



**FROM**

**SERVICE ORDER INFORMATION**

Qless, Inc.  
21 Miller Alley, Ste 210  
Pasadena, CA 91105  
+1 800-405-4637

**Created:** Sep 6, 2024  
**Expires:** September 30, 2024  
**Number:** 0Q0UK000000qo3x0AA

**SERVICE ORDER CREATED BY**

**SERVICE ORDER CREATED FOR**

David Pogolian  
david.pogolian@qless.com  
(818) 219-0311

City of Alabaster, AL  
Patrick Johnson  
pjohnson@cityofalabaster.com

**SERVICE ORDER DETAILS**

<b>Subscription starts upon:</b>	Go Live
<b>Contract terms in months:</b>	12
<b>Payment terms:</b>	Annually
<b>Currency:</b>	USD
<b># of Locations included in the quote:</b>	1

**COMMENTS**

QLess services for 1 location municipal court

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## ITEMS & PRICES

Item / Description	Quantity	List Price	Your Price	Total Price
Platform Fee This is a Subscription Fee	1.00	\$6,000.00	6,000.00	\$6,000.00
Launch - Small This is a One-Time Fee	1.00	\$250.00	250.00	\$250.00
<b>Totals</b>				<b>\$6,250.00</b>

## QLESS STANDARD TERMS & CONDITIONS

This Order Form (the "Order Form") is made as of the date of the final signature below (the "Effective Date"), by and between QLess, Inc. ("QLess") and "account name" ("Customer"). This Order Form, together with the Terms of Service, forms the entire agreement between QLess and Customer governing the services referenced below (collectively, the "Agreement"). The Terms of Service can be found at [www.qless.com/terms](http://www.qless.com/terms).

The Subscription Term of this order form will commence on the day of receipt of a fully executed agreement between Qless and Customer. If a PO is required for invoicing purposes, please submit the PO to [billing@qless.com](mailto:billing@qless.com). To avoid delayed access to the Qless service. Payment is due net 30. Customer will be invoiced in USD and payments are to be remitted in USD. Please direct all billing inquiries to [billing@qless.com](mailto:billing@qless.com).

The Subscription will automatically renew at the end of the Subscription Term, continuously and indefinitely, for period equal to the Initial Term (each a "Renewal Term") unless Customer notifies Qless via email (to [billing@qless.com](mailto:billing@qless.com)) thirty-days (30) prior to the Subscription end date. If Customer wishes to cancel the auto-renewal Subscription less than 30 days prior to the Subscription end date, a fee equal to 1/12 of the Subscription cost will be invoiced.

### QLess Hardware

Hardware: All free-standing kiosks are pre-ordered and customized for each customer. As a result, all kiosk sales are final and are non-refundable. Due to the custom set-up on each free-standing kiosk, the standard delivery window is 8-12 weeks from the payment date.

In case of any malfunction of the hardware (other than free-standing kiosks), the customer is required to notify Qless within 30 days from the receipt of the hardware to remain eligible for replacement or full refund. After thirty-days (30) the manufacturer warranty may still be used.

Payment is due net 30 upon receipt of a fully executed agreement unless otherwise noted. Please direct all billing inquiries to [billing@qless.com](mailto:billing@qless.com).

**QLess**

21 Miller Alley, Suite 210, Pasadena, CA 91105

**TO BE COMPLETED BY CLIENT**

**Accounts Payable:**

**Launch/Support Information:**

**Name:**

**Name:**

**Email Address:**

**Email Address:**

**Phone:**

**Phone:**

**Is a PO required?**

**Estimated date for implementation:**

**Are invoices uploaded to a portal?**

**Approximate Traffic per Month:**

**If yes, what is the Portal website url:**

**Why do you want Qless?:**

**Is your Organization Tax-exempt:**

**SIGNATURES**

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Please find e-signature fields below.

**QLess**

21 Miller Alley, Suite 210, Pasadena, CA 91105

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Signature - Scott Brakefield

Date:

**Counter Signature**

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Signature - David Pogolian

## **Questions? Contact Me**

David Pogolian

Director of Sales

david.pogolian@qless.com

(818) 219-0311

**QLess**

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