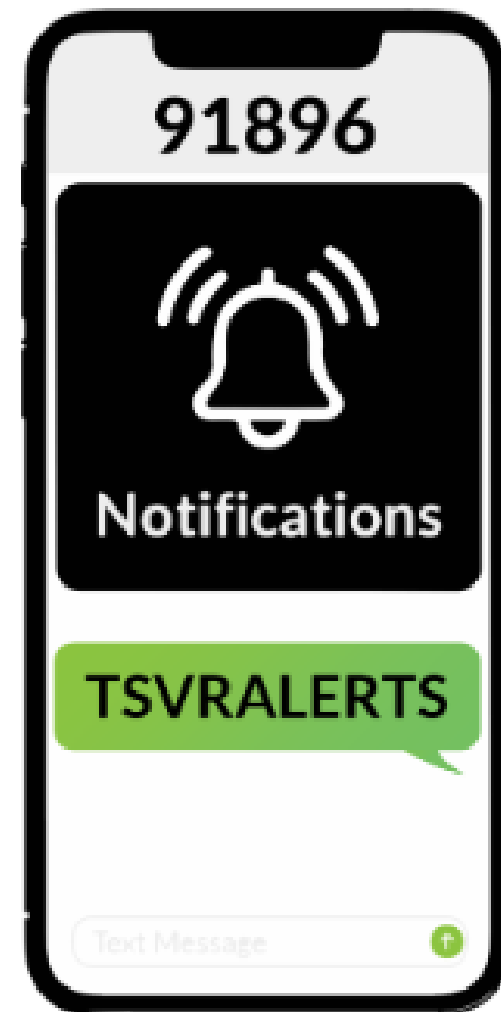
- Bill Pay
- Report
- Nuisance
- Permits
- Roads

Learn more [HERE](#)

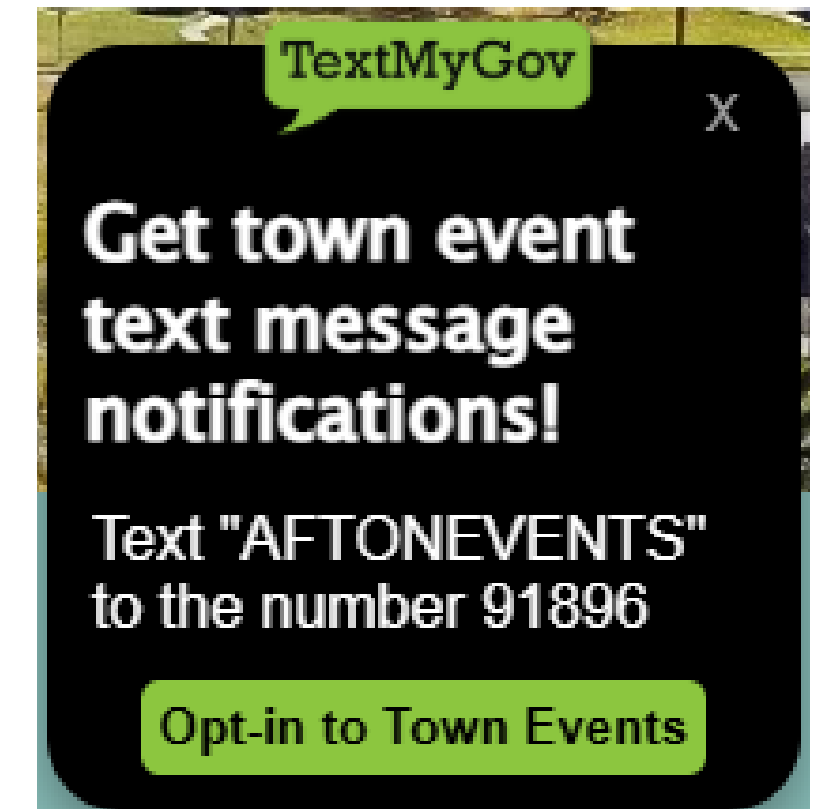
Get Alerts sent directly to your phone:

Sign up to receive alerts via text message.

Text **TSVRALERTS** to **91896** -OR- **TSVRNEWS** to **91896**



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Try it Out!

Text “Hi” to 435-265-4446 to how the interactive texting feature works